

 <p><b>DOT Auto Safety Hotline</b> U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b></p>			<p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>			<p>FOR AGENCY USE ONLY 100148</p>		
<p><b>OWNER INFORMATION (Type or Print)</b></p>			<p>Date Received 14-SEP-2010</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10355581</p>			
<p>Name</p>			<p>Daytime Telephone Number</p>		<p>E-mail Address</p>			
<p>Address</p>			<p>Evening Telephone Number</p>					
<p>City MCFARLAND</p>		<p>State WI</p>	<p>Zip Code</p>					
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>								
<p><b>VEHICLE INFORMATION</b></p>								
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZU648X4F</p>			<p>Make CHEVROLET</p>		<p>Model MALIBU <b>MAXX</b></p>	<p>Model Year 2004</p>		
<p>Date Purchased 1-3-2005</p>		<p>Dealer's Name and Telephone Number Holtz Motors 914 377 4580</p>			<p>Engine: No: Cylinders</p>		<p>Fuel Type:</p>	
<p>Original Owner <input type="checkbox"/></p>		<p>Dealer's City Holtz Corners</p>		<p>State WI</p>	<p>Zip Code 53130</p>			
<p>Transmission Type <input type="checkbox"/> Antlock Brakes <input type="checkbox"/> Cruise Control</p>		<p>Powertrain</p>		<p>Multiple Failure:</p>		<p>Incident Date(s) 15-JUL-2010</p>		
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>								
<p>Vehicle Component Codes: 010000 STEERING, 012000 STEERING: COLUMN</p>					<p>Failure Mileage 120000</p>	<p>Failure Speed 25</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>								
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>			<p>Tire Size (Example P215/65R15)</p>			
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>				
<p>Tire Component Code</p>					<p>Tire Failure Type:</p>			
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>								
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>				
<p>Seat Type:</p>		<p>Installation System:</p>						
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>						
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>								
<p>Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured 1</p>	<p>Number of Deaths 0</p>	<p>Reported to Police Y</p>		
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>								
<p>TL* THE CONTACT OWNS A 2004 CHEVROLET MALIBU. THE CONTACT WAS DRIVING 25 MPH WHEN THE STEERING WHEEL FROZE AND WOULD NOT RESPOND. THE CONTACT WAS UNABLE TO CONTROL THE VEHICLE AS IT ABNORMALLY PULLED TO THE LEFT ACROSS SEVERAL LANES AND CRASHED INTO A DITCH. THE CONTACT SUSTAINED BRUISING ON THE SHOULDER AND NECK FROM THE SEATBELT. A POLICE REPORT WAS AVAILABLE. THE VEHICLE WAS TOWED TO A LOCAL AUTO BODY REPAIR FACILITY WHERE THE STEERING COLUMN WAS RULED AS THE CAUSE OF THE CRASH. THE STEERING COLUMN WAS REPLACED. THE FAILURE MILEAGE WAS 120,000 AND THE CURRENT MILEAGE WAS 122,000.</p> <p style="text-align: right;">Updating the car is a Malibu Maxx 4-29-2014</p>								
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>				<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>				
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>								



**FARMERS**  
75 YEARS SERVING AMERICA

MADISON WI 535

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[Redacted]  
[Redacted]  
[Redacted]  
McFarland, WI [Redacted]

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National Highway Traffic Administration  
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