



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-SEP-2010

Repository ☐

Reference No.
10354839

Daytime Telephone Number

Evening Telephone Number

E-mail Address

OWNER INFORMATION (Type or Print)

Name

Address

City TULSA

State OK

Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3B7HC12Y71G

Make

DODGE

Model

RAM 1500

Model Year

2001

Date Purchased

11-30-2000

Dealer's Name and Telephone Number

Mike Quinn Dodge

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

TULSA

State

OK

Zip Code

74104

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

03-SEP-2010

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

60000

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 DODGE RAM 1500. THE CONTACT WAS IN AN ACCIDENT AND THE AIR BAGS DID NOT DEPLOY. THE CONTACT WAS TRAVELING 40 MPH WHEN THEY WERE CUT OFF AND CRASHED INTO THE SIDE OF AN ON-COMING VEHICLE. THE VEHICLE WAS TOWED TO THE CONTACTS INSURANCE COMPANIES STORAGE FACILITY. THE CONTACT STATED THAT THERE WERE NO PROBLEMS WITH THE AIR BAGS PRIOR TO THE CRASH. THERE WERE NO CONFORMATIONS REGARDING IF THE VEHICLE WAS DESTROYED OR NOT. THE FAILURE AND CURRENT MILEAGES WERE 60000.

Truck was totaled - Pictures / Police Report / ENSO sent to Nathan ONG E-mailed 9/13/10 NATHAN.ONG@TR.DOT.GOV Phone # 202 366-1020.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Whole front of this Truck was totaled. The Air bags should have deployed. Injuries still ongoing since Sept due to Air bags not deploying. Concussion-head-neck-shoulder injuries including info & what I received from Chrysler the Air bag booklet they sent just ~~confirmed~~ confirmed why he has the injuries from the Airbags not deploying. I need Chrysler to tell me why they didn't - did it have something to do with Recall on steering wheel (OIV153000) that caused the Air bag not to deploy? Thanks for your help.

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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

Returned 12/6/10 with info + air bag book marked



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Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

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Narrative Description of Incident(s), Crash(es), and Injury(ies).

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Vehicle Owner
U.S. Department
of Transportation
National Highway



888-3

Vehicle S

01

WWW.SA

01

Use the
form to

1



1

Think you
has a sa



Owner: [REDACTED]
Claim Reference: [REDACTED]

NHTSA VEHICLE RECALL

The National Highway Traffic Safety Administration has issued 4 safety related recall notices that may apply to the above valued vehicle.

NHTSA ID: 02V042000**ISSUED:****NO. OF VEHICLES: 268,740**

Electrical System: Alternator: Regulator: Starter: Other part Vehicle Description: Pickup trucks. The alternator wire connection to the power distribution center (pdc) can loosen. This could cause a Vehicle Fire. Dealers will inspect the installation of the alternator wire connection to the pdc and if necessary, reposition the wire so that the crimp connection will face upward and tighten the fastener to the correct torque setting. Owner notification began May 20, 2002. Owners who take their Vehicles to an authorized Dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Daimlerchrysler at 1-800-853-1403.

NHTSA ID: 01V253000**ISSUED:****NO. OF VEHICLES: 98,000**

Electrical System: Wiring: Other part Vehicle Description: Vans and wagons not equipped with power front seats. In the presence of road salt, water, and possibly other debris, the power seat connector located beneath the Driver's seat could develop a high resistive short circuit that cycles the circuit breaker. If the circuit breaker cycles for an extended period of time, heat could build up in the connector, possibly resulting in a Fire. Owners will receive instructions for removing the circuit breaker from the fuse panel. If an owner desires, their Dealer can perform the repair. Owner notification began August 27, 2001. Owners who do not receive the free remedy within a reasonable time should contact Daimlerchrysler at 1-800-853-1403.

NHTSA ID: 01V184000**ISSUED:****NO. OF VEHICLES: 210**

Wheels: Lugs: Nuts: Bolts Vehicle Description: Vans. A substitute wheel lug nut tightening process may not have been sufficient to assure proper torque of the lug nuts. Improper wheel lug nut torque could allow a wheel to loosen and cause a crash without warning. Dealers will inspect the wheel lug nuts for proper torque and correct if necessary. Owner notification began June 4, 2001. All owners have been contacted.

NHTSA ID: 01V153000**ISSUED:****NO. OF VEHICLES: 216,100**

Interior systems: Passive restraint: Other parts Vehicle Description: Pickup trucks. Sound deadener material inside the steering wheel could become detached from the cover and housing.

