



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JUN 29 2011

27-AUG-2010

Repository ☐

Reference No.
10352277

OWNER INFORMATION (Type or Print)

Name

Address

City

FREDERICK

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCHK231X3F

Make

CHEVROLET

Model

SILVERADO 2500 HD

Model Year

2003

Date Purchased

10/08

Dealer's Name and Telephone Number

WORLDWIDE PRE-OWNED 781-335-0048

Engine:

No: Cylinders

8

Fuel Type:

DIESEL

Original Owner

☐

Dealer's City

State

MA

Zip Code

Transmission Type

Allison

☒ Antilock Brakes

☒ Cruise Control

Powertrain

DURAMAX

Multiple Failure:

Incident Date(s)

23-AUG-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

120000

Failure Speed

5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 CHEVROLET SILVERADO 2500 HD. THE CONTACT WAS DRIVING IN REVERSE APPROXIMATELY 5 MPH AND APPLIED THE BRAKES. THE BRAKE PEDAL DEPRESSED INTO THE FLOORBOARD ABNORMALLY AND THE CONTACT DISCOVERED THAT BRAKE FLUID WAS LEAKING FROM THE VEHICLE. THE VEHICLE WAS NOT TAKEN FOR DIAGNOSIS OR REPAIRS. THE FAILURE AND CURRENT MILEAGE WAS 120,000.

RUST THROUGH & FAILURE OF BRAKE LINES.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Frederick MD



NATIONAL HIGHWAY TRAFFIC SAFETY ADM.

OFFICE OF DEFECT INVESTIGATION

(NVS-210) WEST BUILDING

1200 NEW JERSEY AVE, SE

WASHINGTON, DC 20590

20590

