

From: [REDACTED]
To: [Hershman.Larry \(NHTSA\)](mailto:Hershman.Larry@NHTSA)
Subject: Re: Your Complaint about your Ford F-150
Date: Tuesday, September 07, 2010 10:10:35 AM

The fire started under the hood, the fire dept. did not know what caused it and on the Thursday before this happened on Wed. around 6 days the battery light came on and my husband took it to O rileys and they checked it and the battery, alternator and the starter was good then the next day he took it to advanced auto just to be safe and had it checked again, still showed everything good. I will try and forward some pictures later. Thanks [REDACTED]

----- Original Message -----

From: Larry.Hershman@dot.gov
To: [REDACTED]
Sent: Friday, September 03, 2010 3:09 PM
Subject: Your Complaint about your Ford F-150

Dear [REDACTED]

I work for the National Highway Traffic Safety Administration, part of the U.S. Department of Transportation. We received your complaint yesterday about your Ford F-150 catching fire.

Very briefly, I was wondering if you could tell me where the fire seemed to originate – under the hood, near the gas tank, etc.? Did the fire department or anyone else give an opinion about what caused the fire? Did you notice anything unusual when you last drove the truck?

For your information, you can check for recalls at the following web site: <http://safercar.gov/> and check for recalls under the section “Defects and Recalls” (<http://www-odi.nhtsa.dot.gov/>).

Thank you for answering my questions, and thank you for bringing your complaint to our attention.

Larry Hershman
Office of Defects Investigation, NVS-212
Office of Vehicle Safety - Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
Washington, DC 20590
Larry.Hershman@dot.gov
(202) 366-4929



