


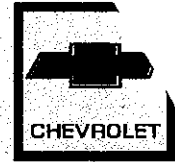
|  |  |   |  |
|--|--|---|--|
|  <p><b>DOT Auto Safety Hotline</b><br/> <b>Vehicle Owner's Questionnaire</b><br/>                 To Report Vehicle Safety Defects<br/>                 1-888-DASH-2-DOT<br/>                 (1-888-327-4236)<br/>                 INTERNET: www.nhtsa.dot.gov/hotline</p>   |  | FOR AGENCY USE ONLY 100148<br>Date Received<br>NOV 20 2010<br>31-AUG-2010 |  |
| U.S. Department of Transportation<br>National Highway Traffic Safety Administration  |  | Repository <input type="checkbox"/><br>Reference No.<br>10352927          |  |
| <b>OWNER INFORMATION (Type or Print)</b>   |  |   |  |
| Name [REDACTED]  |  | Daytime Telephone Number [REDACTED]                                       | E-mail Address [REDACTED]                  |
| Address [REDACTED]   |  | Evening Telephone Number [REDACTED]                                       | [REDACTED]                                 |
| City SANDERSON   | State FL   | Zip Code [REDACTED]   |  |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).  |  |   |  |
| <b>VEHICLE INFORMATION</b>   |  |   |  |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>1GNET16S056 [REDACTED]  |  | Make<br>CHEVROLET   | Model<br>TRAILBLAZER<br>EXT                |
| Model Year<br>2005   |  | Engine: V6<br>No: Cylinders   | Fuel Type:<br>GAS                          |
| Date Purchased<br>2/2007   | Dealer's Name and Telephone Number<br>GORDON CHEVROLET 904.272.2200                  |   | Original Owner<br><input type="checkbox"/> |
| Dealer's City<br>ORANGE PARK   | State<br>FL  | Zip Code<br>32065   | [REDACTED]                                 |
| Transmission Type<br>AUTO  | <input checked="" type="checkbox"/> Antilock Brakes                                  | <input checked="" type="checkbox"/> Cruise Control                        | Powertrain                                 |
| Multiple Failure:  |  | Incident Date(s)<br>17-AUG-2007   |  |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>   |  |   |  |
| Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE   |  | Failure Mileage<br>50000  | Failure Speed<br>0                         |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>  |  |   |  |
| Tire Make  | Tire Model (Name or Number)  |   | Tire Size (Example P215/65R15)             |
| DOT No. (Example: DOTM19ABC036)  | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair | Failure Location:   |  |
| Tire Component Code  |  | Tire Failure Type:  |  |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>  |  |   |  |
| Make:  | Date Manufactured:   | Model No./Name:   |  |
| Seat Type:   | Installation System:   |   |  |
| Child Seat Component Code:   | Failed Part:   |   |  |
| <b>APPLICABLE INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)   |  |   |  |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No          | Number of Persons Injured   | Number of Deaths                           |
| Reported to Police<br>N  |  | [REDACTED]  |  |
| Narrative Description of Incident(s), Crash(es), and Injury(ies).<br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).   |  |   |  |
| TL* THE CONTACT OWNS A 2005 CHEVROLET TRAIL BLAZER. THE CONTACT STATED THAT THE FUEL LEVEL GAUGE WOULD CONTINUOUSLY READ INACCURATE FUEL LEVELS CAUSING THE VEHICLE TO STALL INTERMITTENTLY WITHOUT WARNING. THE FAILURE WOULD OCCUR EVEN WHEN THE FUEL TANK WAS FULL WITH GASOLINE. THE DEALER ADVISED THAT THE FUEL PUMP WOULD NEED REPLACING. THE FUEL PUMP WAS REPLACED THREE TIMES TO NO AVAIL. THE VEHICLE WAS NOT FURTHER REPAIRED. THE FAILURE MILEAGE WAS 50,000 AND THE CURRENT MILEAGE WAS 120,000.<br><br>NOT SURE ABOUT PREV OWNER, I BOUGHT IN 2/07, HAD REPAIRED 8/07, THEN AGAIN IN 09. HAVE RECEIPT FOR 07, NOT 09. TRUCK CONTINUES TO HAVE SAME PROBLEM! |  |   |  |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.  |  | ATTACH ADDITIONAL SHEETS IF NECESSARY.                                    |  |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.   |  |   |  |

SAFETY ISSUE: TRAILBLAZER WILL STALL AFTER FILL UPS. HAS HAPPENED ON SEVERAL OCCASIONS. LUCKY NO WRECK. WOULD LIKE TO SEE RECALL BEFORE THERE ARE FAULTY INCIDENTS. SAME ISSUE REPORTS ARE ON ALL DIFFERENT WEBSITES INCLUDING YOURS.



CHEVROLET • ORANGE PARK

1166 BLANDING BLVD.  
ORANGE PARK, FL 32065  
(904) 272-2200



**SERVICE HOURS:**  
MON-FRI 7:00 AM - 6:00 PM  
SAT 8:00 AM - 1:00 PM

**MVR# 05276**

**PARTS HOURS:**  
MON-FRI 8:00 AM - 6:00 PM  
SAT 8:00 AM - 1:00 PM

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.  
NO REFUNDS AFTER 30 DAYS OR WITHOUT THIS INVOICE. NO REFUNDS ON ELECTRICAL PARTS.  
NOT RESPONSIBLE FOR SPECIAL ORDERS AFTER 30 DAYS.  
20% HANDLING CHARGE FOR RETURNED GOODS. NO REFUND ON SPECIAL ORDERED PARTS.  
NO WARRANTY ON LABOR, ON REBUILT OR USED PARTS.

