

OCT 25 2010

October 20, 2010

U.S. Department
Of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation Enforcement
1200 New Jersey Avenue SE.
Washington, DC 20590

REF NO. 10348792 RECALL – NVS-216PM

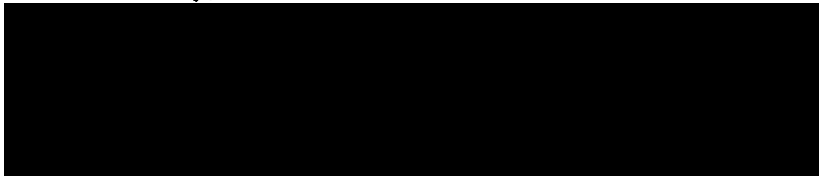
Dear Chief Randy Reid:

My Lemon Law Form for that vehicle was submitted in a time matter. I have attached the two recall forms that was submitted to me my the dealership. I will await your resolution decision

NHTSA*****.2nd Submittal

Again Thanks.

Sincerely,



Enclosures(2)

MC
111210
TGW



170 Weston St. In Hartford's New North Meadows • www.thomascars.com
 CADILLAC: 860-524-1000 PARTS: 860-524-0077 JAGUAR: 860-524-0000

CELL: 860-989-4916

CUSTOMER NO. 26197	ADVISOR DAVID MICHAELS	99	TAG NO. W623	INVOICE DATE 11/11/08	INVOICE NO. CDCS192435
BLOOMFIELD, CT	LABOR RATE	LICENSE NO.	MILEAGE 13,657	COLOR WHITE/	STOCK NO.
	YEAR / MAKE / MODEL 08/CADILLAC TRUCK/ESCALADE/4 DOOR UT			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G Y F K 6 3 8 6 8 R			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 11/11/08	
BUSINESS PHONE	COMMENTS				MO: 13657

LABOR & PARTS
 # 1 24CDZ CAMPAIGN REVIEW TECH(S):112 WARRANTY
 PERFORM HEATED WASHER RECALL (REPLACE HARNESS)
 FACTORY REQUEST
 COMPLETED PER FACTORY GUIDELINES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	20773432	HARNES 2.480		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

2 22CDZ004 OIL & FILTER CHANGE TECH(S):112 14.04
 ENGINE OIL AND FILTER CHANGE INTERVAL
 DUE BY TIME AND/OR MILEAGE
 CHANGE ENGINE OIL AND OIL FILTER. RESET OIL LIFE MONITOR.
 LUBRICATE AND INSPECT FRONT SUSPENSION, DRIVE LINE, STEERING
 AND CONTACT POINTS. INSPECT DRIVE BELT(S), HOSES, CABLES,
 AND FLUID LEVELS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	12345616	MOTOR OIL 8.800	16.00	16.00
JOB # 2	1	89017524	FILTER 1.836	5.95	5.95
				JOB # 2 TOTAL PARTS	21.95
				JOB # 2 TOTAL LABOR & PARTS	35.99

MISC	CODE	DESCRIPTION	CONTRDL NO	WARRANTY
JOB # A	HAZ2	SHOP SUPPLIES / HAZ WASTE REMOVAL		1.12
JOB # 2	HAZ1	SHOP SUPPLIES / HAZ WASTE REMOVAL		1.50
TOTAL - MISC				2.62

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$42.00 (+TAX)

COMMENTS
 WAITER

TECHNICIAN CERTIFICATION
 112 STEVE RADZIEWICZ ASE CERTIFIED

Mc



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 CADILLAC: 860-524-1000 PARTS: 860-524-0077 JAGUAR: 860-524-0000

CELL: 860-989-4916

CUSTOMER NO. 26197	ADVISOR JOHN CAPPA	24500	TAG NO. W527	INVOICE DATE 10/13/08	INVOICE NO. CDCS191806
BLOOMFIELD, CT	LABOR RATE	LICENSE NO.	MILEAGE 12,996	COLOR WHITE/	STOCK NO.
	YEAR / MAKE / MODEL 08/CADILLAC TRUCK/ESCALADE/4 DOOR UT			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1GYFK63868R			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 10/13/08	
BUSINESS PHONE	COMMENTS				MO: 12997

