



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
NOV 23 2010
18-AUG-2010
Repository
Reference No.
10350342

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HONOLULU State HI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1NXBR32E07 [REDACTED] Make TOYOTA Model COROLLA Model Year 2007
Date Purchased [REDACTED] Dealer's Name and Telephone Number SERVICIO Engine: No: Cylinders 4 Fuel Type: G
Original Owner Dealer's City HONOLULU State HI Zip Code [REDACTED]
Transmission Type A Antilock Brakes Cruise Control Powertrain [REDACTED] Multiple Failure: Incident Date(s) 28-MAY-2010 AND AUGUST 18 / 2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Failure Mileage 14,200 Failure Speed 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 TOYOTA COROLLA. WHILE BRAKING FROM APPROXIMATELY 5 MPH, THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT DEPRESSED THE BRAKES BUT TO NO AVAIL. THE ENGINE WAS SHUT OFF TO STOP THE UNINTENDED ACCELERATION. WHEN RESTARTING, THE VEHICLE RESUMED NORMAL OPERATION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER YET THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE. APPROXIMATELY 3 MONTHS LATER, THE FAILURE RECURRED. THE VEHICLE WAS STOPPED AFTER HEAVY PRESSURE WAS APPLIED TO THE BRAKE PEDAL BUT IT WOULD NOT SHIFT INTO PARK UNTIL THE IGNITION WAS SHUT OFF. WHEN RESTARTING, THERE WAS AN UNUSUAL INCREASE IN ENGINE RPMs. THE VEHICLE WAS NOT MOVED FROM THE LOCATION AND WAS NOT EXAMINED OR REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS UNKNOWN. VEHICLE AT DEALERSHIP FOR 6 WEEKS, THEY COULD FIND NO PROBLEMS. RETURNED VEHICLE AND SCHEDULED "AT THE DEALER COST" TO REPLACE THE ECM. THE DAY WE TOOK IT IN FOR SERVICE THE ATTACHED RECALL ARRIVED. THEY LIED TO US FOR WEEKS when they knew.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Completed 10/15/10

103-001081284



HONOLULU, HI



**Certain 2005 through 2008 Corolla and Matrix Vehicles
Engine Control Module (ECM)
SAFETY RECALL NOTICE (Interim Notice)**

VIN: 1NXBR32E07Z

Dear Toyota Customer:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. Part of our commitment is to provide important information to you whenever a specific concern or problem may affect your vehicle.

Recently, Toyota informed the National Highway Traffic Safety Administration (NHTSA) that a Safety Recall will be conducted on the Engine Control Module (ECM) for certain 2005 through 2008 Toyota Corolla and Corolla Matrix models equipped with the 1ZZ-FE engine and two-wheel drive. We are currently making preparations to implement the Safety Recall remedy.

The purpose of this letter is to explain what the recall is about and to keep you informed of Toyota's implementation plan.

What is the condition?

The ECM for certain 2005 through 2008 Toyota Corolla and Corolla Matrix models equipped with the 1ZZ-FE engine and two-wheel drive may have been improperly manufactured. There is a possibility that a crack may develop at certain solder points or on varistors on the circuit board. In most cases, if a crack occurs at certain points or on certain varistors, the engine warning lamp could be illuminated*, harsh shifting could result, or the engine may not start. In limited instances, if cracking occurs on particular solder points or varistors, the engine could stop while the vehicle is being driven which may increase the risk of a crash.

**Please note the engine warning lamp may illuminate for reasons unrelated to this condition.*

What should you do?

Toyota will send another owner notification when the replacement part is ready. We anticipate that we will begin mailing the second owner letter in late November. These letters will be mailed over several months consistent with parts availability.

In the meantime, if your vehicle exhibits the condition described above, please contact any Toyota dealer for diagnosis and appropriate repair. The repair for this condition will be performed at **no charge** to you.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions. Please contact any Toyota dealer or call the Customer Experience (Customer Service) Center for your area. Refer to the enclosed **Toyota Customer Experience Center Contact Information** sheet for additional information.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership for reimbursement consideration. Refer to the enclosed **Toyota Customer Experience Center Contact Information** sheet for the mailing address in your area.

If you are a vehicle lessor, please forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

Spanish translation on back side
Traducción en español en el reverso



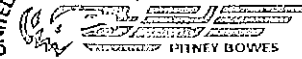
Chaminade University

OF HONOLULU

3140 Waiālae Avenue
Honolulu, Hawai'i 96816-1578



UNITED STATES POSTAGE



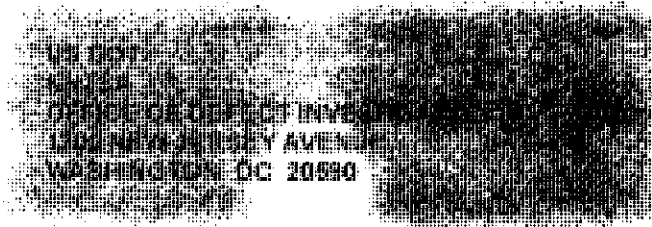
HINEY BOWES

02 1M

\$ 00.88⁰

0004230390 NOV 15 2010

MAILED FROM ZIP CODE 96816



11.11.11.11.11.11