



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 03-SEP-2010
Repository:
Reference No.: 10353694

OWNER INFORMATION (Type or Print)

Name: [Redacted] or [Redacted]
Address: [Redacted]
City: HAMPTON State: VA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: IN4BA41E55C [Redacted]
Make: NISSAN Model: MAXIMA Model Year: 2005
Date Purchased: Nov 2005 Dealer's Name and Telephone Number: Pomoco Nissan 757-838-6111
Original Owner: Dealer's City: Hampton State: VA Zip Code: [Redacted]
Engine: No. Cylinders: [Redacted] Fuel Type: gasoline
Transmission Type: 5 Speed Automatic Antilock Brakes: Powertrain: [Redacted] Multiple Failure: [Redacted] Incident Date(s): 21-AUG-2010
Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Failure Mileage: 81000 Failure Speed: 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM9ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN MAXIMA. WHILE DRIVING APPROXIMATELY 40 MPH THE VEHICLE DROVE AS IF IT WAS CHANGING GEARS. WHEN SHE ENGAGED THE ACCELERATOR PEDAL, THE VEHICLE WAS MOVING SLOWLY AS THE VEHICLE ACCELERATED AND IT BEGAN TO JUMP AND CHANGE GEARS, AS IF IT WAS A MANUAL VEHICLE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO STATED THAT THE TRANSMISSION NEEDED REPLACING. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC SINCE THE DEALER WANTED \$4400 TO REPAIR IT. THE CONTACT WAS UNABLE TO PROVIDE A VIN. THE APPROXIMATE AND FAILURE MILEAGES WERE 81,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Transmission jumps in and out of gear constantly. Once car is placed in reverse or drive it doesn't move immediately, it suddenly jerks into gear after the gas paddle is engaged and takes off very fast. There was a defect with this particular transmission (Nissan). I talked to other people with the same problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

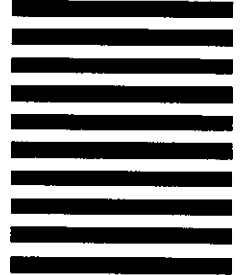


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE



**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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