

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

8/19/10

From: Shamrock Motor Company  
910 N. Fourth St.  
Baldwyn, MS 38824

EXECUTIVE SECRETARIAT

2010 AUG 27 P 12:22

RECEIVED - MNTSA

Re: 1998 Toyota Tacoma #4TAPM62N6WZ [REDACTED] Frame Rust Perforation

TO: Whomever it May Concern

On 5/22/08, Shamrock sold this Tacoma to [REDACTED] see copy of Bill of Sale dated 5/22/08 and a copy of title [REDACTED] attached. [REDACTED] traded in his 1996 Dodge pickup on the deal as listed on this Bill of Sale.

On 5/22/08, Mr. Rusty Rutherford, owner and operator of Mississippi Inspection Station #3842, was asked to inspect this Tacoma pickup. Mr. Rutherford noticed large amounts of rust and scale on the right and left frame rails between the cab and bed. Upon closer inspection, Mr. Rutherford stated the right and left frame rails were almost rusted thru and he said this pickup is unsafe to drive on highways and he would not approve inspection for this vehicle. Copy attached.

On 6/24/08 [REDACTED] returned this Tacoma to Shamrock and requested his Dodge pickup back and the original deal to be cancelled upon which Shamrock complied.

On 1/9/09, Shamrock took this Tacoma to Carlock Toyota, Tupelo, MS and spoke with Service Adviser Monte Gray. Mr. Gray stated they would ask their Factory Toyota person to review this situation and someone will get back with me.

On 6/2/09 at 5:57 PM I spoke with Service adviser June at Carlock Toyota, Tupelo, MS. June stated I should phone Kevin at Toyota in California #1-800-331-4331 ext. 73811. Somewhere along the line I was assigned a case #0906101056.

On 6/19/09 I spoke with Service Adviser Pam at Carlock Toyota. Pam stated I should fax a copy of the title to 1-866-799-4851, Toyota California and to 844-6440 Carlock Toyota, Tupelo, MS. I faxed a copy of this title on: 7/10/09, 7/28/09, 8/10/09, 8/19/09, 8/21/09, 8/26/09, 8/29/09.

Someone at Toyota (I don't know who it was) asked if the title was in my name. I said no, it is still in the name of my customer, [REDACTED]. This Toyota person said Toyota could only deal with the person on the title and I should re-title into my name which I did. Copy attached. When I phoned back, I was told that Toyota did not deal with other car dealers on these problems, that Toyota only deals with the consumer.

On 10/7/09, I phoned Charles at Toyota California at 1-800-331-4331, ext. 73825. Charles stated he would "check into this and phone me back".

On 11/10/09 I phoned Charles again. Charles said he "did not have a copy of any of this" so I faxed a copy to Charles at 5:15 PM fax #310-381-5890 and I phoned Charles right back and he stated that Toyota turns all of this kind of questions over to a third party and I should contact Impartial Services in Texas their number is 1-866-799-4849.

On 4/8/10 I spoke with Chris at Impartial Services. Chris asked me to fax a copy of the title to 1-866-799-4851 and I did. Again, no one returned my call.

AUG 30 2010

KB  
090310  
TGW

On 6/1/10 I phoned Impartial Services again at 1-866-799-4849 and spoke with James twice that day. James said he would "look into the matter and phone me back".

On 6/17/10 after not being contacted, I phoned James again. He asked me to fax all the papers to him at 1-866-799-4851, He will look at them and phone me back. On 6/24/10 at 1:33 PM I faxed James seven pages.

Again on 7/15/10 at 1:45 PM, I phoned Impartial Services and spoke with Latoya. Latoya said she will speak with James and someone "will get back with me shortly".

On 7/19/10 at 10:05 AM, Jay from Impartial Services phoned and they offered \$2,000.00 as per the Bill of Sale dated 5/22/08. I tried to explain that the \$2,000.00 was for the 1996 Dodge Ram pickup and has nothing to do with my 1998 Tacoma. I asked to speak with James and James told me the same and if I were not happy with the offer of \$2,000.00, I should phone Toyota at 1-800-331-4331.

Apparently, Impartial Services has a very low regard of the value of a Toyota Tacoma 4X4. Other than the frame rail rust, this little 4X4 was in a very good restored condition. This Tacoma is a SWB, automatic, 4 Cyl. Factory air, 4X4, tilt wheel, candy apple red, gray cloth, with Fibrocap fiberglass, color to match bed cover. Attached you will find a copy of our Reconditioning Check Sheet showing the areas we checked and worked on. I think someone should look at my Tacoma before they make a ridiculous low offer. I did ask for a copy of their findings with their offer as stated. As of this writing, I have received no notification. This Tacoma is still at Carlock Toyota, Tupelo, Mississippi. Daily interest is accumulating.

From here, I expect someone to contact me, Soon.

CC: Carlock Toyota  
882 Crosscreek Dr.  
Saltillo, MS 38866

Toyota Motor Sales  
P.O. Box 2991  
Torrance, CA

Impartial Services  
105 Decker Court  
Suite 300  
Irving, TX 75062

Carlock  
495 Van Dr.  
Jackson, TN 38305

Administrator  
National Highway Traffic  
Safety Administration  
1200 New Jersey Av. S.E.  
Washington, D.C 20590

*Fred E. Green*  
Fred Green 8/20/19  
Proprietor  
Shamrock Motor Company

# CERTIFICATE OF TITLE

Form 79-001-05-7-1-000

## STATE OF MISSISSIPPI

## ORIGINAL

VEHICLE IDENTIFICATION NUMBER	MAKE	YEAR	MODEL	BODY	TITLE NUMBER
4TAPM62N6WZ [REDACTED]	TOYT	1998	REG	PK	[REDACTED]

TITLE DATE	DATE OF FIRST SALE FOR USE NEW ONLY	NO. CYL.	NEW / USED	TYPE OF VEHICLE	PASS. OR GVW
07152008		04	X	TRUCK	000

ODOMETER - TENTHS NOT INCLUDED

000000

EXEMPT FROM DISCLOSURE REQUIREMENTS

OWNER

[REDACTED]  
 BALDWYN MS [REDACTED]

1ST LIENHOLDER (OR OWNER IF NO LIEN)

SHAMROCK MOTOR CO  
 910 NORTH 4TH ST  
 BALDWYN MS 38824

DATE:  
 MONTH | DAY | YEAR  
 05/22/2008

2ND LIENHOLDER

FARMERS & MERCHANTS BANK  
 P O BOX 278  
 BALDWYN MS 38824

DATE:  
 MONTH | DAY | YEAR  
 05/22/2008

LIEN SATISFACTION: THE UNDERSIGNED HOLDER OF ABOVE DESCRIBED LIEN(S) ON THE MOTOR VEHICLE DESCRIBED HEREON HEREBY ACKNOWLEDGES SATISFACTION THEREOF

1ST LIEN Shamrock Motor Co. (LIENHOLDER) June DAY OF 2008  
 THIS Baldwyn, MS 38824

BY Judye C. Green, agent (SIGNATURE AND TITLE)  
 20 08

2ND LIEN FARMERS & MERCHANTS BANK (LIENHOLDER) June DAY OF 2008  
 THIS PO BOX 278 BALDWYN, MS 38824

BY Michelle C. Green (SIGNATURE AND TITLE)  
 20 08



IN WITNESS WHEREOF I HAVE HEREUNTO SET MY HAND THIS  
 THE 22 DAY OF JULY 20 08  
08193977016 00014

The Mississippi State Tax Commission hereby certifies that on application duly made, the person named herein is registered by this office as the lawful owner of the vehicle described subject to the liens or security interests as may subsequently be filed with the State Tax Commission. This certificate of title is issued pursuant to the Mississippi Motor Vehicle Title Law Section 63-21-1, Mississippi Code of 1972, and subject to the provisions thereof.

CONTROL NUMBER  
15049459

STATE TAX COMMISSION  
Joseph L. Blount

### VOID IF ALTERED

**BILL OF SALE**

05/22/2008

DATE \_\_\_\_\_

Car No. [REDACTED] AND A.

