



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

OCT 25 2010
29-JUL-2010

Repository

Reference No.
10346137

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City RITTMAN State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1GCGG25R51 [REDACTED]
Make CHEVROLET Model EXPRESS 3500 Model Year 2001
Date Purchased [REDACTED] Dealer's Name and Telephone Number Dealer Polinger, W. B. Inc. MACIntire Chevy 330-535-4161 Engine: 350 Fuel Type: GAS
Original Owner [X] Dealer's City [REDACTED] State OH Zip Code 44304 No. of Cylinders 8
Transmission Type Automatic [X] Antilock Brakes [X] Powertrain ? Multiple Failure: YES OWNER'S TIME QUICK LANE Mfg. Time Incident Date(s) 20-JUN-2010
Cruise Control [X]

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage 12419 Failure Speed 25 MPH
2nd time 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N There is a Police Report

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). See Attached Report

TL* THE CONTACT OWNS A 2001 CHEVROLET EXPRESS 3500 VAN. THE CONTACT WAS APPROACHING A TRAFFIC STOP WHEN HE APPLIED THE BRAKES. THE BRAKES ENGAGED MOMENTARILY AND THEN INDEPENDENTLY RELEASED. THE CONTACT CRASHED INTO THE REAR OF ANOTHER VEHICLE. THE CONTACT STATED THE FAILURE OCCURRED ONCE PRIOR TO THE CRASH. THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO ADVISED THAT THE BRAKE CYLINDER SENSOR MAY POTENTIALLY HAVE CAUSED THE FAILURE AND WERE KEEPING THE BRAKE LINES CLOSED WITHOUT ALLOWING PRESSURE TO RELEASE AND STOP THE VEHICLE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 12,419.

After see 2nd Statement Attached.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

TO Whom - it may CONCERN

My NAME is [REDACTED]
I AM a Service MANAGER
OF QUICK LANE Tire & Auto
in Wooster OH. [REDACTED]
is A life long Friend OF
My Family.

This Being SAID I
Drove the VAN in Question
To Akron to get A Front
Bumper From Results OF
ACCIDENT. ON My WAY
Back Home I Had to
BRAKE to STOP AT A
TRAFFIC light that Had
Turned Red I Pushed
BRAKE Pedal, The ABS
Pump Kick ON for 1 to 2
Seconds, BRAKE Pedal WAS
there, But BRAKES did Not
APPLY. I Had to let OFF
BRAKE & REAPPLY.
IF you would like to
CONTACT Me I AM enclosing
My Business CARD

THANK YOU
[REDACTED]



*"Servicing All Makes
and Models"*

Manager
[REDACTED]

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