

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received NOV 03 2010 10-AUG-2010		Repository ☐ Reference No. 10348564	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
CARMICHAEL		CA		Same	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HKRL1866YH			Make HONDA		Model Year 2000
Date Purchased 7/15/06		Dealer's Name and Telephone Number CARMICHAEL HONDA - 916-723-6151		Engine: No: Cylinders V6	
Original Owner ☐		Dealer's City Carmichael		Fuel Type: GAS	
Transmission Type MANUAL		Powertrain 3.5 LITER VTEC AUTOMATIC FWD		Multiple Failure: ALWAYS	
☒ Antilock Brakes		☒ Cruise Control		Incident Date(s) 15 JUL-2006	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH				Failure Mileage 106000	
				Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 6	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2000 HONDA ODYSSEY. WHILE PARKING THE VEHICLE SHE REMOVED THE KEYS FROM THE IGNITION AND THE VEHICLE BEGAN ROLLING BACKWARDS. SHE ENGAGED THE BRAKES AND REALIZED THAT SHE HAD NOT SHIFTED INTO PARK. DURING ROUTINE MAINTENANCE CHECKS WITH THE DEALER SHE ADVISED THEM OF THE FAILURE AND THEY OFFERED NO ASSISTANCE. THE VEHICLE WAS PREVIOUSLY OWNED AND WAS PURCHASED IN 2006 THE CONTACT STATED THAT THE FAILURE WAS CONSTANT. SHE TALKED TO THE DEALER AT LEAST TEN TIMES ABOUT THE FAILURE AND THEY HAVE NOT DIAGNOSED THE FAILURE. THE FAILURE MILEAGE WAS 106,000 AND THE CURRENT MILEAGE WAS 130,868.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The dealer right from the start would never acknowledge that the car had a problem. Even though I pointed it out to them several times. Then I saw on T.V. that several Honda models were being recalled for this problem. That the keys could be taken out of the ignition while the car was not in park and then the car would roll if the Emergency brake not engaged. I call Honda Motor Headquarters and they said that some 1999 Honda Odysseys were being recalled but not the 2000. I said maybe my car got caught in that batch.

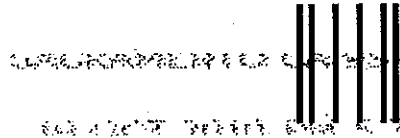
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



14

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



CARMICHAEL, CA
Ref# 10348564

National Highway
Traffic Safety
Administration

When I first bought this car I noticed that I could pull out the key when it was not in park. I did not think much of it at the time because I was always taught to put the emergency brake on at any time I parked the car. The first time a couple of weeks later, I really questioned it because I almost ran myself over. I got out of the car without putting on the emergency brake and the car started rolling back and almost ran myself and my son over. The doors were open so I reached in and set the emergency brake. That's when I really called into question whether you should be able to take the keys out of the ignition without it being in park. I talked to several car repair people and they said no you should not be able to. But every time I took it into my Honda shop and asked them about it they just kind of ignored me. If anything it should have been under the extended warranty. But they just ignored me. Everytime I get into that car I wonder and worry is this the time my car is going to wander off by itself because I have forgot to set the emergency brake? Or put it into park? Because I can get the keys out without it being in park? Honda is recalling 1999 Honda Odysseys but not 2000.