SOLD TO BALDWIN MS [REDACTED] ADDRESS \_\_\_\_\_

MAKE OF CAR TOYT	YEAR MODEL 98 TAC 4WD	BODY TYPE PU	VEHICLE IDENTIFICATION NO. 4TAPM62N8WZ [REDACTED]
---------------------	--------------------------	-----------------	--

w/Bed Cover #194409 Fibrocap  
TRADE IN

Make of Car - DODG  
Year Model - 98 RAM  
Body Type - PU  
Vehicle I.D. No. - 1B7HC16Y5TJ [REDACTED]  
Encumbrance - 0.00  
Payable to - \_\_\_\_\_

Cash Price -	9000.00
Trade-in Allowance -	2000.00
Cash on Delivery -	0.00
Total Down Payment -	2000.00
Less Encumbrance -	0.00
Net Down Payment -	2000.00
Unpaid Balance -	7000.00
Interest Charges -	5646.88
Insurance Charges -	NA
Sales Tax -	632.34
Official Fees -	10.00
Total Unpaid Bal. -	13,289.20
Time Price -	13,289.20

Payable 200 ON EACH AND EVERY FRIDAY BEGIN 5/30/2008 Payments Starting Payable To

AND FINAL PAYMENT OF 50.00 Weekly Each and Notes of 39.20

I represent and warrant that I have title to and good right to sell and dispose of the Used Car traded in, described above; there are no liens, claims or encumbrances thereon except as stated above. I certify that I am 21 years of age or over.  
After careful Inspections and Demonstrations, I hereby purchase the above mentioned Automobile with equipment at the prices and on the terms specified above, and agree that I will not demand or except any Equipment, Parts, Supplies, Labor services or rebate, other than the above mentioned, for any reason whatsoever, and that no other agreement other than herein shall be valid. I certify that no other extensions of credit exists, or is to be made in connection with this transaction and that a copy of this statement has been furnished me.  
It is mutually agreed by seller and buyer that title of above vehicle shall remain with seller until sale price is paid in full, and until such time that any check, draft, or similar instrument of payment used shall have been honored and cleared.

Received Payment: SHAMROCK MOTOR COMPANY Accepted [REDACTED] Purchaser

By Judy C Dreen, agent Seller [REDACTED]

6/18/2010

Shamrock Motor Company  
910 N. Fourth St.  
Baldwyn, MS 38824

Toyota Motor Sales, U.S.A., Inc.  
P.O. Box 2991  
Torrance, CA 90509-2991

Re: 1998 Toyota Tacoma # 4TAPM62N6WZ1 [REDACTED] Frame Rust Perforation

To: Whomever it May Concern

On 5/22/2008, I Rusty Rutherford owner and operator of Mississippi Vehicle Inspection Station Number 3842, was asked to inspect a 1998 Toyota 4X4 pickup owned by [REDACTED]

[REDACTED] Upon looking at the frame rail behind and under the cab, I observed large amounts of rust and scale on the right and left frame rails. In my opinion both frame rails are almost rusted thru thus rendering this vehicle unsafe to operate on highways. Therefore, I cannot issue a Mississippi Inspection Sticker for this vehicle.

  
Rusty Rutherford

# CERTIFICATE OF TITLE

Form 79-001-05-7-1-000

STATE OF MISSISSIPPI

ORIGINAL

VEHICLE IDENTIFICATION NUMBER	MAKE	YEAR	MODEL	BODY	TITLE NUMBER
4TAPM62N6WZ1 [REDACTED]	TOYT	1998	REG	PK	[REDACTED]

TITLE DATE	DATE OF FIRST SALE FOR USE NEW ONLY	NO. CYL.	NEW / USED	TYPE OF VEHICLE	PASS. OR GVW
07012009		04	X	TRUCK	000

ODOMETER - TENTHS NOT INCLUDED

000000

EXEMPT FROM DISCLOSURE REQUIREMENTS

OWNER

SHAMROCK MOTOR COMPANY  
910 N FOURTH ST  
BALDWYN MS 38824

1ST LIENHOLDER (OR OWNER IF NO LIEN)

SHAMROCK MOTOR COMPANY  
910 N FOURTH ST  
BALDWYN MS 38824

DATE:

MONTH | DAY | YEAR

2ND LIENHOLDER

DATE:

