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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

JUL 28 2010

June 29, 2010

Administrator National Highway
Traffic Safety Administration
1200 New Jersey Ave. SE,
Washington, DC 20590

Dear Sir:

RE: Cadillac CTS, 2003-13400 miles car
VIN #1G6dm57N 130 [REDACTED] P.R. 0007996
Safety Recall #09149
Owner [REDACTED]
[REDACTED]
Ponce, PR [REDACTED]

This recall mentions that General Motor has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 model year Cadillac CTS vehicle correctly registered in or sold in certain severe corrosion areas. As a result, GM is conducting a safety recall. They are concerned about my and other persons safety.

The reason for this safety recall is that front brake metal fitting at the caliper may corrode due to roads contaminants and a brake hose may rupture suddenly without prior warning, and vehicle stopping distance may increase. A car accident could occur.

The problem with my vehicle besides the one mention is another more dangerous situation.

My vehicle is severely corroded underneath, especially on the complethy gas and other metal brakes lines system, which is really another safety matter. This condition should have its own safety recall or be included in the original safety recall.

If a rupture of a brake or a gas lines at any moment a crash could occur or even worse, a fire with an explosion may happen because of these conditions.

Before the safety recall mention here I took once my vehicle to an authorized GM dealer in P.R. and they didn't wanted to deal with the situation even though I was going to pay for the repair in that moment. They suggested me to take the car to an auto body shop. A no sense recommendation.

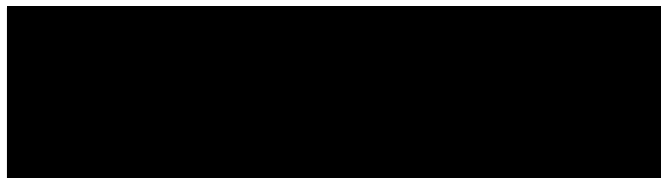
They showed no interest, where afraid or unable to solve my vehicle problem.

After that, I took my vehicle to different auto technicians. Nobody wanted or know how to fix the car, until recently that I found a licensed mechanic who is working on the car but with no success.

On May 6, 2010, I took the car with another problem to *Nazario Advance Auto Technology* (He is an auto tech and professor). When he examined the vehicle underneath, he said: that is useless and a complete loss. He said that when corrosion is at that level, nobody and nothing can stop it. Is like a cancer. It's a matter at time.

I need your advice and help to attempt to solve this situation. It is not only a risk for my family. It is eminently a risk to other citizens or drivers near my vehicle if something occurs with the lines. I hope not. If I drive or try to sell this vehicle I will become an immoral and criminal person. Thanks very much for the attention that this matter disserve.

Sincerely yours,



May 12, 2010

To whom it may concern:

Based in what you have indicated in my recall

1. Defect which is related to motor vehicle safety.
2. Sold in certain severe corrosion areas.
3. Front brakes hoses sleeves are going to be replaced free of charge.
4. What do the company means with "additional repairs"?

There are others very important safety matters involved with the severe corrosion problem with this car, which are for example

1. Complete gas lines that can break and cause a fire or an explosion. One broke already.
2. Complete brakes lines. One broke already. Thank God just a small accident happened.
3. Complete brake hoses
4. Spring cords
5. Springs plates
6. Brake fitting
7. Calipers – replaced
8. Brake disc and pads – replaced
9. You name them.

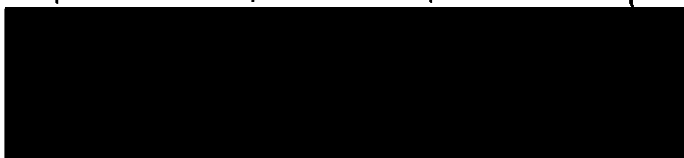
This car has only 13,323 miles. More than 5 licensed motor car technicians have worked and inspected underneath care this vehicle and all concluded that the car is a total loss because of the severe corrosion that is suffering. Especially in safety places.

In addition this car was taken to an authorized dealer to deal with the corrosion problem on January 2010 (Lozada Auto in PR) and after they inspected the car they said that there is nothing that they can do with the problem and suggested me to take the car to a body shop. I was going to pay for the work in that occasion.

