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**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

AUG 26 2010

August 20, 2010

[Redacted]

N. Ogden, UT [Redacted]

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington DC 20590

RE: 1996 Honda Accord Brake Failure

July 17, 2010 wrote to American Honda Motors. Informed them of brake failure on July 8, 2010 (see attached copy).

Checked brake fluid level prior to failure and it was full. Applied brakes very hard and pedal went to floor and vehicle did not stop. Had vehicle checked after collision and brake fluid level was empty and appears to have leaked out of ABS reservoir.

Have not received any response from Honda.

What do I do now?

Thank you

[Redacted]

encl.
cc

[REDACTED]
N. Ogden, UT [REDACTED]

July 17, 2010

American Honda Motor Co., Inc.
Honda Automobile Customer Service
1919 Torrance Blvd., Mail Stop 500-2N-7A,
Torrance, CA 90501-2746

RE: 1996 Honda Accord EX - 1HGCD7254TA [REDACTED]

Experienced a brake failure July 08, 2010.

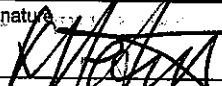
Please inform me as to Honda's policy and procedure to correct and repair this issue.

I am requesting that you send me copies of Vehicle Repair Information, Technical Service Bulletins and Recalls.

Sincerely yours,

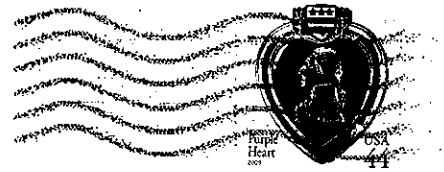
[REDACTED]

cc: file

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION: ON DELIVERY
<ul style="list-style-type: none">■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.■ Print your name and address on the reverse so that we can return the card to you.■ Attach this card to the back of the mailpiece, or on the front if space permits.	A. Signature:  <input type="checkbox"/> Agent <input checked="" type="checkbox"/> Addressee B. Received by (Printed Name): _____ C. Date of Delivery: JUL 21 2010
1. Article Addressed to: AMERICAN HONDA MOTOR CO., INC HONDA CUSTOMER SERVICE 1919 TORRANCE BLVD., MAIL STOP 55-2N-7A TORRANCE, CA 90501-2746	D. Is delivery address different from Item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No 3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D. 4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes
2. Article Number (Transfer from service label)	7008 0150 0001 1163 1341

N. OGDEN, UT.

SWEET LAKE CITY OF UTAH
21 AUG 2010 PM 37



AUG 26 2010

GRAVED

[Faint, illegible text, possibly a return address or recipient information]