MONTH | DAY | YEAR

LIEN SATISFACTION: THE UNDERSIGNED HOLDER OF ABOVE DESCRIBED LIEN(S) ON THE MOTOR VEHICLE DESCRIBED HEREON HEREBY ACKNOWLEDGES SATISFACTION THEREOF

1ST LIEN \_\_\_\_\_ BY \_\_\_\_\_  
(LIENHOLDER) (SIGNATURE AND TITLE)

THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ 20 \_\_\_\_\_

2ND LIEN \_\_\_\_\_ BY \_\_\_\_\_  
(LIENHOLDER) (SIGNATURE AND TITLE)

THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ 20 \_\_\_\_\_

IN WITNESS WHEREOF I HAVE HEREUNTO SET MY HAND THIS



THE 01 DAY OF JULY 2009  
09181732023 00502

The Mississippi State Tax Commission hereby certifies that on application duly made, the person named herein is registered by this office as the lawful owner of the vehicle described subject to the liens or security interests as may subsequently be filed with the State Tax Commission. This certificate of title is issued pursuant to the Mississippi Motor Vehicle Title Law Section 63-21-1, Mississippi Code of 1972, and subject to the provisions thereof.

CONTROL NUMBER

STATE TAX COMMISSION

*Ed Morgan*

VOID IF ALTERED

Check sheet

MAKE Toyota 4x4 YEAR 1998 VIN# [REDACTED] COLOR Red  
ENGINE 2.7 DATE \_\_\_\_\_ MILES 158227

Ready ~~100~~ 3-07

- 1. F & R Brake Pads F-50% / R-80%
- 2. Rotors Had Front Rotors Turned / R-OK
- 3. Suspension OK
- 4. C.V. Joints OK
- 5. Front Wheel Bearings OK
- 6. Trans. Fluid & Filter Changed Fluid & Filter #1-8575
- 7. Fuel Filter OK
- 8. Air Filter Replaced #26162
- 9. Engine Oil & Filter Changed Oil & Filter #21348
- 10. Plug Wires Changed #700993
- 11. Spark Plugs changed #2087
- 12. Coil Pack OK
- 13. Master Cylinder OK
- 14. Water Pump Noise-Leak OK
- 15. Serpentine Belts & Idler Pulleys Replaced All #25-050540 #25-040140 #25-040545
- 16. Check Alternator OK
- 17. Check Starter & Solenoid OK
- 18. Battery-Load Test Replaced Battery #7524F
- 19. Radiator coolant-20F OK -40
- 20. Top & Bottom Radiator Hoses OK
- 21. Heater Hoses OK
- 22. Radiator Electric Fan OK
- 23. Check Radiator OK
- 24. Check & Clear ECM Scan & clear code P0125
- 25. Power Window Master Control OK
- 26. Power Door Locks OK
- 27. Dash Light Bulbs OK
- 28. Turn Signal-Dimmer OK
- 29. Headlight Switch OK
- 30. Headlight Adjustment OK
- 31. Windshield Wiper & Blades Wipers OK
- 32. Brake Lights OK
- 33. Turn Signal Lights OK
- 34. Marker Lights OK
- 35. Back Up Lights OK
- 36. Tag Lights OK
- 37. Cruise Control N.E.
- 38. Jack, Lug Wrench & Spare OK
- 39. Check Tires OK
- 40. Check Exhaust System OK
- 41. Check AC System OK
- 42. Fan Blower Speeds OK
- 43. Heater System OK
- 44. Defroster OK
- 45. Check Radio System OK
- 46. Test Drive OK

COMMENTS Replaced BATTERY NAPA #7524F Replaced Power steering tensioner.  
Replaced Thermostat #167 & seal #1096. Replaced Trans dipstick tube. #35-013-3550  
Replaced Thermostat & seal NAPA #1167. Replaced upstream O2 sensor  
NADA #13104 Replaced (7) EVU-Controls NAPA # E 1112057D Tumb # 20001-43033



035 - BALDWIN  
204 North 4th St.

