Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
JAN 28 2011	☐
02-SEP-2010	Reference No. 10353554

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address [redacted]
Address [redacted]		Evening Telephone Number [redacted]	[redacted]
City TEXARCANA	**State** AR	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JT8BL69S710[redacted]	LEXUS	GS430	2001

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
9-11-2000	LEXAS OF SHREVEPORT/BOSS 318-741-1337			No: Cylinders	
Original Owner ☑	Dealer's City BOSSIER CITY	State LA	Zip Code 71111	8	G

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
A	☑ Antilock Brakes ☑ Cruise Control			18-JUL-2006

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING	Failure Mileage	Failure Speed
	65000	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 LEXUS GS430. THE CONTACT STATED THAT THE ENGINE STALLED AND THE FAILURE HAD OCCURRED INTERMITTENTLY FOR FOUR YEARS. THE ONLY CONSTANT WAS THAT IT HAPPENED WHENEVER THE ACCELERATOR PEDAL WAS ENGAGED. THE DEALER WAS UNABLE TO DUPLICATE AND REPAIR THE PROBLEM. THE FAILURE MILEAGE WAS 65000 AND THE CURRENT MILEAGE WAS 112000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY