

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 20-AUG-2010	Repository ☐ Reference No. 10350758
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City COLUMBIA HEIGHTS	State MN	Zip Code	Evening Telephone Number
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D4GR44L96R		Make DODGE	Model DURANGO GRAND CARAVAN
Model Year 2006		Engine: No: Cylinders 6	Fuel Type:
Date Purchased 6-30-2006	Dealer's Name and Telephone Number SEE ATTACHED		
Original Owner ☒ YES	Dealer's City	State	Zip Code
Transmission Type AUT	☐ Antilock Brakes ☐ Cruise Control	Powertrain FWD	Multiple Failure:
		Incident Date(s) 09-JUN-2010	APRIL 2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 140000 AIR BAGS, 141100 AIR BAGS: FRONTAL: SENSOR/CONTROL MODULE		Failure Mileage 62946	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4L9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2006 DODGE GRAND CARAVAN. THE CONTACT STATED THAT THE AIR BAG SENSOR LIGHT REMAINED ILLUMINATED. THE CONTACT WAS ABLE TO LOCATE A RECALL FOR THE FAILURE (NHTSA CAMPAIGN ID NUMBER: 10V008000- AIR BAG SENSOR CONTROL MODULE) YET HIS VIN WAS NOT INCLUDED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 62,946. SEE ATTACHED			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			



CHCQ171962
8188 BROOKLYN BOULEVARD
BROOKLYN PARK, MN 55445
PH: 763-535-5200 CHRYSLER JEEP
SERVICE FAX: 763-536-7636
SERVICE DIRECT: 763-536-7655

CHCQ171962

19851621

KEY #

COMER NO. 32945	ADVISOR JEFFREY ORTMAN 2259	TAG NO. 4766	INVOICE DATE 06/09/10	INVOICE NO. CHCQ171962
	LABOR RATE	MILEAGE 62,946	COLOR STONE WHT/M	STOCK NO. 34701
COLUMBIA HTS, MN	YEAR/MAKE/MODEL 06/DODGE/GRAND CARAVAN/VAN FWD SXT	DELIVERY DATE 06/29/06	DELIVERY MILES 7	
	VEHICLE I.D. NO. Z D 4 G P 4 4 L 9 6 R	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 06/09/10	
	COMMENTS			

MO: 62946

JOB# 1 CHARGES

LABOR					
# 1 34CHZ	A/C EVAC & RECHARGE	TECH(S): 2301		WARRANTY	
	AIR BLOWS WARM				
	REAR EVAP				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	5183256-AA	LINE AUXI		
	3	82300101-AB	REFRIGANT		
	1	CNTKX210-AA	EVAPORATR		
			TOTAL - PARTS		0.00

THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR AIM TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION. IF OUR SERVICE WAS SATISFACTORY TELL YOUR FRIENDS, IF NOT, PLEASE TELL US IMMEDIATELY.
THANK YOU
THE SERVICE MGR.

JOB# 1 TOTALS

JOB# 2 CHARGES

LABOR					
# 2 45CHZ	MISC REPAIRS	TECH(S): 2301		0.00	
	AIR BAG LIGHT IS ON				
	FOUND CORRISSION IN LF IMPACT SENSOR CIRCUIT. Repaired @ GALAXY				

SERVICE & PARTS HOURS
MONDAY-FRIDAY:
7:00 AM TO 6:00 PM
SATURDAY:
8:00 AM TO 5:00 PM
WE ACCEPT THE FOLLOWING
CREDIT CARDS: AMEX-
VISA-MASTERCARD-DISCOVER
Thank You!
WE APPRECIATE YOUR BUSINESS

JOB# 2 TOTALS

JOB# 3 CHARGES

LABOR					
# 3 13CHZ	STEERING/SUSPENSION	TECH(S): 2301		504.00	
	STEERING RACK IS LEAKING OUT OF LEFT BOOT				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	4766250-AN	GEAR RACK	375.00	375.00
	1	68055894-AA	FLUID ATF	4.42	4.42
			TOTAL - PARTS		379.42

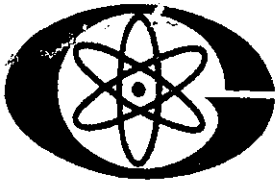
SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	
	84615		06/09/10	RENTAL	
				TOTAL - SUBLET	35.00

MISC	CODE	DESCRIPTION	CONTROL NO.		
	XF2	WARRANTY-EXT PROTECTIVE & OTHER	171962	-1316.25	
			TOTAL - MISC	-1316.25	

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CHCQ JOB# 3 TOTAL -397.83

"Any warranties on the products sold hereby are those made by the manufacturer. The seller (above named dealership) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products."



GALAXY AUTO CENTERS

BROOKLYN PARK
4309 85TH AVE. N
MN 55443

COLUMBIA HEIGHTS
5229 UNIVERSITY AVE. NE
MN 55421

SPRING LAKE PARK
1111-81ST AVE. NE
MN 55432

763-424-8888

763-572-8870

763-784-8000

271686

I N V O I C E

[REDACTED]
COL HGTS, MN [REDACTED]
HOME : [REDACTED]
[REDACTED]

INVOICE NUMBER : 271686
INVOICE DATE : 08/20/10
YEAR : 06
MAKE OF VEHICLE: DODGE
MODEL : CARAVAN
LICENSE : [REDACTED]
TIME IN / OUT :
DESCRIPTION :
MILEAGE : 69739
ENGINE : 3.8
TRANSMISSION :

VIN :
0002 2161

* REPLACE LF IMPACT SENSOR TO CORRECT AIR BAG LIGHT *

CLASS PRODUCT	DESCRIPTION	QTY	UOM	PRICE	EXCISE	TOTAL

	REPLACE BOTH FRONT IMPACT SENSORS FOR THE AIR BAGS AND REPLACE THE CONNECTOR ON THE PASS. SIDE ONLY.					
LABOR 2204	REPLACE IMPACT SENSOR					76.80
PARTS CBX2G091	AIR BAG SENSOR	1	1	31.100		31.10
PARTS 51757588AB	PIGTAIL	1	1	6.450		6.45

*Repaired AT
GALAXY
SEE Dealer DIAGNOSIS*

TERMS: DUE BY 10TH
WWE OFFER A 12 MONTH 12,000 MILE PARTS &
LABOR WARRANTY UNLESS STATED OTHERWISE.
WILL NOT BE RESPONSIBLE FOR LOST OR STOLEN
ARTICLES LEFT IN VEHICLES. I AUTHORIZE
REPAIRS AND PERMISSION TO TEST DRIVE THIS
VEHICLE. A LEIN IS ACKNOWLEDGED TO COLLECT
AMOUNT OF REPAIRS AND ALL COSTS TO DO SO.
Visit us at WWW.GALAXYAUTOCENTERS.COM

PARTS TOTAL	:	37.55
LABOR TOTAL	:	76.80
MISC. TOTAL	:	0.00
SUPPLIES & ENVIRONMENTAL:		11.44
SUB TOTAL	:	125.79
TAXABLE	:	37.55
SALES TAX	:	2.68
INVOICE TOTAL	:	128.47

X _____