

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Subject: FW: New TIS requests from ODI web site
Date: Wednesday, August 25, 2010 11:56:38 AM

Sent: Wednesday, August 25, 2010 11:51 AM
To: Reid, Randy (NHTSA)
Subject: FW: New TIS requests from ODI web site

From: TIS, NHTSA (NHTSA)
Sent: Wednesday, August 25, 2010 11:50 AM

Subject: New TIS requests from ODI web site

From: [REDACTED]
Sent: Tuesday, August 17, 2010 8:15 PM
To: TIS, NHTSA (NHTSA)
Subject: Re: New TIS requests from ODI web site

The fees you mention are nothing compared to the amount paid in excess of \$5000, to place a new engine in my 2004 VW Passat. When are you going to understand the seriousness of this situation. If one person is injured or killed because of this cars engine failure, I will ensure that your department takes the full brunt of your lack of follow-up. I would like to fax over the letter I received from VW corporate March 22 2010, as I think this would illuminate this entire situation. Then make your determination, after seeing this letter. The tone of the letter is unbelievable, and anyone seeing this letter would not buy, or continue to own a '98-'04 VW Passsat with a 1.8 turbo. I am not looking for monetary compensation, it is the fact that VW designed a defective engine, placed it in thousands of vehicles, and your department continues to ignore the impending danger of these vehicles being driven, without the knowledge of the public, that VW has acknowledged that their 1.8 turbo is defective. I will continue to compaign to bring this issue to light, and I hope that your department will support me in my efforts. With or without you, I will force VW to acknowledge this defective engine, and force them to recall these vehicles before someone is maimed or killed when the engine seizes up. Sincerely,

[REDACTED] 8/17/2010

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TGW