

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received OCT 12 2010 29-JUL-2010	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address			Evening Telephone Number		
City	State	Zip Code			
CANASTOTA	NY				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
2A8HR54P48R			CHRYSLER	TOWN & COUNTRY	2008
Date Purchased	Dealer's Name and Telephone Number		Engine:		Fuel Type:
11/22/2008	Romano Chrysler Jeep 315-637 3105		No: Cylinders		Gas
Original Owner	Dealer's City	State	Zip Code		
☒					
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Automatic	☒ Cruise Control				29-JUN-2010
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage	Failure Speed
				14000	None
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4L9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☒ Yes ☐ No	None	None	Y	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2008 CHRYSLER TOWN & COUNTRY. THE CONTACT WAS IN HIS RESIDENCE WHEN HE HEARD THE VEHICLE ALARM SOUND. WITHIN SECONDS, THERE WAS SMOKE AND FLAMES COMING FROM UNDER THE HOOD NEAR THE DRIVER SIDE. THE FIRE DEPARTMENT WAS CALLED TO EXTINGUISH THE FIRE. A FIRE REPORT WAS AVAILABLE. THE MANUFACTURER INVESTIGATED THE VEHICLE AND FOUND THAT THE FIRE WAS CAUSED BY THE RELAY BOX. THE VEHICLE WAS DESTROYED. THERE WERE NO PRIOR WARNINGS OF THE FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 14,000.					
vehicle for malfunction of the pass driver side electric sliding door. See attached maintenance invoice # 0250119.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



Jeep

UNIT# 6196

6979228

250119

ROMANO CHRYSLER JEEP

215 WEST GENESEE STREET · P.O. BOX 219

FAYETTEVILLE, NEW YORK 13066

TEL: (315) 637-3105

New York Repair Shop Reg. No. R4340100

www.romanocars.com

Email: rcjservice@romanocars.com

INVOICE

PAGE 1

SERVICE ADVISOR: 578 DAVID D STEED

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
MR	08	CHRYSLER TOWN AND CO	2A8HR54P48R		12378/12378	T156
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
21JUL08 IS			19:00 05FEB10		89.95	CASH
R.O. OPENED	READY	OPTIONS:	STK:6196 DLR:	ENG:6	TRN:A	

14:25 05FEB10 17:04 05FEB10

LINE OPCODE TECH TYPE HOURS

	LIST	NET	TOTAL
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A LUBE OIL AND FILTER, TOP-OFF FLUIDS AND RESET PERFORM SERVICE

MONITOR, VISUAL INSPECTION

LOF LUBE OIL AND FILTER, TOP-OFF FLUIDS AND RESET

PERFORM SERVICE MONITOR, VISUAL INSPECTION

816 CP 0.30

1 4105409BC FILTER-ENGINE OIL

6.95

17.45

17.45

5 68055890AA 5W20 OIL

2.30

6.00

6.00

2.30

11.50

B PERFORM RAPID RESPONSE 09-045

CAUSE: PERFORM WASHER SENSOR PER RAPID REPSONSE

08809290 Install Washer Sensor, Check and/or

REPLACE AMBINET SENSOR

816 W 0.30

1 5152029AB SENSOR-WASHER FLUID LEVEL

FC: ZZ

PART#: 5152029AB

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

(N/C)

(N/C)

C ROTATE & BALANCE TIRES ALSO CK TIRE PRESSURES LIGHT HAS BEEN COMING ON

AA106 ROTATE AND BALANCE TIRES

816 CP 0.80

49.95

49.95

D CUST STATES CK DRIVERS SIDE DOOR WHEN CLOSING WILL CLOSE 1/2 WAY THEN

OPEN BACK UP INTERMITTENLTLY

CAUSE: UNABLE TO DUPLICATE CONCERN AT THIS TIME

APO UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS

TIME NO REPAIRS MADE

816 W 0.00

FC: PART#: COUNT:

(N/C)

- * Shuttle Service Available
- * Rental Cars Available
- * Early Bird Drop Off Available
- * Customer Lounge With Coffee

Service Hours

Mon., Tues., Wed. 7:30 am - 7:00 pm

Thurs. & Fri. 7:30 am - 5:30 pm

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

TOTALS

WE ACCEPT:



CUSTOMER COPY

Thank You for your Business

SAFETY ALERTS

RECALLS

HOUSEHOLD PRODUCTS GE front-load washing machines

Wire can break in the machine and make contact with a metal part on the washtub while the machine is operating, posing fire and shock hazards.

