

CL-10345527-7301

JUL 14 2010

[REDACTED]
[REDACTED]
Cincinnati, Ohio [REDACTED]

Mr. Victor M. Mendez
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Dear Mr. Mendez:

RE: RECALL 10153 HWFS – GM/BUICK

Would you kindly inform me when a Class Action Suite is brought against GM/Buick for their proposed solution to the HWFS Recall – 10153?

The HWFS was a marketing feature on the GM product. The proposed solution of permanently disabling and removing the heated washer fluid system is neither acceptable nor just.

Sincerely,

[REDACTED]

EXECUTIVE SECRETARIAT
2010 JUL 13 P 2:58
RECEIVED - NHTSA

NM
072610
TGW

[REDACTED]
Cincinnati, Ohio [REDACTED]

Mr. Scott Lawson
Director, Customer and Relationship Services
Buick
P.O. Box 909989
Milwaukee, WI 53209-9989

 **COPY**

July 8, 2010

Dear Mr. Lawson:

RE; SAFETY RECALL NOTICE – 10153 - HWFS

2008 BUICK LUCERNE
VIN 1G4HE57Y48U [REDACTED]

The HWFS was a marketing feature on the 2008 Buick Lucerne. The proposed solution of permanently disabling and removing the heated washer fluid system and providing \$100.00 customer satisfaction payment does not make me whole. I do not accept the Buick/GM proposed solution.

Future correspondence with me concerning this HWFS Recall – 10153 should be done thru: C. Nicholas Ring, Esq.: Purdy & Ring Law Office: 735 E. State Street; Georgetown, Ohio 45121.

Sincerely,

[REDACTED]

✓cc: National Highway Traffic Safety Administration



Cincinnati, Ohio

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NHTSA

Mr. Victor M. Mendez
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

