



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
FOR AGENCY USE ONLY 100148
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Date Received

NOV 22 2010
27-AUG-2010

Repository ☐

Reference No.
10352348

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City CLARKSBURG

State WV

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HFC49W88A [REDACTED]

Make

HONDA

Model

VTX1800

Model Year

2008

Date Purchased

03-06-2010

Dealer's Name and Telephone Number

EXTREME HONDA 866-779-8736

Engine: VTWIN

No: Cylinders

Fuel Type:

REGULAR

Original Owner

☒

Dealer's City

198 PENN ST
BRILLIANT, OHIO

State

OH

Zip Code

43913

Transmission Type

5 SPEED

☐ Antilock Brakes

☐ Cruise Control

Powertrain SHAFTDRIVEN

Multiple Failure:

Incident Date(s)

10-JUL-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 130000 VISIBILITY

Failure Mileage

2000

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM49ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE YET

Number of Deaths

NONE

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 HONDA VTX1800. THE CONTACT WAS DRIVING 30 MPH WHEN HE NOTICED THAT THE SPEEDOMETER BACKLIGHT WAS REFLECTING OFF THE WINDSHIELD, MAKING IT DIFFICULT TO VIEW THE ROADWAY. THE FAILURE WOULD ONLY OCCUR WHEN DRIVING AT NIGHT. THE VEHICLE WAS NEITHER DIAGNOSED NOR REPAIRED. THE FAILURE MILEAGE WAS 2,000 AND THE CURRENT MILEAGE WAS 4,900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE SPEEDOMETER BACKLIGHT REFLECTS IN THE WINDSHIELD AT NIGHT AT ANY SPEED. I HAVE HIT HOLES IN THE ROAD AND ALMOST LOST CONTROL OF THE MOTORCYCLE BECAUSE I COULDN'T SEE THRU THE GLARE IN THE WINDSHIELD TO AVOID THEM.

I HAVE CALLED AMERICAN HONDA AND REPORTED THE PROBLEM AND TO SEE IF THERE WAS A RECALL. I TOLD THEM A VISOR AROUND THE SPEEDOMETER OR A DIMMER SWITCH TO DIM THE BACKLIGHT WOULD CURE THE PROBLEM BUT TO NO AVAIL.

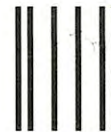
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US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
National Highway Traffic Safety Administration