INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
NOV 12 2010 12-AUG-2010	☐
	Reference No. 10349068

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City PERKASIE	State PA	Zip Code [redacted]	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
WDXPF445389[redacted]	SPRINTER	3500	2008

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
10-13-09				No: Cylinders	
Original Owner ☑	Dealer's City	State	Zip Code		

Transmission Type			Multiple Failure:	Incident Date(s)
	☐ Antilock Brakes ☐ Cruise Control	Powertrain		26-JUL-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 192000 TIRES: SIDEWALL	Failure Mileage	Failure Speed
	28000	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
KUMHO	ROAD VENTURES	15/85R16

DOT No. (Example: DOTMAL9ABC036)		
H20FYD4A1607	☒ Original Equipment ☐ Prior Repair	Failure Location: PASSENGER SIDE REAR
Tire Component Code: 192000 TIRES:SIDEWALL		Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2010 FLEETWOOD QUEST RV BUILT ON A 2008 DODGE SPRINTER CHASSIS WITH DUAL REAR WHEELS. THE VEHICLE WAS EQUIPPED WITH KUMHO ROAD VENTURE TIRES, SIZE 15/85R/16. THE CONTACT OBSERVED THAT THE FRONT PASSENGER TIRE, REAR INNER DRIVER SIDE AND REAR PASSENGER SIDE TIRES SIDEWALL EXHIBITED TREAD SEPARATION. THE TIRES WERE REPLACED ALONG WITH THREE OTHER DEFECTIVE TIRES EQUIPPED ON THE VEHICLE. THE CONTACT FILED A COMPLAINT REGARDING THE OTHER TIRES ON AUGUST 12, 2010. THE CONTACT STATED THAT THE TIRES AIR PRESSURE HAD BEEN PROPERLY MAINTAINED. THE MANUFACTURER WAS NOTIFIED WHICH PROVIDED NO ASSISTANCE. THE FAILURE MILEAGE WAS 28,000. THE DOT NUMBER WAS H20FYD4A1607.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.