

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received NOV 17 2010 20-AUG-2010	Repository ☐ Reference No. 10350798
OWNER INFORMATION (Type or Print)			
Name			Daytime Telephone Number
Address			E-mail Address
City	BAR HARBOR	State	ME
		Zip Code	
Evening Telephone Number The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3C8FY68B92T		Make CHRYSLER	Model PT CRUISER
Model Year 2002		Engine: No: Cylinders	Fuel Type:
Date Purchased	Dealer's Name and Telephone Number		
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:
			Incident Date(s) 20-AUG-2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL		Failure Mileage 84042	Failure Speed 20
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2002 CHRYSLER PT CRUISER. THE CONTACT WAS DRIVING 20 MPH WHEN THE CRUISE CONTROL LIGHT ILLUMINATED AND INDEPENDENTLY ACTIVATED. THE VEHICLE BEGAN TO INCREASE IN SPEED AND THERE WAS AN UNUSUAL INCREASE IN ENGINE RPM'S. THE CONTACT WAS ABLE TO DISENGAGE THE CRUISE CONTROL BY DEPRESSING THE BRAKES AND MANUALLY DEACTIVATING THE MECHANISM. THE CONTACT STATED THAT HE HAD ALSO ENCOUNTERED UNINTENDED ACCELERATION WHILE IN PARK. THE DEALER ADVISED HAVING A DIAGNOSTIC PERFORMED ON THE VEHICLE. THE VEHICLE WAS NEITHER DIAGNOSED NOR REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 84,042.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Computer failure - Had To Replace Computer.
Increase of Speed was Like Stepping on the Gas Pedal for
Pressing Gear. Did not matter if I was parked, stopped at a
red light, or driving the Sudden and Rapid Acceleration is a
Safety Hazard.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

EASTERN MAINE DISTRICT

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration