

CL-10351009-7839

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

AUG 16 2010

[REDACTED]
Nipomo, California [REDACTED]

[REDACTED]
August 9, 2010

Associate Administrator for Safety Assurance
NSA - 10, NHTSA Hq.
1200 New Jersey Avenue S.E.
Washington, D. C. 20590

Gentlemen:

Please provide assistance regarding the following:
On May 18, 2010 my wife was driving our 2006 Toyota Camry
LE. She attempted to park subject car when car suddenly
accelerated. (See enclosure/statement)

After many phone calls to Toyota of Santa Maria,
California and many phone calls and letters to Toyota Motor
Sales, U.S.A. of Torrance, California, I find that I must
request help with this serious matter. Copies of letters
are enclosed.

Respectfully,

[REDACTED]

Encl.

NH
08/18/10
TBE

June 22, 2010

TO WHOM IT MAY CONCERN:

Re:

Vin. # : 4T1BE32KX6U [REDACTED]
Vehicle: 2006 Toyota Camry
Time: 11:45 a.m.
Date: 5-18-2010
Location: Parking lot behind
Edwards Theater--
west of Bradley Rd.
Santa Maria, CA

I was in the process of pulling into a parking space and almost coming to a complete stop. Suddenly, there was a loud roar and the car accelerated and lunged forward. My attempts to apply the brakes were futile. The next thing I knew, my car jumped the curb, and I was airborne until I hit the bottom of the slope and entered the street. I managed to turn the wheel to the right to avoid hitting the opposite curb. Luckily, the car returned to a normal idle, and I drove back into the parking lot and parked the car. After this ordeal, my husband and I were both afraid to drive the vehicle, and it was later towed to Toyota.

My friend, [REDACTED] witnessed the entire incident.

[REDACTED]

TOYOTA

Joyce E. Jackson
Direct Phone (310) 468-7446
Fax (310) 381-7356
Joyce_E_jackson@toyota.com

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
310 468-4000

August 6, 2010

[REDACTED]
Nipomo, CA [REDACTED]

RE: Date of Loss: May 18, 2010
 Vehicle: 2006 Toyota Camry LE
 Vin #: 4T1BE32KX6U [REDACTED]

Dear [REDACTED]

This letter is in response to your letter received today August 6, 2010 in which you requested a copy of the inspection report from Engineering analysis Associates. The report is a protected work product and will not be forwarded to anyone other than Toyota Motor Sales, USA, Inc. In my prior letter I summarized all of the pertinent information regarding the above vehicle.

I will request a copy of the Event Date Recorder print out for your vehicle. It is unknown at this time if your accident is still in the computer or not because of the amount of time that has lapsed since the accident.

As stated in my previous letter, our inspection determined that this incident was not the result of any type of manufacture design or defect. Your request to have your vehicle bought back by Toyota Motor Sales, USA, Inc. is not possible.

Thank you for allowing us to address your concerns.

Very truly yours,



Joyce E. Jackson
Toyota Motor Sales, USA, Inc.

[REDACTED]
Nipomo, CA [REDACTED]

SANTA BARBARA
CA 931 2 T
10 AUG 2010 PM



Associate Administrator for Safety Assurance
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