


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) Form Approved: O.M.B. No. 2127-0008

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100237</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received SEP - 8 2010 26-JUL-2010</p>	<p>Repository <input type="checkbox"/></p>		
<p>Name</p>		<p>Daytime Telephone Number</p>	<p>E-mail Address</p>		
<p>Address</p>		<p>Evening Telephone Number</p>	<p>Reference No. 10345488</p>		
<p>City CHICAGO</p>	<p>State IL</p>	<p>Zip Code</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p align="center">VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p>		<p>Make CHEVROLET</p>	<p>Model TRAILBLAZER</p>	<p>Model Year 2005</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number</p>		<p>Engine: No: Cylinders</p>	<p>Fuel Type: Gas</p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>		
<p>Transmission Type</p>	<p><input type="checkbox"/> Antilock Brakes</p>	<p>Powertrain</p>	<p>Multiple Failure: 1</p>	<p>Incident Date(s) 11-JUL-2010</p>	
<p><input type="checkbox"/> Cruise Control</p>					
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Codes: 190000 TIRES, 980000 UNKNOWN OR OTHER, 190000 TIRES</p>			<p>Failure Mileage</p>	<p>Failure Speed 62</p>	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make UNKNOWN</p>		<p>Tire Model (Name or Number) UNKNOWN</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location: PASSENGER SIDE REAR</p>		
<p>Tire Component Code 190000 TIRES</p>			<p>Tire Failure Type: BLOWOUT</p>		
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p align="center">APPLICABLE INCIDENT INFORMATION</p> <p align="center"><i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i></p>					
<p>Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police Y</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>2005 CHEVROLET TRAILBLAZER, RIGHT REAR TIRE BLEW OUT. UNIT LOST CONTROL AND TRAVELED OFF THE LEFT SIDE OF THE ROAD STRIKING THE CEMENT MEDIAN BARRIER. *BF (OHIO TRAFFIC CRASH REPORT # 10-0333-91)*JB UPDATED 08/06/10 *BF</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while Driving on Ohio turn Pike
lots of Debris on the Highway
Drove over something which cause
the car to have a blow out while Driving
east bound. the car did a 360 hit the
Service wall. Right side then turn around hit
the left side

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CHICAGO IL 6065

30 AUG 2010 PM 2

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



DIRECT AUTO INSURANCE

Chicago
330 S Wells St
Chicago, IL 60606
(312) 568-4500

OK
m

ESTIMATE OF RECORD

Written By: SERGIO GARCIA 06/23/2010 11:29 AM
Adjuster:

Insured: [REDACTED]
Owner: [REDACTED]
Address: [REDACTED]
Day: [REDACTED]

Claim # [REDACTED]
Policy # [REDACTED]
Date of Loss: 06/11/2010
Type of Loss: Collision
Point of Impact: 5. Right Rear

Inspect PREFERRED AUTO BODY
Location: 6915 S ASHLAND AVE
CHICAGO, IL 60636

Business: (773) 778-3160
REPAIR_SHOP

Repair PREFERRED AUTO BODY
Facility: 6915 S ASHLAND AVE
CHICAGO, IL 60636

Business: (773) 778-3160
Days to Repair
License #

2005 CHEV TRAILBLAZER 4X2 LS 6-4,2L-FI 4D UTV MAROON Int:GREY
VIN: 1GNDS13S652 [REDACTED] Lic: [REDACTED] IL Prod Date: [REDACTED] Odometer: 57815

Condition: Fair	Tilt Wheel	Intermittent Wipers
Air Conditioning	Dual Mirrors	Console/Storage
Rear Window Wiper	Power Steering	Power Brakes
Luggage/Roof Rack	Power Locks	AM Radio
Power Windows	Stereo	Search/Seek
FM Radio	Anti-Lock Brakes (4)	Driver Air Bag
CD Player	4 Wheel Disc Brakes	Cloth Seats
Passenger Air Bag	Rear Step Bumper	Trailer Package
Bucket Seats	Overdrive	Aluminum/Alloy Wheels

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT BUMPER				
2**	Repl	A/M Bumper cover w/o fog lamp	1	100.00	1.5	2.6
3#	Repl	FLEX	1	5.00 T		
4		FRONT LAMPS				
5**	Repl	A/M RT Headlamp assy	1	232.00	0.4	
6	Repl	Aim headlamps	1		0.5	
7		FENDER				
8*	Rpr	RT Fender Chevrolet			2.5	2.2
9		QUARTER PANEL				
10*	Repl	LKQ RT quarter panel	1	373.75	16.5	3.2
		<u>NORTHLAKE 708 8911280 +15%</u>				
11		Overlap Major Non-Adj. Panel				-0.2
12#		CUT FIT & FLANGE	1		2.0	

ESTIMATE OF RECORD

2005 CHEV TRAILBLAZER 4X2 LS 6-4.2L-FI 4D UTV MAROON Int:GREY

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
13		WHEELS					
14*	Repl	LKQ RT/Rear Wheel, alloy ABC 800 458 7838 +15%	1		143.75	m	0.3
15#	Rpr	MOUNT & BALANCE					0.3
16		REAR LAMPS					
17**	Repl	A/M RT Tail lamp assy Chevrolet	1		65.00		0.3
18		REAR BUMPER					
19*	Rpr	Bumper cover w/o two tone					3.0
20	Repl	RT Step pad outer	1		33.18		0.3
21#	Repl	FLEX	1		5.00	T	
Subtotals ==>					957.68	27.6	10.3