Y      OCR      Y

REF \_\_\_\_\_ VER \_\_\_\_\_

Control No. 7709936

BALDWIN 38824

6000070354496252

Have A Nice Day  
From Napa Baldwin  
RECEIVED BY *Judy* X

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

ACCT. NO.      SOLD TO  
206-07186 SHAMROCK MOTORS  
910 NORTH 4TH ST.  
(24) BALDWIN, MS 38824-0000

01 of 02

DATE	INVOICE NO.	STORE NO.	EMP	SR
2/28/07	449625	07035	2	98
TIME	PURCHASE ORDER NO.		ATTENTION	
11:35	98-2817			
DELIVER	INVOICE TYPE		CHARGE SALE	

QUANTITY	PART NUMBER	LINE	DESCRIPTION	PRICE	NET	TOTAL	CODE
1.00	700993	BEL	WIRE SET	91.640	40.990	40.99	
4.00	2087	NGK	SPARK PL	4.200	1.990	7.96	
1.00	26162	SFI	AIR FIL	16.290	9.584	9.58	
1.00	1-8575	ATP	FILTER KI	33.880	16.420	16.42	R
SUB TOTAL		MISC.	TAX	TOTAL		Continued	



035 - BALDWIN  
204 North 4th St.

Y      OCR      Y

REF \_\_\_\_\_ VER \_\_\_\_\_

Control No. 7709937

BALDWIN 38824

6000070354496252

Have A Nice Day  
From Napa Baldwin  
RECEIVED BY *Judy* X

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

ACCT. NO.      SOLD TO  
206-07186 SHAMROCK MOTORS  
910 NORTH 4TH ST.  
(24) BALDWIN, MS 38824-0000

02 of 02

DATE	INVOICE NO.	STORE NO.	EMP	SR
2/28/07	449625	07035	2	98
TIME	PURCHASE ORDER NO.		ATTENTION	
11:35	98-2817			
DELIVER	INVOICE TYPE		CHARGE SALE	

QUANTITY	PART NUMBER	LINE	DESCRIPTION	PRICE	NET	TOTAL	CODE
1.00	167	THM	THERMOST	20.490	13.290	13.29	
1.00	1096	THM	SEAL	2.310	1.690	1.69	
1.00	25-040345	NBH	SERP BLT	22.850	9.190	9.19	
1.00	25-050340	NBH	SERP BLT	25.340	10.190	10.19	
1.00	25-040440	NBH	SERP BLT	27.060	10.990	10.99	
SUB TOTAL		MISC.	TAX	TOTAL		120.30	



035 - BALDWIN  
204 North 4th St.  
REF \_\_\_\_\_ VER \_\_\_\_\_  
BALDWIN 38824

Y      OCR      Y

REF BY \_\_\_\_\_ VER BY \_\_\_\_\_

Control No. 8800947

6000070354754598

REMIT TO: PO BOX 409043  
ATLANTA GA 30384-9043  
BY *Judy* X

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

ACCT. NO.      SOLD TO  
206-07186 SHAMROCK MOTORS  
910 NORTH 4TH ST.  
(24) BALDWIN, MS 38824-1100

01 of 02

DATE	INVOICE NO.	STORE NO.	EMP	SR
10/01/07	475459	07035	2	98
TIME	PURCHASE ORDER NO.		ATTENTION	
12:08	98-2817			
DELIVER	INVOICE TYPE		CHARGE SALE	

QUANTITY	PART NUMBER	LINE	DESCRIPTION	PRICE	NET	TOTAL	CODE
1.00	13104	BSH	OXYGEN SE	168.850	96.390	96.39	
SUB TOTAL		MISC.	TAX	TOTAL		96.39	

# SPARK PLUG WIRES

## Limited Lifetime Warranty

GOOD TO THE ORIGINAL PURCHASER FOR THE LIFE OF THE ENGINE ON WHICH IT WAS ORIGINALLY INSTALLED



**Federal-Mogul**, as Manufacturer, warrants solely to the original purchaser and only as installed on the engine/application on which it was originally installed that this custom spark plug wire set is free from defects in material and/or workmanship and under normal operating conditions will not fail over the entire life of the engine. **Federal-Mogul does not warrant this product when transferred on to another engine or when installed on engines/applications used for commercial purposes.**

Under this warranty, Manufacturer's obligation is limited to replacement of the defective spark plug wire set. Cost of removal and installation is not included. If failure should occur, return defective spark plug wire set with invoice or sales receipt for verification and replacement under this warranty to: 1. The selling dealer, or 2. Another authorized dealer in your state. If necessary we will notify you of said dealer in response to your written inquiry to **Federal-Mogul** at the address shown below.

