 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 01-SEP-2010		Repository <input type="checkbox"/> Reference No. 10353248	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
SOUTH HADLEY		MA		[REDACTED]	
Evening Telephone Number E-mail Address					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
5NPET4AC6AH [REDACTED]			HYUNDAI	SONATA	2010
Date Purchased		Dealer's Name and Telephone Number		Engine:	Fuel Type:
4/20/2010		GARY Rome Hyundai 413 536 4328		No: Cylinders	
Original Owner <input type="checkbox"/>		Dealer's City		State	Zip Code
		Holyoke		MA	01040
Transmission Type		<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain	Multiple Failure:
					Incident Date(s) 01-MAY-2010
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 121000 EXTERIOR LIGHTING: HEADLIGHTS				Failure Mileage	Failure Speed
				100	15
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured	Number of Deaths
					Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2010 HYUNDAI SONATA. WHILE DRIVING 15 MPH AT NIGHT THE HEADLIGHT DISPLAYED A BLACK LINE WHICH IMPAIRS THE DRIVERS VISION. HE ALSO STATED THAT WHILE DRIVING AT NIGHT ON A COUNTRY ROAD UP A HILL HE LOST ALL VISION. HIS ABILITY TO SEE BECAME MORE LIMITED AS HE DROVE UP AND DOWN HILLS. THE VEHICLE WAS TAKEN TO THE DEALER AND HE WAS ADVISED TO USE THE HIGH BEAMS. HE WAS ALSO INFORMED BY THE DEALER THAT THERE WERE NO RECALLS AND THE COST TO REPLACE THE HEADLIGHTS WAS \$950. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 100 AND THE CURRENT MILEAGE WAS 5,900.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Service Director advised us when traveling on
dark roads, especially in hilly areas the use
of the High Beam is recommended and that is
why they are present on all types of vehicles.
Did not have a answer when on coming
traffic is coming, and you lose the sight
of the road

ATTACH ADDITIONAL SHEETS IF NECESSARY

SPRINGFIELD, MA 0110

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

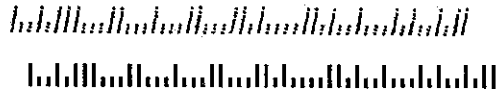


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UNITED STATES**

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FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:



Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration