

AUG 27 2010

7

AM Trucking Inc.

Lemont, IL.

EXECUTIVE SECRETARIAT

2010 AUG 13 P 1:53

RECEIVED - NHTSA

07/24/2010

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

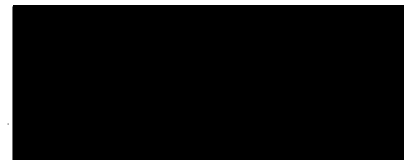
Dear Sir/Madam:

**RE: SAFETY -RECALL- PROGRAM FOR REPLACING THE
VVA OIL SUPPLY LINE**

**YEAR/MAKE/MODEL - 2005 PETERBILT 387
ENGINE/MODEL/SERL - CAT BXS27370
SERIAL NO.: 1XP7DB9X75D**

Before the recall I had to fix oil leak many times and I incurred expenses. I'm lucky I'm alive. Enclosed please find copy of the bills. On 01/22/2007 my truck had to be towed in the State of Wyoming because of the VVA Oil Line with hole. The cost of towing \$551.12 (see enclosed invoice). Cost to repair leak \$605.00 (enclosed please find the receipt of payment). On 02/28/2007 again in the State of New Mexico the oil line was replaced and again I had to pay the bill of \$373.63 (enclosed please find the receipt of payment). Since I have incurred all these expenses because of the engines defect I expect to be reimbursed.

Sincerely,



AM TRUCKING INC.

cc: Caterpillar Inc.
Product Improvement Support-PSD Service Letters
501 SW Jefferson Ave.
Peoria, IL. 61630-2236

Caterpillar Inc.
PO Box 610
Mossville, IL. 61552
Attn.: Engine Products Division
Truck Engine Call Center

Peterbilt of Wyoming

221 S. Industrial Service Rd., Cheyenne WY (307) 635-9388

CUSTOMER INVOICE

Ship To:
113 West Yellowstone Hwy
Asper, WY 82604
(307) 237-9388

01-22-07

CUSTOMER NAME
HEYENNE CASH SERVICE
UNION CARTAGE (AM TRUCKING)
70 G01 DENROD DR
LIGNONQUIN, IL 60102

NUMBER YCASHS
PHONE 630 605-9281
P.O. NO. X
COMPLETE 01-22-07

REPAIR ORDER NUMBER
>>>> yr25075 <<<<
DATE 01-22-07 16:12
SVC WTR - JR *JR

SERIAL NO. 1XP7DB9X75D [REDACTED] UNIT NO. 910 MILEAGE 432102
YEAR/MAKE/MODEL - 2005 PETERBILT 387 LICENSE
ENGINE/MODEL/SERL CAT BXS27370 CPL/ARRG
RNS/MODEL/SERL - S0385158 R RATIO
KLS MODEL/SERL - SA:E0417125188 FA:HN01455485 RA:HN01455486
CELL DLR DEL DATE 12-31-04 DEL MILE

HOSE LEAKING OIL--DO NOT START TRUCK(TOWED IN!!)NO OIL IN TRUCK
CAUSE:

CORRECTION:
PULLED TRUCK INTO SHOP. FOUND VVA OIL LINE WITH HOLE FROM CLAMP.
REMOVED AIR FILTER HOUSING AND FRESH AIR PIPING TO ACCESS THE LINE.
REMOVED OIL LINE AND CLAMP. INSTALLED NEW OIL LINE. CLAMPED TO ENGINE
BLOCK. CHECKED OIL LEVELS. FOUND OIL LEVEL VERY LOW. REMOVED OIL
FILTER AND EXAMINED INSIDE OF OIL FILTER FOR METAL SHAVINGS CAUSED
FROM LOW LUBE LEVELS-FOUND NONE. PRELUBED NEW OIL FILTER AND
INSTALLED. DRAINED OLD OIL FROM ENGINE AND FILLED WITH NEW. STARTED
UNIT AND CHECKED FOR LEAKS FINDING NONE. INSTALLED AIR BOX AND FRESH
AIR PIPING. CLEARED ALL CODES FROM ECM AND IS OK AT THIS TIME.

