

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JAN 14 2011 09-SEP-2010	Repository ☐ Reference No. 10354685
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City WALNUT CREEK	State CA	Zip Code [REDACTED]	Evening Telephone Number [REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTKKT624765 [REDACTED]		Make TOYOTA	Model SCION XA
			Model Year 2006
Date Purchased Oct 2007	Dealer's Name and Telephone Number 7		Engine: No: Cylinders 4
Original Owner ☒	Dealer's City Concord	State Ca	Zip Code [REDACTED]
Transmission Type ☐ Antilock Brakes ☐ Cruise Control ☐	Powertrain	Multiple Failure:	Incident Date(s) 06-SEP-2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING			Failure Mileage 23000
			Failure Speed 45 <i>less than</i>
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	#2
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences; and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2006 TOYOTA SCION XA. WHILE DRIVING AT APPROXIMATELY 35MPH SHE HEARD A NOISE AND THE VEHICLE STALLED. SHE NOTICE SMOKE UNDER HOOD. THERE WAS NO WARNING LIGHTS BEFORE THE FAILURE OCCURRED. THE FIRE DEPARTMENT WAS ON THE SCENE. THE VEHICLE WAS TOWED THE DEALER TO BE DIAGNOSED. THE CONTACT INSURANCE COMPANY WILL INVESTIGATE THE FAILURE. THE CURRENT AND THE FAILURE MILEAGE WERE 23,000.			
③ The car was totaled and I was reimbursed some money - I found a used 2008 Scion + a loan.			
① I had no problem with my car - except having to get a new battery - memorial weekend - seemed strange for a 2 1/2 year old new car -			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

②

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While the car stalled/died and smoke started coming out from the engine a police car made a u-turn and parked behind me. The officer told me to get out of the car - (possible fire etc) and when I did, she kept telling me to back away from the car. She must have called the fire dept and police

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

OAKLAND CA 946

05 JAN 2011 PM 5 11

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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov