

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NOV 10 2010

VQ-10349540-3437



OFFICE OF DEFECTS INVESTIGATION (ODI)

Complaints - Search Results

1 Record(s) Displayed.

Report Date : September 4, 2010 at 02:52 AM
ODI Numbers Searched : 10349540

Make : MERCURY

Model : GRAND MARQUIS

Year : 2004

Manufacturer : FORD MOTOR COMPANY

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10349540

Number of Deaths: 0

Date of Failure: August 9, 2010



VIN : Not Available

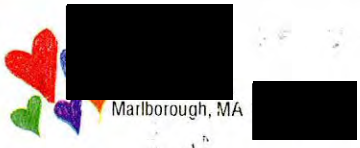
Component: EXTERIOR LIGHTING

Summary:

TL-THE CONTACT OWNS A 2004 MERCURY GRAND MARQUIS. WHILE DRIVING AT A VERY LOW UNKNOWN SPEED THE HEADLIGHTS TURNED OFF. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP WHERE HE WAS INFORMED THE LIGHTING CONTROL MODULE NEEDED TO BE REPLACED. HE WAS ALSO INFORMED THIS WAS A COMMON FAILURE AMONG THESE VEHICLES. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 149,000. THE VIN WAS UNAVAILABLE. SM.

THE VEHICLE WAS REPAIRED AT A COST OF 511 DOLLARS IT NOW HAS 156,000 MILES ON IT AND IS WORKING GOOD.


Marlborough, MA 



CENTRAL MAIL BOXES
09 NOV 2010 PM 4 L



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NATIONAL HIGHWAY SAFETY ADMIN.
OFFICE OF DEFECTS INVESTIGATION (NVS210)
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