 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received 24-AUG-2010		Repository <input type="checkbox"/> Reference No. 10351561	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
EASTHAM	MA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
4S2CK58W3Y4		ISUZU	RODEO	2002
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
5 15 2002	SHOWCASE ISUZU, INC NO LONGER IN BUSINESS		No: Cylinders	
Original Owner	Dealer's City	State	Zip Code	
<input type="checkbox"/>				
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			03-AUG-2010
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Codes: 160000 STRUCTURE, 161000 STRUCTURE: FRAME AND MEMBERS			Failure Mileage	Failure Speed
			103000	10
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2002 ISUZU RODEO. THE CONTACT WAS DRIVING APPROXIMATELY 10 MPH WHEN THE REAR DRIVER SIDE FRAME FRACTURED. THE FRAME BEGAN DRAGGING THE GROUND AS THE CONTACT DROVE FURTHER. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE TO HER RESIDENCE WHERE SHE DISCOVERED RUST AND CORROSION SURROUNDING THE FUEL TANK. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT CONTACTED. THE CONTACTS INSURANCE COMPANY INSPECTED THE VEHICLE AND DEEMED IT AS DESTROYED. THE FAILURE AND CURRENT MILEAGE WAS 103,000. 135 * correction: owner owns 2000 ISUZU I bought it in 2002				
Cost to buy a used CAR w/tax, Registration, Inspection \$12,633.38				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I did not realize that so many people had the same Rust problem until the women was on TV and I went to ISUZU Rust on the Internet I then called Honda on Oct 4 2010 @ 1:10 PM & spoke to STEVE said there would be no determination until the end of Oct 2010 & I would be notified - just got a Customer Reimbursement Claim form to fill out also wrote to Deret

ATTACH ADDITIONAL SHEETS IF NECESSARY

Reinhardt Safety's Engineer/Federal Investigator, U.S. Dept. of Transportation - set now hearing from you!

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9392

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:


Vehicle Safety Hotline
888-327-4236



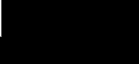
National Highway Traffic Safety Administration
U.S. Department of Transportation
Washington, D.C. 20077-9392

12 21 2010

ANIMAL
RESCUE
LEAGUE
of BOSTON


www.arlboston.org

A Note From


To whom it may concern —
I would like you to know
that I am a 78yo. Single
mother of a 48yo. Severely
brainyered daughter whom
I still care for, and it is
imperative that I have
a car that I can move
her into and out of easily
and I could not wait
for months for an answer
w/ the car was not fixable
'declared "TOTAL LOSS" 



Owner: [REDACTED]

Appraiser: JIM ROGERS

2000 ISUZU RODEO 4X2 S 6-3.2L-FI 4D UTV SILVER Int:GRAY

BAYSTATE APPRAISAL SERVICE

760 Main Street

P.O. Box-569

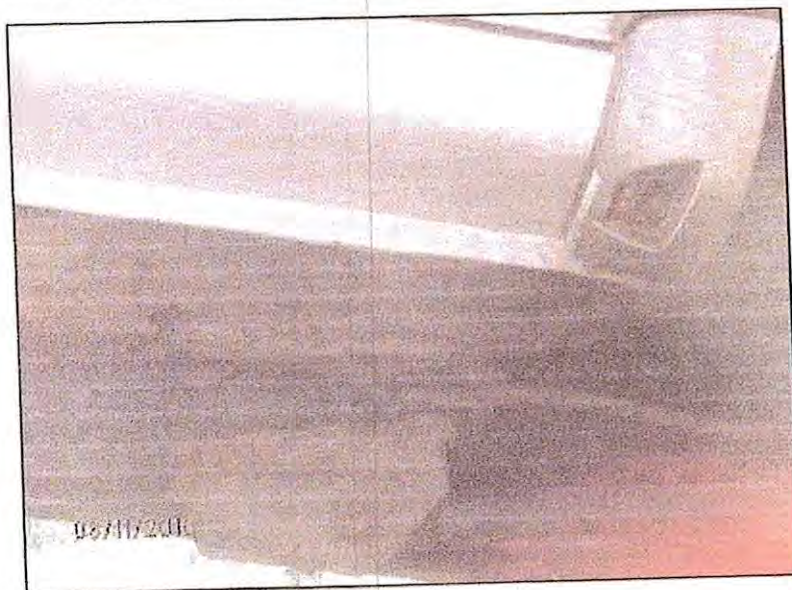
Hyannis, MA 02601

Business: (508)778-0222

IMAGE REPORT



08/12/2010: EST01: FRAME BROKEN AT SUSP MNTG-NOTE RUST



08/12/2010: EST01: RUSTED, BROKEN AREA

Owner: [REDACTED]

Appraiser: JIM ROGERS

2000 ISUZU RODEO 4X2 S 6-3.2L-FI 4D UTV SILVER Int:GRAY

IMAGE REPORT



08/12/2010: EST01: LICENSE PLATE #



08/12/2010: EST01:

Owner: [REDACTED]

Appraiser: JIM ROGERS

2000 ISUZU RODEO 4X2 S 6-3.2L-FI 4D UTV SILVER Int:GRAY

IMAGE REPORT



08/12/2010: EST01: ODOMETER



08/12/2010: EST01: VIN TAG

/2010 at 11:01 AM File# 52070-00356652
Owner: [REDACTED]
2000 ISUZU RODEO 4X2 S 6-3.2L-FI 4D UTV SILVER Int:GRAY

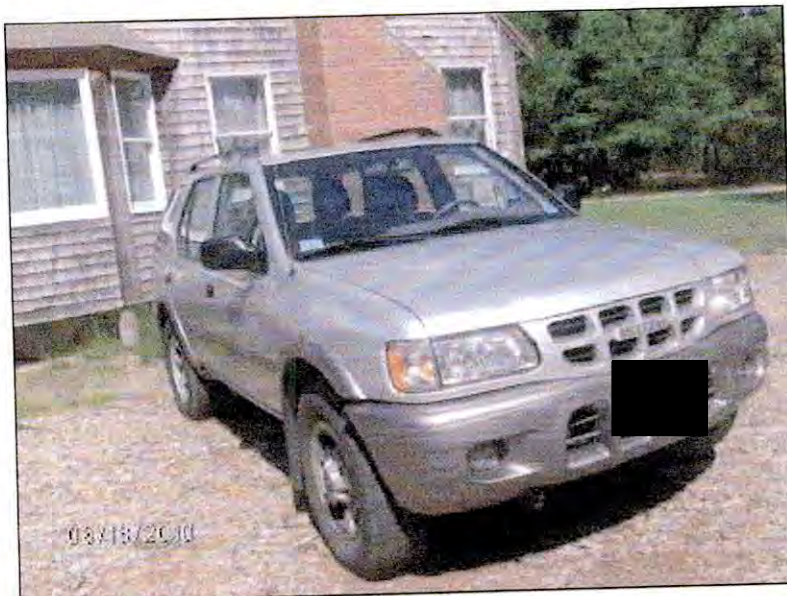
File ID 10-12844

Appraiser: JIM ROGERS

IMAGE REPORT



08/16/2010: EST01:



08/16/2010: EST01:

08/17/2010 at 11:01 AM File# 52070-00356652

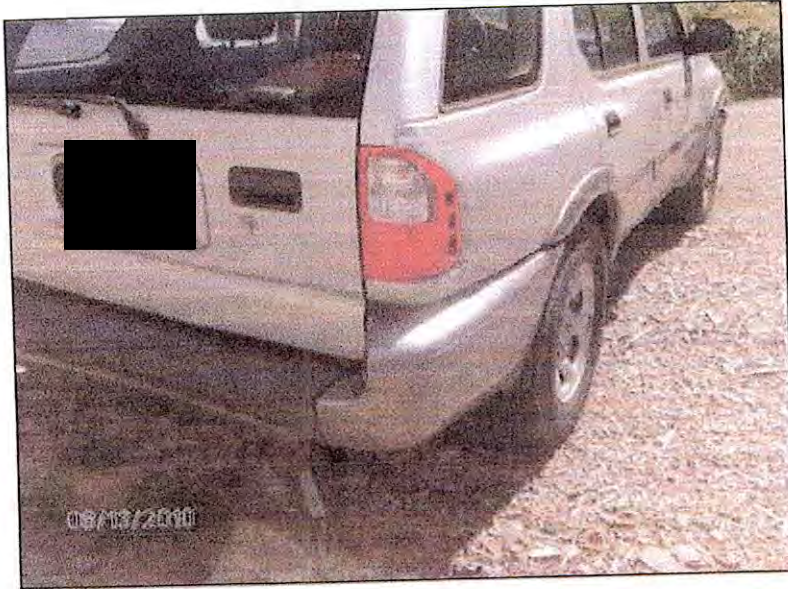
File ID 10-12844

Owner: [REDACTED]

Appraiser: JIM ROGERS

2000 ISUZU RODEO 4X2 S 6-3.2L-FI 4D UTV SILVER Int:GRAY

IMAGE REPORT




08/16/2010: EST01:



08/16/2010: EST01:

CCC Pathways - A product of CCC Information Services Inc.

[Redacted] 656
 EASTHAM, MA [Redacted] Date 5-15-02 63-447/113
 907
 Pay to the Order of ShowCase Suzuki \$ 15,624
fifteen thousand six hundred twenty four Dollars
 **Rockland Trust**

For [Redacted] MP
 [Redacted] 0656 [Redacted]

© Clarke American GUARDIAN SAFETY BLUE WBL

FIBERV AGENT
 621953555 4409 4409 00
 621953555 05-20-02
 0110-0001-5
 0110-0001-5
 0110-0001-5

COMPASS BANK
 ONE COMPASS PLACE
 NEWTON, MA 02459
 213702994

PAY TO THE ORDER OF
 COMPASS BANK FOR SAVINGS
 FOR DEPOSIT ONLY
 SHOWCASE SUZUKI INC

58688
 [Redacted]