PRODUCTS: 181,000 washers sold at stores nationwide from December 2006 through May 2010 for \$700. The recalled model number

begins with WBVH5. GE knows of seven incidents in which flames escaped washers and caused minor smoke damage.

WHAT TO DO: Stop using the washer, unplug it from the electrical outlet, and call GE at 888-345-4124 or go to www.geappliances.com to get free repair.

Hoover WindTunnel T-Series bagless upright vacuums

Power cord isn't properly routed or securely seated in the rewind assembly, allowing the cord to be pulled loose and posing fire and shock hazards.

PRODUCTS: 108,000 bagless upright vacuums with a cord-rewind feature sold at stores nationwide and online from August 2009 through May 2010 for \$100 to \$160.

Hoover has had three reports of minor burns to carpet and furniture and one to a user's hand.

WHAT TO DO: Stop using the vacuum and call Hoover at 888-891-2054 or go to www.hoover.com/tseriesrewindrecall for more details and to get free repair.

Ikea roller, Roman, and roll-up blinds

Cords from the blinds pose a danger of strangulation to children. The Roman blinds were linked to a case in which a

1-year-old girl was strangled and to two cases in which children were nearly strangled. This recall expands a previous one.

PRODUCTS: The recall involves 3,360,000 Roman blinds and roll-up blinds, as well as

roller blinds that do not have a tension device attached to the bead chain. The blinds were sold at Ikea stores from January 1998 through June 2009 for \$5 to \$55.

WHAT TO DO: Stop using the blinds and return them to an Ikea store for a full refund. For more information, call the company at 888-966-4532.

FOOD Kellogg's breakfast cereals

Package liners of some of the cereals are creating an uncharacteristic off-flavor and smell.

PRODUCTS: Apple Jacks, Corn Pops, Froot Loops, and Honey Smacks with the letters KN following Better If Used Before dates that are between March 26, 2011, and June 22, 2011. The cereals, distributed nationwide, were sold in packages ranging from 8.7 to 17.2 ounces.

WHAT TO DO: Customers who wish to receive a replacement can call the company at 888-801-4163.

ELECTRONICS Sony Vaio laptops

The computers can overheat, causing damage to the device and posing a possible burn hazard to the user.

MODELS: 233,000 Sony Vaio laptops in the VPCF11 and VPCCW2 series, sold at Best Buy, Costco, Fry's, Amazon.com, and Sony Style stores nationwide, as well as other retailers. The recalled machines cost \$800 to \$1,500 and were shipped between January 2010 and April 2010.

WHAT TO DO: Consumers should go to esupport.sony.com/US/firmwareupdate for instructions on how to update the computer's BIOS firmware. They can also call Sony at 866-496-7669 for more help and information.

PET PRODUCTS

Power adapters for PetSafe heated sleepers

The power adapters that were sold with the heated pet beds can cause an electrical arc

when removed from the bed, posing a fire hazard.

MODELS: 20,000 Class 2 transformers that were sold with the PetSafe beds at pet specialty stores and from online and catalog retailers from September 2006 through April 2010 for \$70 to \$110.

WHAT TO DO: Stop using the power adapter and contact the company at 800-732-2677 to receive a replacement.

AUTOMOBILES

'07-'10 Jeep/Wrangler

Brake-fluid leak can cause a partial loss of the brakes, increasing the risk of a crash.

MODELS: 288,968 '07-'10 Jeep Wranglers manufactured from May 15, 2006, through Aug. 9, 2010.

WHAT TO DO: Chrysler will notify owners, and dealers will repair vehicles free. Call Chrysler at 800-853-1403 for more information.

'08-'09 Chrysler Town & Country/Dodge Grand Caravan

Vehicle might have an improperly routed wire harness, which might lead to a short circuit and possible fire.

MODELS: 284,831 '08-'09 Town & Country and Grand Caravans manufactured from February 2007 through September 2007.

WHAT TO DO: Chrysler will notify owners, and dealers will repair vehicles free. Call Chrysler at 800-853-1403 for more information.

Lexus models recalled

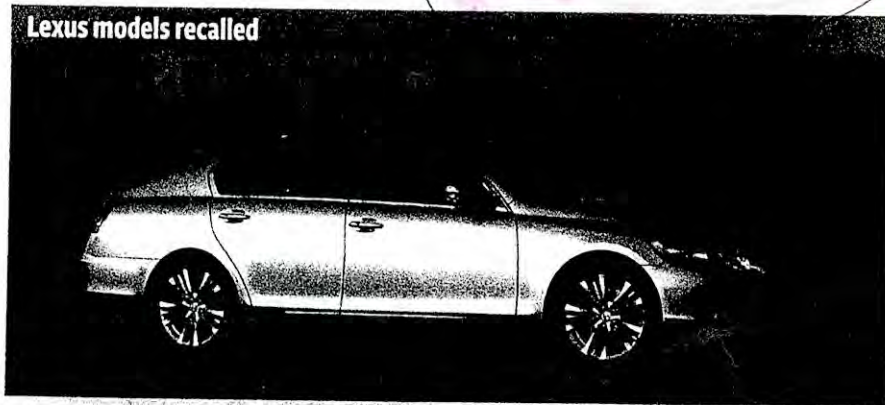
'06-'08 Lexus GS, IS, and LS

Defective engine valve springs might cause rough engine operation, including stalling.

MODELS: 138,000 '06-'08 cars powered by 4.6- and 5.0-liter V8 and 3.5-liter V6 engines.

Models include GS 350, GS 450h, GS 460, IS 350, LS 460, LS 460 L, and LS 600h L.

WHAT TO DO: Owners will receive a recall notice in the mail. For more information, call the company at 800-255-3987.



CNNMoney.com

Chrysler recalls 285,000 vehicles for possible fire issue



By Catherine Tymkiw, producer

June 7, 2010: 9:47 AM ET

NEW YORK (CNNMoney.com) -- Chrysler Group is recalling about 285,000 model year 2008 and 2009 Dodge Caravan and Chrysler Town & Country cars in the U.S. because of possible fire hazards.

The National Highway Safety Administration said some of the vehicles, manufactured between February and September 2007, may have been built with "an improperly routed wire harness" that could short circuit and ultimately cause a fire.

"The company is not aware of any accidents or injuries related to this issue," said a company spokesman in a statement. Chrysler said it was conducting a voluntary safety recall for the vehicles "to inspect the

sliding-door wire-track assembly for damage and repair or replace as necessary."

The recall marks the second one for Chrysler this month. Last week, the automaker recalled about 25,000 Dodge Caliber and Jeep Compass cars in the U.S. because of a problem that causes the gas pedals to stick. An additional 10,000 cars were being recalled in other countries.

Earlier this year, the automaker recalled more than 300,000 model year 2005-2006 Dodge Caravan, Grand Caravan and Chrysler Town & Country vehicles over front crash sensors that could cause air bag malfunctions during a crash. That recall pertained to vehicles in 29 states and the District of Columbia.

Chrysler will notify owners of vehicles affected by the recall. Dealers will inspect and, if needed, fix the vehicles for free. Owners who think their car may be involved can call Chrysler at 1-800-853-1403 or NHTSA at 1-888-327-4236.

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197 \$7116

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you've just got to see.

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