

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p align="center">DOT Auto Safety Hotline</p> <p align="center">Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p align="center">FOR AGENCY USE ONLY 100148</p>	
<p>Date Received JAN 20 2011 13-SEP-2010</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10355147</p>			
<p align="center">OWNER INFORMATION (Type or Print)</p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
LOUISVILLE	KY				
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p align="center">VEHICLE INFORMATION</p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
5J11RB3145W		BIG DOG	RIDGEBACK	2005	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
EST. 4/05	615-859-8807 REB CYCLES OF GOODLETTSVILLE		No: Cylinders	GAS	
Original Owner	Dealer's City	State	Zip Code		
<input checked="" type="checkbox"/>	GOODLETTSVILLE	TN	37072	2	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
MANUAL	<input type="checkbox"/> Cruise Control	117 CU. IN 565 MOTOR	RECALL	12-JUN-2009	
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
Vehicle Component Codes: 200000 WHEELS, 202000 WHEELS: CENTER SECTION			Failure Mileage	Failure Speed	
			6400	0	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input checked="" type="checkbox"/> Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p align="center">APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police	
		N/A	N/A	N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2005 BIG DOG RIDGEBACK. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 09V147000 (WHEELS: CENTER SECTION) IN JUNE 2009. HE STATED THAT HE WAS INFORMED BY THE DEALER THAT THE REPLACEMENT WHEEL WOULD BE ARRIVING SOON IN ORDER FOR THE VEHICLE TO BE REPAIRED UNDER THE RECALL. THE PART NEVER ARRIVED AND THE VEHICLE WAS NOT REPAIRED WITHIN A REASONABLE AMOUNT OF TIME. THE CONTACT WAS CONCERNED WITH THE POTENTIAL OF THE REAR WHEEL FRACTURING FROM THE VEHICLE AND CAUSING DAMAGE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE CURRENT MILEAGE WAS 6,400.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

MANUFACTURE RECALL NOTICED RECEIVED 6-12-2009 ~~XXXXXXXXXX~~

1/7/11 REPAIR SHOP

THE BIKE SHOP LLC ————— NOTE + CALLED REPAIR SHOP 1/7/11 @ 10AM EST

897 NANDING BLVD SUITE #8 ✓ WHEEL ARRIVED - WILL HOLD TIL

LEXINGTON KY 40511 RETURN HOME

859-288-4778

MY WINTER ADDRESS: [REDACTED] (12-12-10 TIL 4-12-11)

[REDACTED] CELL PHONE [REDACTED]

OKEECHOBEE FL [REDACTED] E-MAIL- [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210**
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov