


Form Approved: G.M.A. No. 7127-9088

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>	<p>FOR AGENCY USE ONLY Date Received NOV 15 2010</p>	<p>100146 5921076 Reference No. 10352718</p>
		<p>30-AUG-2010</p>	<p>5 U.S.C. (552)(b)(6)</p>

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	PORT CHARLOTTE	State	FL
Zip Code	[REDACTED]	Daytime Telephone Number	[REDACTED]
		Evening Telephone Number	[REDACTED]
E-mail Address			
[REDACTED]			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3C8FY78G74 [REDACTED]	Make CHRYSLER	Model PT CRUISER GT (TURBO)	Model Year 2004
Date Purchased 12/11/2004	Dealer's Name and Telephone Number PALM CHRYSLER 941-639-1155	Engine: No: Cylinders = 4	Fuel Type: PREMIUM
Original Owner <input checked="" type="checkbox"/>	Dealer's City PUNTA GORDA	State FL	Zip Code 33950
Transmission Type AUTOMATIC	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:
			Incident Date(s) 01-MAY-2010

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING	Failure Mileage 24000	Failure Speed 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION			
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 CHRYSLER PT CRUISER. WHILE DRIVING APPROXIMATELY 70 MPH THE VEHICLE STALLED AND THE CHECK ENGINE LIGHT ILLUMINATED ON THE DASHBOARD. THE VEHICLE WAS PULLED OVER AND UPON RESTART DROVE AS NORMAL BUT THE CHECK ENGINE LIGHT CONTINUED TO ILLUMINATE. THE VEHICLE WAS TAKEN DIRECTLY TO AN AUTHORIZED DEALER. THE FAILURE RECURRED SEVERAL TIMES DURING THIS DRIVE. HE WAS UNSURE IF THE AUTHORIZED DEALER PERFORMED ANY REPAIRS. THE FAILURE BEGAN TO RECUR INTERMITTENTLY. THE VEHICLE WAS TAKEN BACK TO THE AUTHORIZED DEALER WHERE THE CRANK SENSOR WAS REPLACED. THE FAILURE CONTINUED TO RECUR AND THE VEHICLE WAS AGAIN TAKEN TO AN AUTHORIZED DEALER WHERE THE CAM SHAFT SENSOR WAS REPLACED. THE FAILURE CONTINUED TO RECUR SO THE VEHICLE WAS TAKEN BACK TO THE AUTHORIZED DEALER WHERE THE PMC WAS REPLACED. THE FAILURE HAS NOT RECURRED. THE FAILURE MILEAGE WAS 24,000 AND THE CURRENT MILEAGE WAS 26,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

1/3

[REDACTED]
PORT CHARLOTTE, FL [REDACTED]

NOV. 13, 2010

NHTSA

1200 NEW JERSEY AVE SE

WASHINGTON, DC 20590

GENTLEMEN:

I AM REPLYING TO YOUR RECENT E-MAIL (REF. NO. 10352718). ENCLOSED ARE COPIES OF THE DEALER REPAIR INVOICES. NOTE THAT MY TOTAL COST (84.09 + 72.45 + 69.01) WAS \$225.55. THE DEALER SERVICE MANAGER SENT ME A REFUND CHECK OF \$126.00 ON SEPT. 22, 2010.

DURING THE MAY-AUGUST TIME FRAME, THE CAR ENGINE WOULD DIE (RPM=0), EVENTUALLY RESTART WITH ENGINE LIGHT ON, FOLLOWED BY A TRIP TO THE DEALER. EVENTUALLY THE PROBLEM WAS SOLVED WITH THE POWERTRAIN CONTROL MODULE BEING REPLACED. DURING THIS 3-MONTH PERIOD, THE ENGINE DYING OCCURRED INTERMITTENTLY ABOUT 15 TO 20 TIMES, SOMETIMES 5-6 TIMES IN A 5 MILE DISTANCE.

4/2

I BELIEVE THIS WAS A VERY SERIOUS CONDITION, AS EACH TIME I HAD TO PULL OFF THE ROAD, RESTART THE CAR, AND DRIVE SLOW IN 1ST OR 2ND GEAR, TO KEEP THE RPM UP TO PREVENT THE ENGINE FROM DYING AGAIN. I WAS VERY LUCKY THAT I WASN'T REAR-ENDED (SAY ON THE HIGHWAY, IN THE FAST LANE, AT 70 MPH). I ALSO WOULD NOT LET MY ~~WIFE~~ WIFE DRIVE THE CAR DURING THIS 3-MONTH PERIOD.

I THINK THE PMC MODULE COULD (AND SHOULD) HAVE BEEN DIAGNOSED AND REPLACED EARLIER.

THANK YOU,




(ALSO SEE PAGE 3)

3/3

P.S.

AS A RETIRED ENGINEER FROM ALLISON ENGINE COMPANY, GMC, I'VE HAD MANY YEARS OF EXPERIENCE DESIGNING THE SOFTWARE FOR AIRCRAFT "BLACK-BOXES", INCLUDING FAULT DETECTION LOGIC AND FAULT ACCOMMODATION LOGIC. I UNDERSTAND THAT FOR DETECTED INPUT SENSORS WHICH FAIL, THE FAULT ACCOMMODATION LOGIC SHOULD TRIGGER THE ENGINE-OUT LIGHT, BUT SHOULD NOT RESULT IN THE ENGINE DYING (VERY UNSAFE), OBVIOUSLY CRANK AND/OR CAMSHAFT SENSOR FAILURES DO NOT HARM THE ENGINE; OTHERWISE THE CAR COULD NOT BE RESTARTED AND DRIVEN FOR MILES WITHOUT DAMAGE.

AGAIN, I REPEAT THAT FOR 15-20 FAILURES, I WAS VERY LUCKY THAT I WAS ALWAYS IN THE RIGHT LANE AND ABLE TO PULL OFF ONTO A SHOULDER, OUT OF THE WAY OF THE CARS BEHIND ME. TWO OF THE FAILURES OCCURRED WHILE GOING OVER A BRIDGE, WHERE THE AVAILABLE SHOULDER ROOM WAS MINIMUM, AND PASSING CARS WERE UNCOMFORTABLY CLOSE.

IF THERE ARE ANY QUESTIONS, FEEL FREE TO CALL: [REDACTED] OR

EMAIL AT: [REDACTED]

[REDACTED]

CUSTOMER #: 108535

40936



INVOICE

2323 Tamiami Trail, PUNTA GORDA, FL 33950
(941) 638-1155 / Fl. Myers (941) 332-3995
1-800-228-7256
www.palmautomall.com

PT CHARLOTTE, FL

PAGE 1

Florida Registration: MV-7243

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 193 PAUL ADELIZZI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
TAN	04	CHRYSLER PT CRUISER	3C8FY78G74T		25426/25427	T7608	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11DEC04 DD			WAIT 19MAY10		0.00	CASH	20MAY10
R.O. OPENED		READY	OPTIONS: STK:D41416				
13:46 19MAY10		10:54 20MAY10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A *****EXTENDED WARRANTY*****
MEMO WARRANTY
139 MAY MICHAEL S LIC#: 5468304010
C 0.00 0.00

B COMPLETE 23 POINT INSPECTION AS PER VEHICLE CHECK UP SHEET
23P COMPLETE 23 POINT INSPECTION AS PER VEHICLE
CHECK UP SHEET
139 MAY MICHAEL S LIC#: 5468304010
C 0.00 0.00

C CUSTOMER STATES THE ENGINE LIGHT IS ON AND THE CAR WANTS TO STALL
CAUSE: FAILED
14302305 Motor, idle air control Test and
replace 2.4 liter turbo (A)
139 MAY MICHAEL S LIC#: 5468304010
WSC (N/C)
14861184AB SOLENOID-LINEAR IACV (N/C)
FC: PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:

CUSTOMER PAY DEDUCTIBLE FOR LINE C 84.09
P0509 - IAC VALVE SENSE CIRCUIT LOW REPLACED IAC MOTOR

D YOUR NEXT SERVICE RESERVATION IS SET FOR
NEXT YOUR NEXT SERVICE RESERVATION IS SET FOR
99 MISC TECH LIC#: 99
C 0.00 0.00

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

WARRANTY DISCLAIMER ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP. THE DEALER HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$40.00, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state (s.403.7185).

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 108535

42485



CHRYSLER Jeep Dodge

2323 Tamiami Trail, PUNTA GORDA, FL 33950
(941) 639-1155 / Ft. Myers (941) 332-3995
1-800-226-7256
www.palmautomall.com

Florida Registration: MV-7243

INVOICE

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 592 SCOTT DOLLOFF

PT CHARLOTTE, FL

HOME

BUS:

CONT:

CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
TAN	04	CHRYSLER PT CRUISER	3C8FY78G74T		25790/25809	T777
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
11DEC04 DD			WAIT 07JUL10		0.00	CASH
R.O. OPENED	READY	OPTIONS	STK:D41416			

08:00 07JUL10 11:23 07JUL10

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	COMPLETE 23 POINT INSPECTION AS PER VEHICLE CHECK UP SHEET						
	23P COMPLETE 23 POINT INSPECTION AS PER VEHICLE CHECK UP SHEET						
	997 C					0.00	0.00

PERFORMED INSPECTION

B: CUSTOMER STATES THE ENGINE LIGHT HAS BEEN ON FOR TWO DAY AND THE CAR WAS RUNNING ROUGH -- NOTE CHECK HISTORY ON A POSS PAST CONCERN -- NOTE THE CAR IS RUNNING OK TODAY AND OFF CAUSE: BROKEN

NWO REPLACE CRANK SENSOR

997 WSC

1:5269873AB SENSOR-CRANKSHAFT POSITIO DRB TEST CODE P0508 IAC SENSE CIRCULATION, 5 GOOD TRIPS. WIGGLE WIRING AND INSPECTED CONNECTORS, COULD NOT DUPLICATE CONDITION AFTER TEST DRIVING. STALLED OUT. P0335 CRANK SENSOR, WITH ASSISTANT FOUND CRANK SENSE WAS LOST AT TIME OF STALL. R & R CRANK SENSOR AND RE-TESTED. CLEARED CODES

THANK YOU FOR BEING OUR GUEST TODAY! CHECK OUR WEBSITE AT PALMAUTOMALL.COM FOR SPECIALS AND COUPONS! OUR COMMITMENT IS TO YOUR 100% SATISFACTION! FOR SERVICE RESERVATIONS CALL ROBIN AT 639-1155 EXT 6201, YOUR ASSISTANT MANAGERS ARE SCOTT AT 6202, PAUL AT 6203 AND TOM AT 6211. THANKS AGAIN AND HAVE A GREAT DAY

Deb. + [Signature]
JUL 07 2010

CUSTOMER PAY DEDUCTIBLE FOR REPAIR ORDER

67.71

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES*	67.71
TOTAL CHARGES	67.71
LESS INSURANCE	0.00
SALES TAX	4.74
PLEASE PAY THIS AMOUNT	72.45

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 108535

44019



INVOICE

CHRYSLER Jeep Dodge
2323 Tamiami Trail, PUNTA GORDA, FL 33850
(941) 639-1155 / FL Myers (941) 332-3985
1-800-228-7256
www.palmautomall.com

PAGE 1

Florida Registration: MV-7243

HOME: [REDACTED] CONT
BUS: [REDACTED] CELL

SERVICE ADVISOR: 677 ROBIN K CARPENTER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
TAN	04	CHRYSLER PT CRUISER	3C8FY78G74T		26068/26101	TA600	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11DEC04 DD			WAIT 25AUG10		0.00	CASH	26AUG10
R.O. OPENED		READY	OPTIONS: STK:D41416				

08:16 25AUG10	11:30 26AUG10						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A CUSTOMER STATES THE VEHICLE DIES WHILE DRIVING, THE CHECK ENGINE LIGHT IS ON, SEE HISTORY

CAUSE:

NWO REPLACE CAM SENSOR
 997 WSC
 1 5093508AA SENSORPKG
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

(N/C)
(N/C)

CUSTOMER PAY DEDUCTIBLE FOR LINE A 64.49

DRB TESTS - CODE STORED P0335 CRANKSHAFT POSITION SENSOR CIRCUIT. 5 GOOD TRIPS. WIGGLE TEST WIRING. LOAD TESTS WIRING - ORDERED CAM SENSOR. R & R CAM SENSOR. CLEAR CODES AND TEST DRIVE - NO CODES AND DID NOT STALL

B COMPLETE 23 POINT INSPECTION AS PER VEHICLE CHECK UP SHEET
 23P COMPLETE 23 POINT INSPECTION AS PER VEHICLE CHECK UP SHEET
 997 C 0.00 0.00
 PERFORMED INSPECTION

THANK YOU FOR BEING OUR GUEST TODAY! OUR COMMITMENT IS TO YOUR 100% SATISFACTION! CHECK PALMCHRYSLER.COM FOR SERVICE SPECIALS, ONLINE APPOINTMENTS ARE THERE! FOR ANY OTHER QUESTIONS YOUR ASST MGRS ARE ROBIN CARPENTER AT EXT 6201 AND SCOTT DOLLOFF AT EXT 6202. THANKS AGAIN AND HAVE A GREAT DAY!

WARRANTY DISCLAIMER ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS IS. THE DEALERSHIP EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES*	64.49
TOTAL CHARGES	64.49
LESS INSURANCE	0.00
SALES TAX	4.52
PLEASE PAY THIS AMOUNT	69.01

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CK#1137

CUSTOMER #: 108535

44079



CHRYSLER Jeep Dodge

2323 Tamiami Trail, PUNTA GORDA, FL 33950
 (941) 639-1155 / Ft. Myers (941) 332-3995
 1-800-226-7256
 www.palmautomall.com

INVOICE

Florida Registration: MV-7243

PAGE 1

SERVICE ADVISOR: 677 ROBIN K CARPENTER

PT CHARLOTTE, FL

HOME

CONT:

BUS:

CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
TAN	04	CHRYSLER PT CRUISER	3CBFY78G74T		26107/26131	T4613	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11DEC04 DL			17:30 26AUG10		0.00	CASH	28AUG10
R.O. OPENED	READY	OPTIONS: STK:D41416					

12:38 26AUG10 11:37 28AUG10

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES SEE HISTORY, THE VEHICLE STALLED IN TRAFFIC & WAS HARD TO RE START, THE CHECK ENGINE LIGHT IS ON & THE OIL LIGHT ALSO FLASHED.

CAUSE: STALLED

08190501 Module, Powertrain Control (PCM) Replace (B)	997	W					(N/C)
1 RL033292AD MODULE-POWERTRAIN CONTROL							(N/C)
1 4669020 LABEL-AUTHORIZED SOFTWARE							(N/C)
08190650 Program generic powertrain control module with software	997	W					(N/C)

CODE P2302 IGNITION COIL P0335 CRANKSHAFT POSITION SENSOR CRANK AND CAM SENSORS HAVE BEEN REPLACED LOAD TEST WIRING CHECKS OK REPLACED PCM AND PROGRAMMED TO VEHICLE TEST DROVE HOT SOAK IDLE ENGINE FOR 2 HOURS RETEST DROVE ENGINE OFF HOT SOAK FOR 1 HOUR RETEST DROVE

THANK YOU FOR BEING OUR GUEST TODAY! OUR COMMITMENT IS TO YOUR 100% SATISFACTION! CHECK PALMCHRYSLER.COM FOR SERVICE SPECIALS, ONLINE APPOINTMENTS ARE THERE! FOR ANY OTHER QUESTIONS YOUR ASST MGRS ARE ROBIN CARPENTER AT EXT 6201 AND SCOTT DOLLOFF AT EXT 6202. THANKS AGAIN AND HAVE A GREAT DAY!

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

TO: NHITSA

(FOLLOW UP TO ODI COMPLAINT 10352718)

(202) 366-1767

(9 PAGES TOTAL)

FROM:


Pt Charlotte, FL



