

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Subject: FW: ODI Number: 10355160 -- Engine Cut-Out Jaguar 2011 XF
Date: Tuesday, October 05, 2010 8:34:57 AM

From: [REDACTED]
Sent: Monday, September 13, 2010 10:20 AM

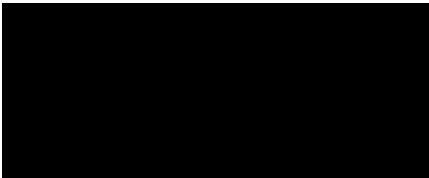
Cc: RMD.ODI, RMD.ODI (NHTSA)
Subject: ODI Number: 10355160 -- Engine Cut-Out Jaguar 2011 XF
Importance: High

Dear Ms. Lopez

I am contacting you out of great concern for my recent Jaguar 2011 XF purchase. I purchased a 2011 XF the last day in July 2010. During the test drive and during the first week the car hesitates (feels like it is running out of gas) and there appears to be grinding under the accelerations pedal. Within weeks, the engine stumbled and stalled. These incidents occur without warning and are dangerous; could cause an accident.

I researched other NHTSA documents and notice that this is a very similar issue to the recent recall of the 2010 model of my vehicle (NHTSA Campaign Number: 10V-332). Can you please provide additional information? It looks like the 2011 XF was not recalled but the problems are the same as the Engine Cut-Out issue with the 2010 XF.

Thanks in advance for any information that you can provide. I was able to avoid an accident when it recently occurred, but I believe this is a major safety issue and could cause an accident.



MC
100710
TGW