Parts		947.68
Parts Discount	\$ 33.18 -10.0%	-3.32
Body Labor	27.6 hrs @ \$ 20.00/hr	552.00
Paint Labor	10.3 hrs @ \$ 20.00/hr	206.00
Paint Supplies	10.3 hrs @ \$ 13.00/hr	133.90
Sublet/Misc.		10.00
SUBTOTAL		\$ 1846.26
Sales Tax	\$ 1078.26 @ 10.2500%	110.52
TOTAL COST OF REPAIRS		\$ 1956.78
ADJUSTMENTS:		
Deductible		500.00
TOTAL ADJUSTMENTS		\$ 500.00
NET COST OF REPAIRS		\$ 1456.78

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE ILLINOIS VEHICLE CODE.

This estimate has been prepared based on the use of crash parts supplied by a source other than the manufacturer of your motor vehicle. Warranties applicable to these replacement parts are provided by the manufacturer or distributor of these parts rather than the manufacturer of your vehicle.

06/23/2010 at 11:29 AM
102018

IL-0006080-001
26pu0367

ESTIMATE OF RECORD

2005 CHEV TRAILBLAZER 4X2 LS 6-4.2L-FI 4D UTV MAROON Int:GREY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR1GN02, CCC Data Date 06/01/2010, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2010 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

ENTERPRISE LEASING COMPANY OF CHICAGO, 16130 STATE STREET, SOUTH HOLLAND, IL 604731236 (708) 225-5600

RENTAL AGREEMENT REF#
12091 7V0S4C

SUMMARY OF CHARGES

RENTER
[REDACTED]

DATE & TIME OUT
07/16/2010 04:39 PM
DATE & TIME IN
07/22/2010 03:35 PM

BILLING CYCLE
24-HOUR

VEH #1 2010 DODG CALI SKT
VIN# 1B3CB4HA0AD [REDACTED]
LIC# [REDACTED]
MILES DRIVEN 209

CLAIM INFO
INSURED

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	07/16 - 07/21	5	DAY	\$35.00	\$175.00
TIME & DISTANCE	07/21 - 07/22	1	DAY	\$17.50	\$17.50
DW	07/16 - 07/22	6	DAY	\$12.50	\$75.00
PAI	07/16 - 07/22	6	DAY	\$3.00	\$18.00
REFUELING CHARGE	07/16 - 07/22				\$0.00
				Subtotal:	\$285.50
Taxes & Surcharges					
AUTO RENTAL TAX	07/16 - 07/22			12%	\$23.69
IL VEHICLE LICENSE COST	07/16 - 07/22	6	DAY	\$0.82	\$4.92
RECOV FEE					
				Total Charges:	\$314.11
Bill-To / Deposits					
DEPOSITS					(\$314.11)

Total Amount Due \$0.00

PAYMENT INFORMATION

AMOUNT PAID TYPE
\$314.11 CHECK

CREDIT CARD NUMBER

7/22/2010

312 784-5306

ENTERPRISE LEASING COMPANY OF CHICAGO, 16130 STATE STREET, SOUTH HOLLAND, IL 604731236 (708) 225-5600

RENTAL AGREEMENT
11623

REF#
7RTQR9

RENTER
[REDACTED]

DATE & TIME OUT
07/06/2010 11:38 AM
DATE & TIME IN
07/14/2010 10:26 AM

BILLING CYCLE
24-HOUR

VEH #2 2010 CHRY SEBR TOUX
VIN# 1C3CC45R2AN [REDACTED]
LIC# [REDACTED]
MILES DRIVEN 234

VEH #1 2009 NISS SENT BASE
VIN# 3N1AB61E69L [REDACTED]
LIC# [REDACTED]
MILES DRIVEN 70

CLAIM INFO
INSURED
TYPE CAR: TRAILBLAZER
SHOP: PREFERRED A/B-CHICAGO
(1520)**
PHONE: [REDACTED]
ATTN: UNKNOWN

SUMMARY OF CHARGES

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	07/06 - 07/13	1	WEEK	\$199.99	\$199.99
TIME & DISTANCE	07/13 - 07/14	1	DAY	\$34.99	\$34.99
DW	07/06 - 07/14	8	DAY	\$12.50	\$100.00
PAI	07/06 - 07/14	8	DAY	\$3.00	\$24.00
REFUELING CHARGE	07/06 - 07/14				
				Subtotal:	\$358.98
Taxes & Surcharges					
AUTO RENTAL TAX	07/06 - 07/14			12%	\$28.98
IL VEHICLE LICENSE COST	07/06 - 07/14	8	DAY	\$0.82	\$6.56
RECOV FEE					
				Total Charges:	\$394.52
				DEPOSITS	(\$394.52)
Total Amount Due					\$0.00

PAYMENT INFORMATION
AMOUNT PAID \$394.52
TYPE CHECK

CREDIT CARD NUMBER