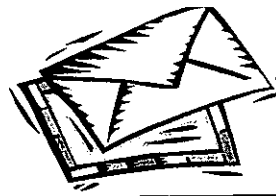


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INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



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Doc Date: 8/10/2010

Due Date: 9/16/2010

S10 #:

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**Subject: LETTER FROM CONGRESSMAN SARBANES ON BEHALF OF CONSTITUENT [REDACTED]
[REDACTED] WITH CONCERNS ABOUT MECHANICAL PROBLEMS WITH SUBARU VEHICLES**

Ack Date:

Sign Office: ADMINISTRATOR

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: STRICKLAND

Cleared By:

XREF File:

Modified By:

BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

The Honorable JOHN P SARBANES
U.S. HOUSE OF REPRESENTATIVES

WASHINGTON, DC 20515

Tel: Fax: E-mail:

NVS216

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	8/18/2010	9/16/2010	
NVS-010	INFORMATION	8/18/2010		8/18/2010
NIA-110	INFORMATION	8/18/2010		8/18/2010
NOA-010	INFORMATION	8/18/2010		8/18/2010
NOA02	INFORMATION	8/18/2010		8/18/2010

AUG 19 2010

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081910

TGW

JOHN P. SARBANES
3RD DISTRICT, MARYLAND

COMMITTEE ON
ENERGY AND COMMERCE

COMMITTEE ON
NATURAL RESOURCES

Congress of the United States
House of Representatives
Washington, DC 20515-2003
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August 10, 2010

Mr. David L. Strickland
Administrator
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590-0001

Dear Mr. Strickland:

Enclosed, please find a copy of correspondence from my constituent [REDACTED]

This individual has expressed some concerns about mechanical problems with Subaru vehicles. I would appreciate it if you would carefully review their comments and provide a response to the concerns.

Thank you for your attention to this matter.

Sincerely,



John P. Sarbanes
Member of Congress

JPS/mp

E-Mail Viewer

Message

Details

Attachments

Headers

Source

HTML

From: "webforms@sarbanes.house.gov" <webforms@sarbanes.house.gov>
Date: 7/12/2010 1:45:03 PM
To: "Congressman John Sarbanes" <md03ima@mail.house.gov>
Cc:
Subject: CASEWORK ON Transportation

CASEWORK EMAIL ON Transportation

Subaru refuses to tell me how many other owners have had transmission problems, nor describe transmission trouble symptoms. They won't even give me the dealers updated diagnosis and repair for this problem. I have contacted my Congressperson and he agrees that Subaru and other manufacturers should be required to reveal product difficulties even if it is not life threatening. He's working on legislation.

Dear [REDACTED]

Your friend has the same problem as I do. Subaru will do nothing but send you to a local dealer who will tell you that the only fix is to buy a new transmission. The new transmission will do the same thing after 70,000 miles or more. (Mine first transmission made it to 119,000 miles before it went out. My mechanic says it's the clutch. You might find a totaled low mileage Subaru transmission in a Junk yard. You'd be taking a chance.

A replacement transmission is the only possible cure. I have a 1999 Forester. It's not worth the cost of another bad transmission to fix it. My mechanic recommends that I attempt to sell or trade it in in the winter when it does not fail. Meantime I continue to drive it. I have never been unable to get it into Drive. It's just very difficult.

Don't use the accelerator to make it engage in Drive until after you've put your foot on the break and waited for a long while. Sometimes it will engage by it's self. If the car is cold and it does not engage, your problem is worse than mine. If I wait 30 seconds or more, I keep my foot lightly on the break and rev the engine slowly, let off the accelerator and wait again. After repeated failed attempts, I rev the engine faster and smell burning rubber when it engages.

I'll never buy another Subaru. I've had two. I replaced my SVX rear wheel bearings three times before I dumped my SVX at Car Max for a couple of thousand dollars. I'll probably dump my Forrester there too.
Subaru refuses to tell me how many other owners have had transmission problems, nor describe transmission trouble symptoms. They won't even give me the dealers updated diagnosis and repair for this problem. I have contacted my Congressperson and he agrees that Subaru and other manufacturers should be required to reveal product difficulties even if it is not life threatening. He's working on legislation.

Good luck!

Don't hold your breath. [REDACTED]

Date: Sun, 11 Jul 2010 23:02:06 -0700

To: [REDACTED]

From: [REDACTED]

Subject: [Edmunds.com Forums] New message in subaru transmission problems

New message posted in subaru transmission problems

#88 2003 Forester Kick Down Issue by larrylarry1 Jul 11, 2010 (10:59 pm)

First off, I get in my friends forester and back out of driveway(facing up hill) and come to a complete stop and pull it into drive and release the brake pedal and apply no throttle and the unit starts rolling backwards. So I apply throttle and it seems to engage and slip momentarily before it grabs a hold and in a lunging fashion lurch forward(as you would expect

when you engage drive @ 2800rpm's)...

View/reply at: 2003 Forester Kick Down Issue

This email was sent to [REDACTED]

[REDACTED] based on your election to track and be alerted to new messages in this discussion or Forum. To stop receiving emails, visit your My Watched Items page and deselect the Email Alerts for this discussion or Forum.

This email was sent by Edmunds Automotive Network. You can disable emails here.

Close

Congress of the United States
House of Representatives
Washington, DC 20515-2003

OFFICIAL BUSINESS

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John P. Ruben
M.C.

Mr. David L. Strickland
U.S. Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590-0001



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