

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

**Subject:** FW: FW: NHTSA: Follow up to ODI Complaint: 10354729  
**Date:** Monday, January 03, 2011 9:32:05 AM

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**From:** EVOQ (NHTSA)  
**Sent:** Monday, January 03, 2011 7:00 AM

**Subject:** FW: FW: NHTSA: Follow up to ODI Complaint: 10354729

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**From:** [REDACTED]  
**Sent:** Sunday, January 02, 2011 5:34 PM  
**To:** EVOQ (NHTSA)  
**Subject:** Re: FW: NHTSA: Follow up to ODI Complaint: 10354729

yes, I have had my jeep in the garage this last week, and had them put on the parts that was in the driver seat heater and covers. the passenger seat parts were not all in yet. its only been a year so I hope to have the rest put in by next year this time. the garage is not at fault just waiting for them the make the parts.and ship to O/Connors in Pickford, Michigan. 49774  
thanks [REDACTED]

On Thu, Dec 2, 2010 at 9:26 AM, <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)> wrote:

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| Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and  
| return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive  
| and our limited resources, we can not respond to every complaint.  
| NHTSA/Office of Defects Investigation  
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