Owner: [REDACTED]

Claim Reference: [REDACTED]

VEHICLE CONDITION / REFURBISHMENTS (CONTINUED)

Engine	Normal wear	\$0	I RATED THE ENGINE NORMAL BECAUSE I — COULD NOT OPEN THE HOOD FOR INSPECTION
Transmission	Normal wear	\$0	I RATED THE TRANSMISSION NORMAL — BECAUSE I COULD NOT OPEN THE HOOD FOR INSPECTION.
Tires			
Front Tires	Dealer ready	\$5	I RATED THE FRONT TIRES NORMAL BECAUSE THEY AVERAGED 5/32 OF TREAD REMAINING
New Tires	(4 tires)	\$79	(\$572 purchase price)
Rear Tires	Normal wear	\$0	I RATED THE REAR TIRES NORMAL BECAUSE THEY AVERAGED 6/32 OF TREAD REMAINING.
Maintenance Item(s)	(2 months)	\$98	(\$638 purchase price)
Total Adjustments:		\$76	

Couldn't open hood because
Front end totaled Truck totaled.

Owner: [REDACTED]

Claim Reference: [REDACTED]

CCC provides Farmers Insurance Company, Inc. information reported by Experian® regarding the loss vehicle. This data is provided for informational purposes. Unless otherwise noted in this Market Report, CCC does not adjust the value of the loss vehicle based upon this information.

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

REPORT RUN DATE: 09/22/2010 KEY: ☒ = No Event Found ☐ = Event Found ☐ = Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT. AutoCheck's result for this 2001 Dodge BR1500 4X2 Club Cab (3B7HC12Y71G[REDACTED]) show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle

EVENTS CHECKED	RESULTS FOUND
Abandoned	☒ No Abandoned Record Found
Damaged	☒ No Damaged Record Found
Fire Damage	☒ No Fire Damage Record Found
Grey Market	☒ No Grey Market Record Found
Hail Damage	☒ No Hail Damage Record Found
Insurance Loss	☒ No Insurance Loss Record Found
Junk	☒ No Junk Record Found
Rebuilt	☒ No Rebuilt Record Found
Salvage	☒ No Salvage Record Found

EVENT CHECK

THIS VEHICLE CHECKS OUT. AutoCheck's result for this 2001 Dodge BR1500 4X2 Club Cab (3B7HC12Y71G[REDACTED]) show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

EVENTS CHECKED	RESULTS FOUND
NHTSA Crash Test Vehicle	☒ No NHTSA Crash Test Vehicle Record Found
Frame Damage	☒ No Frame Damage Record Found
Major Damage Incident	☒ No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	☒ No Manufacturer Buyback/Lemon Record Found
Odometer Problem	☒ No Odometer Problem Record Found
Recycled	☒ No Recycled Record Found
Salvage Auction	☒ No Salvage Auction Record Found
Water Damage	☒ No Water Damage Record Found

VEHICLE INFORMATION

INFORMATION FOUND. AutoCheck found additional information on this vehicle. These records will provide more history for this 2001 Dodge BR1500 4X2 Club Cab (3B7HC12Y71G[REDACTED])

EVENTS CHECKED	RESULTS FOUND
Accident	☒ No Accident Record Found
Corrected Title	☒ No Corrected Title Record Found
Driver Education	☒ No Driver Education Record Found
Duplicate Title	☒ No Duplicate Title Record Found
Emissions Safety Inspection	☒ No Emissions Safety Inspection Record Found
Fire Damage Incident	☒ No Fire Damage Incident Record Found
Lease	☒ No Lease Record Found
Lien	☒ Lien Record(s) Found
Livery Use	☒ No Livery Use Record Found
Government Use	☒ No Government Use Record Found
Police Use	☒ No Police Use Record Found
Fleet	☒ No Fleet Record Found
Rental	☒ No Rental Record Found
Fleet and/or Lease	☒ No Fleet and/or Lease Record Found
Fleet and/or Rental	☒ No Fleet and/or Rental Record Found
Repossessed	☒ No Repossessed Record Found
Taxi use	☒ No Taxi use Record Found
Theft	☒ No Theft Record Found

ODOMETER CHECK

THIS VEHICLE CHECKS OUT. For this 2001 Dodge BR1500 4X2 Club Cab (3B7HC12Y71G[REDACTED]) no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

DATE REPORTED ODOMETER READING

Owner: [REDACTED]

Claim Reference: [REDACTED]