LABOR & PARTS
 J# 1 01CDZTIREM TIRE MONITOR TECH(S):6 WARRANTY
 CUSTOMER STATES TPS SENSOR LIGHT COMING CHECK AND ADVISE
 MESSAGE ON INFORMATION CENTER DISPLAY
 RESET ALL 4 TIRE PRESSORS
 RECALIBRATE TIRE SENSOR MONITORS
 CHECK LR TIRE FOR LEAKS.NO LEAK AT THIS TIME

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 24CDZ CAMPAIGN REVIEW TECH(S):6 WARRANTY
 PERFORM RECALL HEATED WASHER (REMOVE FUSE)
 FACTORY REQUEST
 COMPLETED PER FACTORY GUIDELINES
 REMOVE FUSE

JOB # 2 TOTAL LABOR & PARTS 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
 WAITER

TECHNICIAN CERTIFICATION
 6 PETE CARPENTER ASE CERTIFIED

TOTALS

 * THANK YOU FOR YOUR BUSINESS *
 * WE HOPE THAT YOU ARE "COMPLETELY SATISFIED" WITH THE *
 * SERVICES YOU RECEIVED TODAY. IF YOU HAVE A CONCERN OR *
 * QUESTION, PLEASE LET US KNOW. CALL (860)524-1000 X 5131 *

 * RETAIL PURCHASED PARTS (IDENTIFIED WITH A "**") ARE *
 * WARRANTED FOR AS LONG AS YOU OWN YOUR VEHICLE. ASK *
 * YOUR SERVICE SALES REPRESENTATIVE FOR DETAILS. *

 * WE WARRANTY OUR SERVICE WORK FOR 12 MONTHS OR 12,000 *
 * MILES, WHICHEVER OCCURS FIRST. ALL PARTS ARE SUBJECT *
 * TO THE MANUFACTURER'S WARRANTY FOR 12 MO. / 12000 MI. *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

LIBERTY
MAZDA

Our Difference is the Key!

NANCE WICE
SERVICE CONSULTANT

91 West Service Road
Hartford, CT 06120
libertymazda.net

DIRECT 860-263-4325
SERVICE 860-249-7616
FAX 860-240-7411

pping Gmail more ▾

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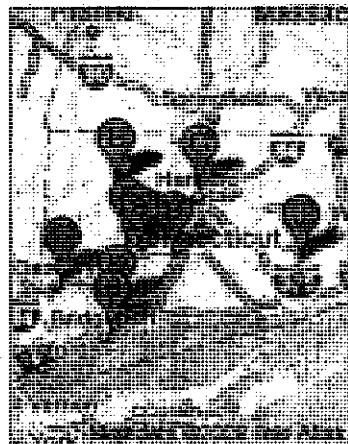
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Local business results for CADILLAC DEALERS near Connecticut



- A. **Löehmann-Blasius Chevrolet Cadillac** - maps.google.com - (203) 753-9261 - 8 reviews
- B. **Alderman Cadillac-Oldsmobile** - www.cadillac.com - (203) 235-1686 - 2 reviews
- C. **Oldsmobile Authorized Dealer** - maps.google.com - (203) 754-6135 - More
- D. **D'Addario Buick Pontiac GMC Cadillac** - www.mariodaddario.com - (800) 428-4257 - 4 reviews
- E. **Northwest Hills Cadillac Buick GMC** - www.nwhcars.com - (860) 482-0700 - 1 review
- F. **Chevrolet Danbury** - www.chevrolet.com - (203) 730-5757 - More
- G. **Thomas Cadillac Jaguar. Parts Department** - www.thomascars.com - (860) 524-0077 - 2 reviews
- H. **Dan Perkins Cadillac** - www.cadillac.com - (203) 375-5201 - More
- I. **Capuano Buick-Cadillac GMC Truck Inc** - maps.google.com - (860) 489-9277 - 1 review

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Quality You Can Trust at a Price You Can Afford. Shop Smart! www.CarMax.com Hartford & New Haven, CT

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New & Used Dodge and Jeep Dealer. View our inventory online www.PapasDodge.com 585 E Main St, New Britain, CT

Used Cadillac

Find a Used Cadillac w/ AutoTrader. Browse by Make & Model Now. AutoTrader.com

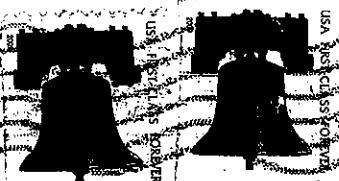
Buy a Used Cadillac

Search Local Used Car Listings, Great Deals at Kelley Blue Book. www.kbb.com

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Bloomfield, CT [REDACTED]

HARTFORD CT 061

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