TOTAL LABOR 303.60
TOTAL PARTS 74.18
TOTAL GAS/OIL 120.89

1	OE	OIL EATER	11.99
1	2022762	CLIP	5.89
	B/O RELEASE YPP11714	CONFIRM # 8151	
1	2351995	HOSE AS-S	22.99
1	8M9124	WASHER	4.99
1	0S1594	CAP SCREW	0.49
1	5M2894	WASHER	0.27
1	1R1808	FILTER AS	27.56
11	5001200001	OIL, ROTEL	120.89

MISCELLANEOUS SUPPLIES 21.25

CONTINUED

7d OK# [REDACTED]

Peterbilt of Wyoming

21 S. Industrial Service Rd., Cheyenne WY (307) 635-9388

Ship To:
13 West Yellowstone Hwy
Yellowstone, WY 82604
(307) 237-9388

CUSTOMER INVOICE
PAGE 2

01-22-07

REPAIR ORDER NUMBER
>>>> YR25075 <<<<

CUSTOMER NAME
CHEYENNE CASH SERVICE

NUMBER
PHONE

YCASHS
630 605-9281

SALES-SVC GEN RETAIL L	303.60
SALES-PTS-RETAIL-TRK-R	74.18
SALES-PTS-OIL/GREASE T	120.89
OTHER SUPP/TOOL-SVC	21.25
SALES TAX	31.20
PLEASE PAY THIS TOTAL	551.12

DISCLAIMER OF WARRANTIES
ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER,
ANY. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS
OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR
A PARTICULAR PURPOSE, AND PETERBILT OF WYOMING NEITHER ASSUMES NOR AUTH-
ORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE
USE OF SAID PRODUCTS.



I-80 TOWING & SERVICE CENTER

1209 South 3rd St. • P.O. Box 516
LARAMIE, WY 82070
(307) 742-6329

DATE 1-27-07	TIME 8:30 P.M.	REQUESTED BY Company										
LOCATION OF VEHICLE I-80 EB 318.5												
NAME Junior Cartage Inc.		PHONE										
ADDRESS Elgin IL		ZIP										
MILEAGE	SERVICE TIME	EXTRA PERSON										
FINISH _____	FINISH _____	FINISH _____										
START _____	START _____	START _____										
TOTAL _____	TOTAL _____	TOTAL _____										
YEAR	MAKE / MODEL / COLOR Peterbilt	DRIVER MADON										
STATE IL	LIC. NO.	VEHICLE I.D. NO.										
<input type="checkbox"/> SLING/HOIST TOW	<input type="checkbox"/> FLAT TIRE	<input type="checkbox"/> SPECIAL EQUIPMENT										
<input checked="" type="checkbox"/> WHEEL LIFT	<input type="checkbox"/> OUT OF GAS	<input type="checkbox"/> SINGLE LINE WINCHING										
<input type="checkbox"/> FLAT BED/RAMP	<input type="checkbox"/> WRECK	<input type="checkbox"/> DUAL LINE WINCHING										
<input type="checkbox"/> START	<input type="checkbox"/> RECOVERY	<input type="checkbox"/> SNATCH BLOCKS										
<input type="checkbox"/> LOCK OUT		<input type="checkbox"/> SCOTCH BLOCKS										
		<input type="checkbox"/> DOLLY										
VEHICLE TOWED TO Peterbilt - Cheyenne												
REMARKS Hook up 295 - M. lge 43x7=315 - P&L. Drive line Mark Mustard		<table border="1"> <tr> <td>MILEAGE CHARGE</td> <td>310.00</td> </tr> <tr> <td>TOWING CHARGE</td> <td></td> </tr> <tr> <td>LABOR CHARGE</td> <td>295.00</td> </tr> <tr> <td>STORAGE CHARGE</td> <td></td> </tr> <tr> <td>TOTAL</td> <td>605.00</td> </tr> </table>	MILEAGE CHARGE	310.00	TOWING CHARGE		LABOR CHARGE	295.00	STORAGE CHARGE		TOTAL	605.00
MILEAGE CHARGE	310.00											
TOWING CHARGE												
LABOR CHARGE	295.00											
STORAGE CHARGE												
TOTAL	605.00											
OPERATOR'S SIGNATURE [Redacted]												

D 5337

NEBS To Reorder:
800-225-6380 or nebs.com

Road Service

PRODUCT 813

F

Rush Truck Center
 2802 W. Amador
 Las Cruces, NM 88005
 505-541-1881

AUTO REPAIR ORDER

NAME	[REDACTED] - JUNIOR (BRTAG)
ADDRESS	[REDACTED]
CITY, STATE	ALBUQUERQUE, NM

QUAN.	PART NO.	NAME OF PART	PRICE	CUSTOMER'S INFORMATION			
				DATE	CUSTOMER'S ORDER NO.	WHEN PROMISED	PHONE
20		3ts Oil	48 80	2-28-07			[REDACTED]
2		Block Cleaner	9 98	YEAR • MAKE • MODEL	1XP7BR-6750		
				2001 Ford 357	SERIAL NO.		
				LICENSE NO.	ODOMETER	WRITTEN BY	
1		Warranty Oil Line		<input type="checkbox"/> LUBE <input type="checkbox"/> OIL CHANGE <input type="checkbox"/> FLUSH TRANS. <input type="checkbox"/> FLUSH DIFF. <input type="checkbox"/> WASH <input type="checkbox"/> POLISH			
				Service Call to 225 mi 41			273 00
				Mileage 85 @ 202/mi			17 00
				Replace oil & line at back of head			
				630-783-9116 - Fax			
				GAS, OIL & GREASE	ACCESSORIES	LABOR ONLY	273 00
				GALS. GAS		PARTS	58 78
				QTS. OIL		ACCESSORIES	17 00
				LBS. GREASE		GAS, OIL, & GREASE	
				TOTAL GAS OIL & GREASE		MISC. MERCHANDISE	
				<input type="checkbox"/> RETAIN PARTS		SUBLET REPAIRS	
				<input type="checkbox"/> DESTROY PARTS			348 78
					TOTAL ACCESSORIES	TAX	24 85
ESTIMATE AMOUNT • PARTS & LABOR						TOTAL	373 63

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR, TRUCK OR VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR, TRUCK OR VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERE TO.

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

TEARDOWN ESTIMATE - I UNDERSTAND THAT MY CAR WILL BE REASSEMBLED WITHIN _____ DAYS OF THE DATE SHOWN IF I CHOOSE NOT TO AUTHORIZE THE SERVICES RECOMMENDED.

1. I request an estimate in writing before you begin repairs.
 2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
 3. I do not want an estimate.

adams GT3870

AUTO REPAIR ORDER



Caterpillar Inc.

Product Improvement Support - PSD Service Letters
501 SW Jefferson Avenue
Peoria, Illinois 61630-2236

October 30, 2009

IMPORTANT: SAFETY NOTICE

SAFETY - RECALL - PROGRAM FOR REPLACING THE VVA OIL SUPPLY LINE

MODELS INVOLVED - CERTAIN C15 TRUCK ENGINES

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect, which relates to motor vehicle safety, exists in trucks equipped with certain Caterpillar C15 engines.

During the month of July 2009, Caterpillar mailed a product improvement announcement concerning the VVA oil line. The VVA oil line may wear and cause an oil leak, which may result in a fire hazard. The remedy will replace the VVA line assembly.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own the truck with this engine, please contact Caterpillar at this toll free number (800) 447-4986.

Contact your local Caterpillar dealer immediately to schedule this service. The dealer will advise you of the time required to complete this service.

(TEXT CONTINUED ON NEXT PAGE)



Caterpillar Inc.

Product Improvement Support - PSD Service Letters
501 SW Jefferson Avenue
Peoria, Illinois 61630-2236

PAGE: 002

To date, our records indicate that this product improvement has not been performed. If this improvement has already been performed, please disregard this notice.

If the dealer is unable to have the inspection and repair made, please contact:

Caterpillar Inc.
PO Box 610
Mossville, IL 61552-610
Attn: Engine Products Division
Truck Engine Call Center
Telephone: (800) 447-4986

If you are unable to have the inspection and repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590
Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or go to
<http://www.safercar.gov>

In Canada
Transport Canada
Road Safety and Motor Vehicle Regulation
Ottawa, Ontario KIA 0N5
Telephone: (613) 993-9851

Please refer the dealer to their Service Letter dated 08Jul2009 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to have this service performed for your added safety and satisfaction.

Caterpillar Inc.

BXS27370

854819

WARRANTY DEPT.
PATTEN POWER SYSTEMS
615 W LAKE ST
ELMHURST IL 60126-1422

AM TRUCKING INC

████████████████████
LEMONTE IL ██████████

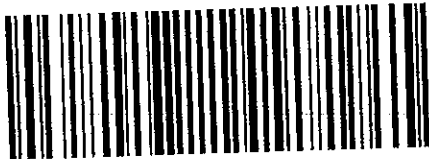
[REDACTED]
AM TRUCKING INC.
[REDACTED]
LEMONT, IL [REDACTED]

RETURN RECEIPT
REQUESTED



640-304

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE
CERTIFIED MAIL™



7009 2250 0002 1922 1101

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY
ADMINISTRATION
1200 NEW JERSEY AVENUE, S.E.
WASHINGTON, D.C. 20590