|  |                |   |                     |   |                          |                 |        |        |
|--|----------------|---|---------------------|---|--------------------------|-----------------|--------|--------|
| Adv: JASON A. GOTTUSO  |                | Tag: 4129   | License: [REDACTED] | 1GNET16S0 56 [REDACTED]   | Page: 1                  | Invoice: M64879 |        |        |
| Invoice to   |                |   |                     | Driver/Owner Information  |                          |                 |        |        |
| [REDACTED]<br>SANDERSON, FL<br>Work: [REDACTED] Home: [REDACTED] |                |   |                     | [REDACTED]<br>SANDERSON, FL [REDACTED]<br>Work: [REDACTED] Home: [REDACTED] |                          |                 |        |        |
| For Office Use   |                |   |                     | Vehicle Information   |                          |                 |        |        |
| Odometer in: 49326 Out: 49328                                    |                | Dist: 1CT MPG C M Prelim                            |                     | 05 CHEVROLET TRAILBLAZR EXT 4WD 4DR SPTUTY WHITE                            |                          |                 |        |        |
|  |                |   |                     | Stock#: 00P13709  |                          |                 |        |        |
| Begin: 08/06/07  | Done: 08/07/07 | Invoice: 08/07/07 14:04 LL                          |                     | Inservice: 03/09/05   | Sold: 02/08/07           |                 |        |        |
| Customer Concern   |                |   |                     |   |                          |                 |        |        |
| Concern  | 51             | CUSTOMER STATES GAS GAUGE INOP                      |                     |   | Operation                | Tech            | Units  | Amount |
| Correction   |                | PO463 HIGH V-OPEN FUEL SENDER-REPLACED LEVEL SENSOR |                     |   | L1197                    | 372             | 2.0    | 154.98 |
| Parts  |                | Part Number   | PO#                 | Note  | Description              | Quantity        | Sell   |        |
|  |                | 000   | 088966957           | 82477   | *SEN KIT                 | 1               | 131.30 | 131.30 |
|  |                | COND CODE : OJ                                      |                     |   | FAIL CODE : 6F           |                 |        |        |
| Type:  | MFG            |   |                     |   | Subtotal                 |                 |        |        |
|  |                |   |                     |   | PARTS                    |                 |        | 131.30 |
|  |                |   |                     |   | LABOR-MECHANICAL         |                 |        | 154.98 |
|  |                |   |                     |   | TOTAL CHARGE FOR CONCERN |                 |        | 286.28 |
| Concern  | 52             | CUSTOMER STATES CONSOLE LID POPS UP ON ITS OWN.     |                     |   | Operation                | Tech            | Units  | Amount |
| Correction   |                | REPLACED BROKEN LATCH                               |                     |   | C2710                    | 372             | .3     | 23.25  |
| Parts  |                | Part Number   | PO#                 | Note  | Description              | Quantity        | Sell   |        |
|  |                | 000   | 088986007           |   | LATCH                    | 1               | 11.92  | 11.92  |
|  |                | COND CODE : OJ                                      |                     |   | FAIL CODE : 1D           |                 |        |        |
| Type:  | MFG            |   |                     |   | Subtotal                 |                 |        |        |
|  |                |   |                     |   | PARTS                    |                 |        | 11.92  |
|  |                |   |                     |   | LABOR-MECHANICAL         |                 |        | 23.25  |
|  |                |   |                     |   | TOTAL CHARGE FOR CONCERN |                 |        | 35.17  |
| Concern  | 53             | CUSTOMER STATES A/C TAKE A LONG TIME TO COOL AT ALL |                     |   | Operation                | Tech            | Units  | Amount |
| Correction   |                | REPLACED INOP FAN CLUTCH                            |                     |   | J3390                    | 372             | 2.4    | 185.98 |
| Parts  |                | Part Number   | PO#                 | Note  | Description              | Quantity        | Sell   |        |
|  |                | 000   | 025790869           |   | CLUTCH                   | 1               | 380.12 | 380.12 |

\*SHOP MATERIAL - A TOKEN 15% CHARGE OF LABOR WITH A MAX. OF \$25.00 IS INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. APPLICABLE SUPPLY ITEMS ARE NUTS, BOLTS, WASHERS, TAPE, PINS, AEROSPRAY, SHELLAC, SOLVENT, RAGS, CARBURETOR CLEANER, TOWELS, BATTERY CLEANER, WIRE, ETC.

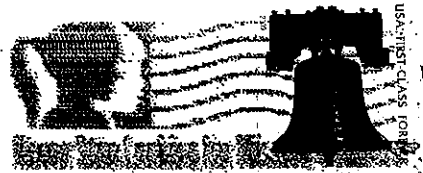
STATE FEES: THE STATE OF FLORIDA REQUIRES A \$1.00 FEE TO BE COLLECTED FOR EACH NEW TIRE SOLD IN THE STATE (s.403.718) AND A \$1.50 FEE TO BE COLLECTED FOR EACH NEW OR REMANUFACTURED BATTERY SOLD IN THE STATE (s.403.7185).

CUSTOMER SIGNATURE X

DEALERSHIP WARRANTS LABOR FOR 90 DAYS OR 4,000 MILES. PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000 MILES - NO WARRANTY ON USED OR NON-GM PARTS UNLESS OTHERWISE SPECIFIED.

JACKSONVILLE FL 320

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NHTSA  
1200 New Jersey Ave S.E.  
Washington, DC 20590  
attn: Bandy Reid  
Office of Defects Investigation