**Federal-Mogul** is not responsible for injury, property damage or other consequential damages arising directly or indirectly out of the use of this product, notwithstanding the fact that said injury, property damage or other consequential damages arose directly or indirectly from an actual alleged defect in material and/or workmanship.

**The period of all implied warranties applicable to this spark plug wire set, including any implied warranty of merchantability or fitness for a particular purpose, is limited to the entire life of the engine on which it was originally installed for so long as the engine is owned by the original purchaser of the spark plug wire set.**

Some states do not allow limitations on how long an implied warranty last, and some States do not allow the exclusion of limitation of consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific rights and you may also have other rights which vary from state to state.

(SEE INSTALLATION INSTRUCTIONS ON REVERSE SIDE)

Control No. **8800984**



035 - BALDWIN  
204 North 4th St.  
REF \_\_\_\_\_ VER \_\_\_\_\_  
BALDWIN 38824

Y DCR Y  
**6000070354754963**

REF BY \_\_\_\_\_ VER BY \_\_\_\_\_  
REMIT TO: PO BOX 409043  
ATLANTA GA 30384-9043  
BY *Ford*

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

ACCT. NO.	SOLD TO
206-07186 SHAMROCK MOTORS	910 NORTH 4TH ST.

DATE	INVOICE NO.	STORE NO.	EMP	SR
10/01/07	475496	07035		98
TIME	PURCHASE ORDER NO.	ATTENTION		
14:35	98	INVOICE		

QUANTITY	PART NUMBER	LINE	DESCRIPTION	PRICE	NET	TOTAL	CHARGE SALE	CODE
2.00	F-14592	NGA	EXH BSKT	4.530	2.410	4.82	R	
SUB TOTAL	4.82	MISC.	0.00	7.000	% TAX	0.00	TOTAL	4.82

PPG PAINT  
BODY SHOP SUPPLIES

# EAST SIDE AUTO PARTS

WINDSHIELDS

COMPLETE LINE OF AUTO PARTS

PHONES (662) 728-6111  
(662) 728-6217  
1-800-992-7051

802 EAST CHURCH ST.  
BOONEVILLE, MS 38829

1½% INTEREST ADDED PER MONTH ON ALL ACCOUNTS OVER 90 DAYS.

Customer's Order No.		Date				
Name		Date <b>2-28-07</b>				
Address						
SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT
	<input checked="" type="checkbox"/>					
QUAN.	DESCRIPTION	PRICE	AMOUNT			
	LABOR 2 ROTORS		12.00			
	Resurface two Rotors					
<b>THANK YOU</b>						
All claims and returned goods MUST be accompanied by this bill.				TAX		
76491 Received By				TOTAL		

Thirty days after date I agree to pay East Side Auto Parts, the amount of this bill, and upon default thereof, to pay all costs of collection including a reasonable Attorney's fee, and waive all right of exemption as to personal property under the Constitution and Laws of Miss.

# CARLOCK



3969 N. Gloster · Tupelo, MS 38801  
(662) 844-3113

**DISCLAIMER OF WARRANTIES**

20% CHARGE ON RETURNS. NO RETURNS AFTER 10 DAYS. NO RETURNS ON ELECTRICAL PARTS OR SPECIAL ORDER PARTS. NO RETURNS ON INSTALLED OR USED PARTS. NO REFUND WITHOUT THIS INVOICE NO REFUNDS ON SPECIAL ORDER DEPOSITS.  
 TERMS: Net-No discounts-all accounts due the 10th of following month from date of purchase in Lee County, Miss. Accounts subject to collection.  
 All expressed warranties, if any, by a manufacturer or supplier are theirs, not the dealer, unless otherwise provided in writing and furnished to the buyer by the dealer.  
 Mississippi's implied warranty law may give the buyer additional rights.  
 Parts received in good condition except as noted above.

DATE ENTERED 02 OCT 07	YOUR ORDER NO. TOYOTA	DATE SHIPPED 02 OCT 07	INVOICE DATE	INVOICE NUMBER 14439
---------------------------	--------------------------	---------------------------	--------------	-------------------------

S  
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ACCOUNT NO. [REDACTED]

SHAMROCK MOTOR CO  
HWY 45 N  
BALDWIN, MS 38824

S  
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PAGE 1 OF 1

SHIP VIA WILL CALL	SLSM. 12355	B/L NO.	TERMS WHLSE CHG	F.O.B. POINT TUPELO, MS			
QTY	QTY	QTY	QTY	QTY			
3	3	0	90080-43033	GASK	3.37	2.53	7.59
4	4	0	90917-06061	GASK	6.84	5.13	20.52
				PARTS			28.11
				SUBLET			
				FREIGHT			0.00
				SALES TAX			0.00
CUSTOMER'S SIGNATURE X				TOTAL			\$28.11

★★★ NOTE ★★★  
 WE APPRECIATE  
 YOUR BUSINESS.  
 BECAUSE OF RECENT  
 CHANGES IN PARTS  
 RETURN POLICIES,  
 WE CANNOT ACCEPT  
 OPEN OR OTHERWISE  
 ALTERED PACKAGES  
 FOR RETURN.

THANK YOU

CUSTOMER COPY



035 - BALDWIN  
204 North 4th St.

Y      OCR      Y

Control No 7439101

BALDWIN 38824

6000070354488671

REF \_\_\_\_\_ VER \_\_\_\_\_  
Have A Nice Day  
From Napa Baldwin

*Judy*

RECEIVED BY \_\_\_\_\_ X

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

ACCT. NO.	SOLD TO
05-07186	SHAMROCK MOTORS
	910 NORTH 4TH ST.
(19) BALDWIN, MS 38824-0000	

DATE	INVOICE NO.	STORE NO.	EMP	SR
2/22/07	448867	07035	2	95
TIME	PURCHASE ORDER NO		ATTENTION	
12:03	98-2817			
INVOICE TYPE		CHARGE SALE		

QUANTITY	PART NUMBER	LINE	DESCRIPTION	PRICE	NET	TOTAL	CODE
2.00	762-2167	BK	WINDSHIEL <i>Wiper Repils</i>	6.040	4.990	9.98	
<b>SUB TOTAL</b>	<b>9.98</b>	<b>MISC.</b>	<b>0.00</b>	<b>7.000</b>	<b>TAX</b>	<b>0.00</b>	<b>TOTAL</b>
						<b>9.98</b>	

**TOYOTA**  
GENUINE PARTS



# Capital

## PARTS DIVISION

5808 Lee Highway P.O. Box 21948  
CHATTANOOGA, TENNESSEE 37421

Phone: (423) 892-0661  
Parts Direct: (423) 892-6574  
Nationwide Toll Free: (800) 277-8787  
Fax: (423) 892-2381 Toll Free Fax: (800) 927-3654

**LARGEST PARTS  
INVENTORY IN THE SOUTH!!**

Over 40 Years of Exceptional  
Customer Service

TENNESSEE'S FIRST TOYOTA DEALER

NOW, order online!  
24/7/365  
www.capitalpartsddivision.com

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
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57413 059-03965-1 98-2817 MEM-405 I. B. S. BILL CASTLEBERRY 02/28/07 250969 TOW

T#1 662-365-8100

SHAMROCK MOTOR CO  
910 HWY 145 N  
BALDWYN, MS 38824

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98 TOYOTA TACOMA 4WD  
THANKS

310804-0-025

QUANTITY		PART NUMBER / DESCRIPTION	BIN	PICK	PACK	SHIP
SHIP	B. O.			LIST	NET	AMOUNT
1		35013-35350 ✓ TUBE SUB-ASSY, TR SHIPPED 0 SPECIAL ORDERED 1	SP-ORD	57.76	46.21	46.21
<p>This order was inspected and confirmed to be free of damage prior to shipment. Inspected by: <i>Jim</i></p> <p><b>Capital</b> The Toyota/Lexus Parts Warehouse</p>						
DISCLAIMER OF WARRANTY					SUBTOTAL	46.21
The only warranties on the products sold under this repair order are those warranties made by the manufacturer. The Seller, CAPITAL TOYOTA, INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of MERCHANTABILITY or fitness for a particular purpose, and CAPITAL TOYOTA, INC., NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PRODUCTS. This disclaimer by the Seller, CAPITAL TOYOTA, INC., in no way affects the terms of the manufacturer's disclaimer by the Seller, CAPITAL TOYOTA, INC., in no way affects the terms of the manufacturer's warranty. IN CASE OF DEFAULT IN PAYMENT, I AGREE TO PAY ALL COST OF COLLECTION, INCLUDING REASONABLE ATTORNEY FEE.					TAX	0.00
RCVD. BY					FREIGHT	0.00
16:58:41					PAY THIS AMOUNT	46.21
NET505						

**NOTICE TO CUSTOMER**

- Positively no exchanges without this invoice.
- Refund on purchases paid by check are refunded after check clears.
- All returns are subject to restocking fee of 15%
- Returns must be in new, undamaged original factory carton with label in new condition
- Electrical parts are not returnable
- Special orders are held for 30 days and are not returnable
- No refunds for unclaimed special orders after 60 days
- Painted and/or installed parts are not returnable



## Vehicle Pricing & Information

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### Trucks

1998 Toyota Tacoma Pickup-4 Cyl.-5 Spd. Base (4WD)

### PRICING

	<b>Rough Trade-In</b>	<b>Average Trade-In</b>	<b>Clean Trade-In</b>	<b>Clean Retail</b>
<b>Base Price</b>	\$3,375	\$4,200	\$4,875	\$6,425
<b>Mileage</b>				
158,500 miles	-\$100	-\$100	-\$100	-\$100
<b>Options</b>				
Automatic Trans.	\$150	\$150	\$150	\$175
SR5 Pkg	\$200	\$200	\$200	\$225
<b>TOTAL PRICE</b>	<b>\$3,625</b>	<b>\$4,450</b>	<b>\$5,125</b>	<b>\$6,725*</b>

#### Rough Trade-In

Significant mechanical defects requiring repairs in order to restore reasonable running condition; Paint; body and wheel surfaces have considerable damage to their finish, which may include dull or faded (oxidized) paint, small to medium size dents, frame damage, rust, or obvious signs of previous repairs; Interior reflects above average wear, with inoperable equipment, damaged or missing trim, and heavily soiled /permanent imperfections on the headliner, carpet, and upholstery; May have a branded title and untrue mileage; Vehicle will need substantial reconditioning and repair to be made ready for resale; Some existing issues may be difficult to restore.

#### Average Trade-In

Mechanically sound but may require some repairs/servicing to pass all necessary inspections; Paint, body and wheel surfaces have moderate imperfections and an average finish and shine which can be improved with restorative repair; Interior reflects some soiling and wear in relation to vehicle age, with all equipment operable or requiring minimal effort to make operable; Clean title history; Vehicle will need a fair degree of reconditioning to be made ready for resale.

#### Clean Trade-In

No mechanical defects and passes all necessary inspections with ease; Paint, body and wheels have minor surface scratching with a high gloss finish and shine; Interior reflects minimal soiling and wear, with all equipment in complete working order; Vehicle has a clean title history; Vehicle will need minimal reconditioning to be made ready for resale.

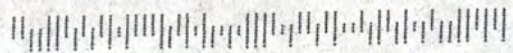
#### Clean Retail

No mechanical defects and passes all necessary inspections with ease; Paint, body and wheels have minor surface scratching with a high gloss finish and shine; Interior reflects minimal soiling and wear, with all equipment in complete working order; Vehicle has a clean title history; Vehicle will need minimal reconditioning to be made ready for resale.

The consumer values on nadaguides.com are based on the Consumer edition of the N.A.D.A. Official Used Car Guide ®, and should not be utilized for industry purposes. The consumer values may vary from the N.A.D.A. Official Used Car Guide values presented to you by insurance companies, banks, credit unions, government agencies and car dealers

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