



AUG - 3 2010

OFFICE OF THE ATTORNEY GENERAL
STATE OF ILLINOIS

Lisa Madigan
ATTORNEY GENERAL

July 26, 2010

GMC Auto*****
PO Box 217062
Auburn Hills, MI 48321

Re: [REDACTED]
File No: 2010-CONSC-00284979

Dear Sir/Madam:

The Consumer Protection Division, of the Office of the Attorney General received a consumer complaint involving your business. We have enclosed a copy of the complaint for your examination.

We would appreciate your review and response to the complaint, as well as any suggestions for a potential resolution. Please include copies of any substantiating documents which relate to this complaint with your response. If the matter has been resolved, we would appreciate knowing it.

Please provide a response within ten days. All communications must be in writing. Direct all correspondence to Consumer Protection Division, Office of Attorney General, 500 South Second Street, Springfield, IL 62706. Refer to the above mentioned file on all correspondence.

Sincerely,

ATTORNEY GENERAL
State of Illinois

Carla Ogden

Carla Ogden
Citizen's Advocate
Consumer Protection Division
(217)782-8456
cogden@atg.state.il.us

enclosure

cc: National Highway Traffic and Safety Administration



[REDACTED]

From: Warehime, Donna J. on behalf of AG_Consumer
Sent: Friday, July 09, 2010 2:24 PM
To: [REDACTED]
Subject: FW: Email from www.IllinoisAttorneyGeneral.gov

-----Original Message-----

From: AG_Consumer[atg.state.il.us] [mailto:AG_Consumer[atg.state.il.us]]
Sent: Wednesday, July 07, 2010 1:14 PM
To: AG_Consumer
Subject: Email from www.IllinoisAttorneyGeneral.gov

email: [REDACTED]
title:
firstname: [REDACTED]
lastname: [REDACTED]
address: [REDACTED]
city: Saybrook
state: IL
zipcode: [REDACTED]
issue: Problem with 2003 GMC Yukon
messagetconsumers: I just called GMC and spoke with someone there and told them that my mother and I both own a 2003 GMC yukon and we are both having issues with the tacks on the dash board. This was a recall issue I find out but they say that they wont cover them bc there are to many miles on them. I dont think that this is right and feel that GM should stand by this. Is there anything that can be done to fix both trucks??



ATTORNEY GENERAL
STATE OF ILLINOIS
500 South Second Street
Springfield, IL 62706



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FIRST CLASS



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**07-27-2010 SPFLB IL 627

Mailed From 62701

US POSTAGE

National Highway Traffic and Safety Administration
400 7th Street, SW Room 5232
Washington, DC 20590

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