That was a very ridiculous ^{suggestion} ~~question~~. (No comment)

The authorized GM Lozada Dealers, the mechanic supervisor Mr. Antonio Barbosa was the one that gave me the suggestion. Mr. Omar Barbosa who is not related to Antonio, who is in charge to receive the vehicle in the mechanic shop, was a witness of this situation.

I hope to hear from you as soon as possible.





Cadillac
P.O. Box 909989
Milwaukee, WI 53209-9989

SAFETY RECALL NOTICE

09149 1G6DM57N130 [REDACTED] PR 0007996

PONCE, PR [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 model year Cadillac CTS vehicles currently registered in or originally sold in certain severe corrosion areas. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your 2003 model year Cadillac CTS, VIN 1G6DM57N130 [REDACTED] is involved in safety recall 09149.
- Schedule an appointment with your Cadillac dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Your vehicle may have a condition in which the front brake hose fitting at the caliper may corrode due to snow or water, containing road salt or other contaminants, entering and being retained in the hose sleeve. If the fitting corrodes significantly, the brake hose may develop a leak. A sign of a brake hose leak would be fluid spotting on the ground. If enough fluid were lost, the brake system warning light and a "Check Brake Fluid" message in the Driver Information Center would illuminate (in rare cases, the brake hose may rupture suddenly without prior warning), and vehicle stopping distance may increase. If stopping distance is limited, a crash could occur.

What will we do?

Your Cadillac dealer will replace both front brake hose assemblies. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour and 15 minutes.



What should you do?

You should contact your Cadillac dealer to arrange a service appointment as soon as possible.

Did you already pay for this repair?

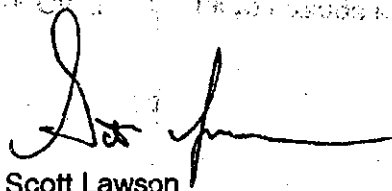
The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition. Even though you may have already had this condition corrected, you will still need to take your vehicle to your Cadillac dealer for additional repairs.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Cadillac Customer Assistance Center at 1.800.496.9992 (English) or 1.800.496.9993 (Español). More information about your vehicle can be found at the Owner Center at www.gmownercenter.com.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

- Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Scott Lawson
Director,
Customer and Relationship Services

Enclosure
09149

Office of Defects Investigation / CRD

CRDNVS-214

N.H.T.S.A.

1200 New Jersey Ave SE

West Building

Washington DC 20590

1200 New Jersey Ave. SE.

Washington DC 20590















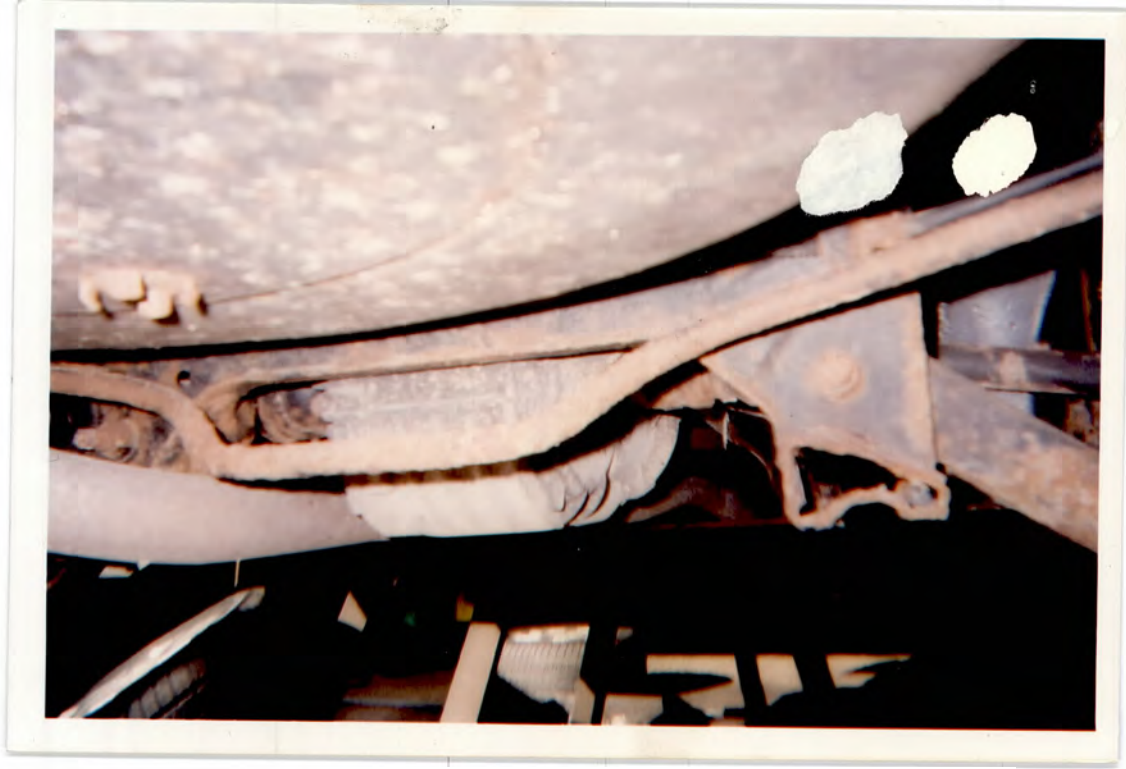


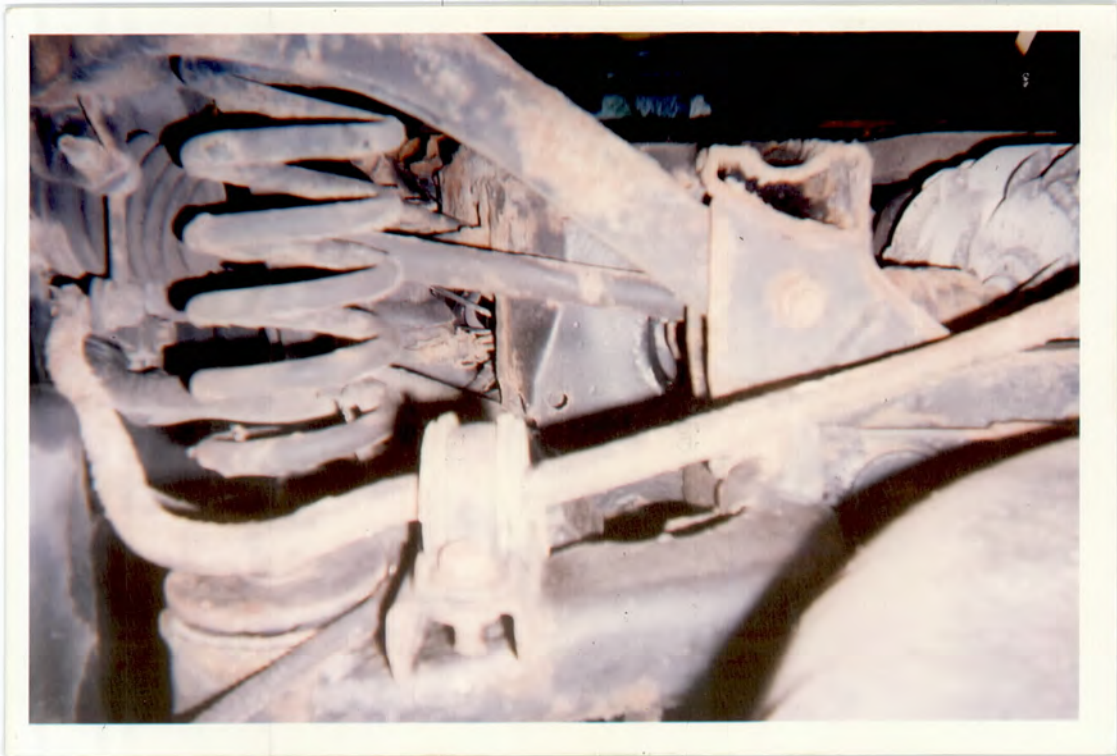














P.R.

W.H. 221

Office of defects Investigation

CRD NUS-216

1200 New Jersey Ave. SE

Washington DC 20590

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