

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

October 5, 2010

The Honorable Tom Perriello
Member, U.S. House of Representatives
10 East Church Street, Suite K
Martinsville, VA 24112

NVS-216 nlm
Ref. No. 10353167

Dear Congressman Perriello:

Thank you for your correspondence on behalf of your constituent, [REDACTED]
wrote your office concerning his model year (MY) 2001 Chevrolet Silverado.

The National Highway Traffic Safety Administration is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided on behalf of [REDACTED]. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or the adequacy of a safety recall remedy is warranted. [REDACTED] indicated that while attempting to adjust his seat position using the power seat switch, the seat continues to move all the way forward or rearward upon releasing the switch. On occasions, [REDACTED] has experienced the seat move without him activating the switch. [REDACTED] recently notified General Motors regarding the power seat switch and they indicated that they had not received any complaints regarding this matter. Furthermore, the General Motors' spokesperson stated that the problem was not a manufacturer's defect but rather a maintenance issue.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to power seat problems in MY 2001 Chevrolet Silverado vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. A brochure explaining the investigation process is enclosed for [REDACTED] information; or he may visit our web site at: <http://www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm>. The information provided on behalf of [REDACTED] has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

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The Honorable Tom Perriello

I hope this information is helpful. If you have any questions, please contact Mr. Daniel C. Smith, Associate Administrator for Enforcement, at (202) 366-3217.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Chan D. Lieu". The signature is fluid and cursive, with the first name "Chan" being the most prominent.

Chan D. Lieu
Director, Governmental Affairs,
Policy and Strategic Planning

Enclosure

cc: Washington Office