ISO notified: 09/09/2010

Activity Reported: Total Loss Valuation ✓

Loss date: 09/03/2010

Insurance company: Mercury Casualty Company

Phone: (800) 503-3724

Claim ref: [REDACTED]

Coverage: Other

Point of Impact: Point of Impact Unknown

Mileage: 73948

ISO notified: 09/09/2010

Collision History Information:**COLLISION INCIDENT REPORTED BY FARMERS INSURANCE CO., INC. ON 09/16/2010.**

Claim #: [REDACTED] IN TULSA, OK

Repair Estimate: \$0 Miles: 70948

Damage TOTAL LOSS. ✓

Location:

Chrysler sold us a lemon in 11/30/2000
they should refund the cost of this truck
plus injuries from Air bags not deploying
And do A recall if the sensor in steering
switch is defective in these trucks.

RETAIL INSTALLMENT CONTRACT

OKLAHOMA - SIMPLE INTEREST

BUYER (AND CO-BUYER) NAME AND ADDRESS

TULSA OK

TULSA OK

CREDITOR (SELLER) NAME AND ADDRESS

MIKE DUTTM DODGE
2111 E. 11TH STREET
TULSA OK 74104

DATE

11/30/2000

ACCOUNT NUMBER

Creditor (collectively "us" and "we") agrees to sell, and buyer and co-buyer, if any, (collectively "Buyer", "you" and "your") after being quoted both a cash and credit price, agrees to buy from Creditor on a credit price basis ("Total Sale Price"), subject to the terms and conditions set forth on both the front and back of this contract, the vehicle ("Vehicle") described below. You acknowledge delivery and acceptance of the Vehicle.

DESCRIPTION OF VEHICLE	YEAR	MAKE	MODEL	VEHICLE IDENTIFICATION NUMBER	Description of Trade-in	YEAR & MAKE	MODEL
☒ NEW ☐ USED	2001	DODGE	TRUCK	PICKUP	3B7HC12Y71G	2001 DODGE	RAM 1500

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE	FINANCE CHARGE E*	Amount Financed	Total of Payments E*	Total Sale Price E*
The cost of your credit as a yearly rate.	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid after you have made all payments as scheduled.	The total price of your purchase on credit, including your down payment of
9.99 %	\$ 5923.57	\$ 17475.71	\$ 23399.28	\$ 9295.98 \$ 32695.26

Payment Schedule - Your payment schedule will be...

NO. OF PAYMENTS	AMOUNT OF EACH PAYMENT	WHEN PAYMENTS ARE DUE	NO. OF PAYMENTS	AMOUNT OF EACH PAYMENT	WHEN PAYMENTS ARE DUE
		☒ MONTHLY ☐ (BEGINNING DATE OF PAYMENT)			☐ MONTHLY ☐ (BEGINNING DATE OF PAYMENT)
72	\$ 324.99	01/15/2001		N/A	

Prepayment. If you pay off early, you will not have to pay a penalty.

Security Interest. You are giving us a security interest in the Vehicle being purchased.

Filing Fee \$ 10.00

Contract Provisions. See the back of this contract for any additional information about security interests, nonpayment, default, any required repayment in full before the scheduled date, and prepayment refunds and penalties.

1. Cash Price

- a. Vehicle (including accessories, delivery, installation charges, if any) 25258.00
- b. Sales Tax N/A
- c. Documentary Fee 49.00
- d. Service Contract (optional) N/A
- e. Cash Price (1a + 1b + 1c + 1d) \$ 25307.00

2. Downpayment

- a. Downpayment N/A
- b. Downpayment Deferred N/A
- c. Downpayment Deferred N/A
- d. Manufacturer's Rebate 2000.00
- e. Gross Allowance on Trade-in
\$ 21101.00
- f. Pay-off on Trade-in
\$ 13805.02
- g. Net Allowance on Trade-in
(2e - 2f) 7295.98
- h. Downpayment (2a + 2b + 2c + 2d + 2g) \$ 9295.98
- If less than \$0, disclose on Line 3a and enter \$0 for the Downpayment.

3. Unpaid Balance of Cash Price (1e - 2h) \$ 16011.02

- a. Unpaid Trade-in Lien Amount to be Financed ** \$ N/A
- ** Paid to:

4. Other Charges Including Amounts Paid to Others on Your Behalf*

- a. Paid to Public Officials for:

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, MIKE QUINN DODGE state that the odometer now
(TRANSFEROR'S NAME-PRINT)

reads 8 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- ☐ (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- ☐ (2) I hereby certify that the odometer reading is **NOT** the actual mileage.
WARNING — ODOMETER DISCREPANCY.

MAKE DODGE TRUCK

MODEL PICKUP BODY TYPE 1500 CLUB CAB SB

VEHICLE IDENTIFICATION NUMBER 3B7HC12Y1G

YEAR 2001

TRANSFEROR'S NAME MIKE QUINN DODGE
(PRINTED NAME)

TRANSFEROR'S ADDRESS 2111 E. 11TH STREET
(STREET)

TULSA OK 74104
(CITY) (STATE) (ZIP CODE)

TRANSFEROR'S NAME X JIM STECKER
(SIGNATURE)

DATE OF STATEMENT NOV 30 2000

TRANSFeree'S NAME [REDACTED]
(PRINTED NAME)

TRANSFeree'S ADDRESS [REDACTED]
(STREET)

TULSA OK [REDACTED]
(CITY) (STATE) (ZIP CODE)

TRANSFeree'S NAME X [REDACTED]
(SIGNATURE)

[REDACTED]
(PRINTED NAME)

ORIGINAL TRANSFeree (BUYER)

CERTIFICATE OF TITLE

STATE OF OKLAHOMA

VEHICLE IDENTIFICATION NUMBER

3B7HC12Y71G

YEAR

2001

MAKE

DODG

TITLE NO.

BODY TYPE

PK

MODEL

150

DATE 1st SOLD

11/30/2000

DATE ISSUED

04/14/2010

AGENT NO.

7226

ODOMETER

8

TYPE OF TITLE

ADD LIEN

ACTUAL

DATE INS.
LOSS OR SALVAGE

NAME AND ADDRESS OF VEHICLE OWNER



TULSA

OK

THIS VEHICLE IS SUBJECT TO THE FOLLOWING LIEN(S):

07/01/2009 09:00 OKLAHOMA CENTRAL CREDIT UNION

04/13/2010 02:00 CITIFINANCIAL

It is hereby certified that according to the records of the Oklahoma Tax Commission, the person named hereon is the owner of the vehicle described above which is subject to a lien(s) as shown; however, the vehicle may be subject to other liens or security interests.

CONTROL NO. 101047226A3453

33863124

(This is not a title number.)



IF REGISTERED
OWNER (SELLER) IS
A LICENSED DEALER,
PLACE OKLAHOMA
MOTOR VEHICLE TAX
STAMP HERE

ASSIGNMENT OF TITLE BY REGISTERED OWNER (If Dealer, List License # Here: _____)

I/we hereby assign and warrant ownership of the vehicle described on this certificate to the following, subject only to the liens or encumbrances, if any, properly noted on this certificate.

Purchaser(s) Name (Type or Print): _____

Purchaser(s) Complete Address: _____

Actual Purchase Price of Vehicle: _____

I certify to the best of my knowledge that the ODOMETER READING reflected on the vehicle's odometer and listed below is the ACTUAL MILEAGE of the vehicle UNLESS one of the accompanying statements is checked:



(NO TENTHS)

- ☐ 1. The odometer has exceeded its mechanical limits.
☐ 2. The odometer reading is NOT the actual mileage. **Warning — Odometer Discrepancy**

Signature of Seller(s): _____ Printed Name of Seller(s): _____

Subscribed and Sworn to Before me this _____ Day of _____, 20 _____

Notary Public: _____ Commission Expiration: _____

Affix
Notary Seal / Stamp
Here

Notarization required only of seller's signature(s). Affix notary seal/stamp to the right.

Signature of Buyer(s): _____ Printed Name of Buyer(s): _____

VOID IF ALTERED



Customer Claims Resolution Group

September 15, 2010

[REDACTED]
TULSA, OK [REDACTED]

Dear [REDACTED];

Thank you for contacting Chrysler Group LLC regarding your 2001 DODGE RAM 1500 P/U CLUB CAB, VIN: 3B7HC12Y71G[REDACTED]. We are currently in the process of reviewing your file. Our records, at this time, indicate the following information regarding your vehicle:

CAIR Number:	19925433
Current Owner:	[REDACTED]
Purchased Used:	NO
Date of Purchase:	11/30/2000
Incomplete Recalls:	NONE

If any of this information requires updating, please notify us. Additionally, we expect to inform you of our decision within the next 12 business days. If you do not hear from us by then, please contact us (toll free) at: 1-888-922-7329.

Additionally, this letter is also to inform you that Chrysler Group LLC most likely will conduct an inspection of your vehicle. This inspection may entail gathering information from the vehicle by imaging vehicle's onboard computer systems. This letter confirms your consent to allow Chrysler Group LLC and its representatives to inspect your vehicle and, if necessary, image the vehicle's onboard computer systems. As we proceed with our review, one of our representatives may need to contact you for additional information about your vehicle.

Note: If you have already settled with your insurance company, please notify us immediately at our 1-888-922-7329 (toll free) number.

Thank you for your cooperation.

Customer Claims Resolution Group
Office of the General Counsel



September 20, 2010

Customer Claims Resolution Group

Tulsa, OK

Re: 2001 Dodge Ram 1500 Club Cab, VIN 3B7HC12Y71G

Dear

Thank you for contacting Chrysler Group LLC and raising concerns that you have with the above referenced vehicle. We are always concerned when hearing of injuries and accidents involving our customers and vehicles. Chrysler Group LLC conducted an investigation into the incident, inspected all of your concerns with the vehicle including the seat belts and air bag system, and interrogated its on-board computer.

In response to your particular concerns about why the air bags in your vehicle did not deploy:

The photographs illustrate that some sheet metal and engine component damage occurred during the accident. The impact, however, which did not significantly involve the frame, did not create the longitudinal (front to back) deceleration necessary to deploy the air bags. This conclusion was supported by the readings from the onboard computer that disclosed no codes - indicating that the air bag system was fully operational at the time of your accident.

Further, the seat belts were tested and operated as designed.

I have enclosed an informational brochure pertaining to air bag systems should you have any further questions. In addition, Chrysler Group LLC notes the following website that contains useful consumer information on air bag safety and includes animations on how they function during an accident: <http://www.safercar.gov>

Again, we are sorry to hear of your injuries and sincerely hope that you are well and on the road to recovery.

Very truly yours,

Customer Claims Resolution Group
Office of the General Counsel
(888) 922-7329

Enclosure

9/27

*called they said this was the end of these findings
I told them I would wait for Hwy defect report
then turn over to a lawyer I need a better answer
then this - this is a joke!*

Notice of Sale

Oklahoma Tax Commission / Motor Vehicle Division
Pursuant to the Provisions of 42 O.S. Chapter 2

Notice of sale is hereby given to all parties with an interest in the described property.
If you no longer have a legal or financial interest in the described property, please disregard this notice.

Sandra Fuller
ROKIST 201646
529021

also [REDACTED] Oklahoma Central Credit Union Citifinancial

Property: **2001 Dodge Ram Pickup**

Year/Make/Model

3B7HC12Y71G

Identification Number

License Plate/Registration Decal Number/State

This sale shall be conducted to satisfy the lien on said property claimed by (lien claimant or legal agent of claimant) :

Lien Claimant: **Suzie McMurry**

Representing: **Sapulpa Auto Pool, Inc.**

Claimant's Physical Address: **9101 Frankoma Rd, Sapulpa, OK 74067**

Phone Number: **918-227-3542**

Claimant's Mailing Address: **PO Box 1834, Sapulpa, OK 74067**

c/o Sandra Fuller

PO Box 850630, Yukon OK 73085

(OTC will return submitted documents to this address)

Details of Service(s) Provided

Service authorized by (if applicable)

Description & Dates of Work, Labor, Services Performed, including Material &/or Storage or Space Rental arrangement.

Parts - \$0.00, Labor - \$0.00, Wrecker Service - \$586.52, Processing Fee - \$90.00

Date of Abandonment (if no other services rendered):

(mm/dd/yy)

Storage or Possession from (mm/dd/yy): **10/04/10 to 11/22/10 at \$15.00 per day - \$750.00**

Total of Repairs, Service, Storage &/or Rental Claimed: \$ **1416.52**

A public sale of the above described property is to be held on (mm/dd/yy) **11/22/10 at 9:00 am**

Sale Location: **9101 Frankoma Rd, Sapulpa, OK 74067**

I hereby confirm and attest to the accuracy of the above described services provided on and for the described property.

This is not a bill. For
additional info, contact Darrin
918-227-3542

Signature of Lien Claimant:

State of Oklahoma, County of **Creek**

Subscribed and sworn to before me this **08** day of **November**, **2010**

My Commission expires: **9/13/2014 #02013941**

Suzie McMurry
Suzie McMurry

Sandra Fuller
Sandra Fuller



Notice: The described property may be subject to delinquent taxes, fees and penalties due the State of Oklahoma