

9-23-10

SEP 29 2010

US Dept of Transportation
National Highway Traffic Safety Administration
Office of Defective Investigations
Dept. # NV S-210
1200 New Jersey Ave SE
West Bldg.
Washington, DC 20590

Ref: Case DOT # 10354587

Just an update of my complaint.
Glen Sain Motors, INC + Co decided
to replace ~~all~~ my 3 remaining tires
as a customer satisfaction only & never
acknowledged the tires were unsafe
& splitting on the inside sidewall. They kept
saying that I hit something (Road Hazard)
again, I hit nothing when I had first
blowout on 8-3-2010 nor did I hit anything
again on 9-6-2010 for the 2nd blowout.
I am thankful all tires have been replaced
after I replaced the first one at my expense.
The other 3 were at Co's expense. Attached
are pictures. Thank you.

m-F after 5:30pm
m-F 9-5pm.



MEMPHIS TN 381

wilson PR



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Photos - Do Not Bend