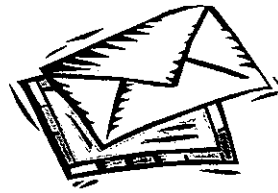


NHTSA ccmMercury Routing Slip



CL-10346608-1069

Printed: 7/29/2010

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

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Rec'd Date: 7/29/2010
Doc Type: S10
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Referred By: NPO-011
Doc Date: 7/18/2010
Due Date:

S10 #: 100727-045

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RMP #:

Subject: S10 APPROPRIATE HANGLING - LETTER FROM [REDACTED] REGARDING UNINTENDED ACCELERATION PROBLEMS

Ack Date:
Sign Office: ENFORCEMENT
Cleared Date:
File Loc:
Added By: TROGERS x62870

Ack By:
Signature: NRN
Cleared By:
XREF File:
Modified By: TANAE.N.ROGERS

Signed For:
Cleared For:
Closed Date: 7/29/2010

Most Recent Comment:

Author:

[REDACTED]
WINCHESTER, MA [REDACTED]
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	7/29/2010		7/29/2010
NVS-010	INFORMATION	7/29/2010		7/29/2010

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**Office of the Secretary of Transportation
Executive Secretariat**

Control number: S10-100727-045

Action office: NHTSA

Document date: 7/18/2010

Due date:

Author(s): [REDACTED]

Subject: Unintended Acceleration Problems

Action: Appropriate Handling

Comments:

Date	Action	Action by
7/27/2010	Folder Processed for Appropriate Handling.	AINGRAM
7/27/2010	Updated Folder Information.	AINGRAM
7/27/2010	Work Folder Assigned to NHTSA.	MPETTIFORD
7/27/2010	Incoming File Uploaded.	MPETTIFORD
7/27/2010	Control Number Created.	MPETTIFORD

Date	Note	Note by
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[REDACTED] / WINCHESTER, MA [REDACTED]

July 18, 2010

Akio Toyoda, CEO
Toyota Motor Corp. HQ
4 - 18, Koraku
1 Chome Bunkyo
Tokyo, Japan

Dear Chairman:

As a Toyota owner I would like to offer some comments about the recent (allegations about) "unintended acceleration" problems.

I am currently driving our '98 Camry with 50,000 miles. It's a great car. (I take pretty good care of it, I would say.)

I don't have auto accidents, Mr. Chairman - **and that is no accident!**

I would like to apologize for the driving of many, perhaps most, Americans - especially in the Northeast (of the USA). I would estimate that 40 to 60 % of American drivers...don't know how to drive (safely). Around here the drivers "tailgate" (follow too closely), change lanes without signaling (perhaps they are saving electricity), pull out without looking (there are quite a few restricted vision entranceways) and, of course, they like to accelerate...through yellow lights (they apparently think it means - speed up). They also have developed what I call the "parking lot bumper...ding"* **Add it all up and you can understand why this region... "leads the league"...in auto insurance claims (and rates).**

Having said all that, I would like to observe that Americans, in general, like to blame...someone else...for anything that goes wrong - like "unexplained acceleration". If it actually happened (a stuck pedal or something) couldn't you just put it in neutral or turn the engine off and the ignition back on...until you figured out what had happened...really. It's so easy in our "hi - tech" computer driven world to become so fascinated with the "electronic frills" that "the basics" go... unattended. For example I am 6' 2" and wear a size 12 (American) shoe. Rarely, but sometimes, my foot slips off the accelerator pedal.

I'm so old that I remember when accelerator pedals were long and narrow and mounted on the floor. Has anyone, recently, re-evaluated the size, shape, position and radial arc of the accelerator and brake ...pedals, individually and in relation to each other?

I just thought I would ask.

Very truly yours,

✓ c/ Secretary of Transportation La Hood
Others

* Speaking of parking lot "dings", they tend to occur on the "bumper" corners. Is there some way that the bumper ends could be covered or re-enforced to reduce "parking lot specials"? (They cost about \$300 each)!

WINCHESTER, MA

MIDDLESEX-ESSEX

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19 JUL 2010 PM



Ray La Hood
Transportation Secretary
Transportation Dept.
Washington, Dc 20590



S10-100727-045