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|---|--|---|--|---------------------------------|---------------------------|
| <br>U.S. Department of Transportation<br><b>National Highway Traffic Safety Administration</b>   | <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET:www.nhtsa.dot.gov/hotline</b> |   |  | FOR AGENCY USE ONLY 100148      |                           |
|   | Date Received<br><br>16-AUG-2010   |   | Repository <input type="checkbox"/><br><br>Reference No.<br>10349551 |                                 |                           |
| <b>OWNER INFORMATION (Type or Print)</b>  |  |   |  |                                 |                           |
| Name [REDACTED]   |  |   | Daytime Telephone Number [REDACTED]                                  |                                 | E-mail Address [REDACTED] |
| Address [REDACTED]  |  |   | Evening Telephone Number   |                                 |                           |
| City  | State  | Zip Code  |  |                                 |                           |
| CASA GRANDE   | AZ   | [REDACTED]  |  |                                 |                           |
| <i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>  |  |   |  |                                 |                           |
| <b>VEHICLE INFORMATION</b>  |  |   |  |                                 |                           |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>1UJCJ02P3Y[REDACTED]   |  | Make<br>JAYCO   | Model<br>EAGLE   | Model Year<br>2000              |                           |
| Date Purchased  | Dealer's Name and Telephone Number   |   | Engine:<br>No: Cylinders   | Fuel Type:                      |                           |
| Original Owner<br><input type="checkbox"/>  | Dealer's City  | State   | Zip Code   |                                 |                           |
| Transmission Type   | <input type="checkbox"/> Antilock Brakes   | Powertrain  | Multiple Failure:  | Incident Date(s)<br>31-JUL-2010 |                           |
|   | <input type="checkbox"/> Cruise Control  |   |  |                                 |                           |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>  |  |   |  |                                 |                           |
| Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT   |  |   | Failure Mileage<br>6000  | Failure Speed<br>0              |                           |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>   |  |   |  |                                 |                           |
| Tire Make<br>GOODRIDE<br><del>GOODYEAR TIRE &amp; RUBBER CO</del>   | Tire Model (Name or Number)<br>VIVA  |   | Tire Size (Example P215/65R15)<br><del>195/70R14</del> ST225/75 R15  |                                 |                           |
| DOT No. (Example: DOTMAL9ABC036)<br>7DLT1ET   | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair   | Failure Location: DRIVER SIDE FRONT / RIGHT SIDE FRONT<br><del>LEFT</del> |  |                                 |                           |
| Tire Component Code<br>191000 TIRES:TREAD/BELT  |  |   | Tire Failure Type: TREAD SEPARATION                                  |                                 |                           |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>   |  |   |  |                                 |                           |
| Make:   | Date Manufactured:   | Model No./Name:   |  |                                 |                           |
| Seat Type:  | Installation System:   |   |  |                                 |                           |
| Child Seat Component Code:  | Failed Part:   |   |  |                                 |                           |
| <b>APPLICABLE INCIDENT INFORMATION</b><br><i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>   |  |   |  |                                 |                           |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  | Number of Persons Injured   | Number of Deaths   | Reported to Police<br>N         |                           |
| <b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br><b>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</b>  |  |   |  |                                 |                           |
| TL* THE CONTACT OWNS A 2000 JAYCO EAGLE TRAILER. THE VEHICLE WAS EQUIPPED WITH GOOD RIDE TIRES, TIRE SIZE ST225/75R15. THE CONTACT STATED THERE WAS NO TIRE LINE NAME AFFIXED TO THE TIRE. WHILE DRIVING APPROXIMATELY 55 MPH, THERE WAS AN EXCESSIVE VIBRATION. THE CONTACT PULLED OVER TO THE SIDE OF THE ROAD AND DETECTED THE FRONT DRIVER SIDE TIRE EXHIBITED TREAD SEPARATION AND BELT BREAKAGE. THE TIRE WAS REPLACED WITH THE SPARE TIRE. A WEEK LATER, THE CONTACT DETECTED THE FRONT PASSENGER'S SIDE TIRE EXHIBITED THE IDENTICAL DEFECTS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT TIRE SHOP AND BOTH TIRES WERE REPLACED. THE TIRE FAILURE MILEAGE WAS 6,000. |  |   |  |                                 |                           |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.   |  |   | ATTACH ADDITIONAL SHEETS IF NECESSARY                                |                                 |                           |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.   |  |   |  |                                 |                           |