



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUL-2010

Repository ☐Reference No.
10344935

OWNER INFORMATION (Type or Print)

Name Address

City OHMAHA

State NE

Zip Code Daytime Telephone Number E-mail Address Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WBAEW53423F Make
BMWModel
3-SERIESModel Year
2003

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
09-JUL-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 123000 EXTERIOR LIGHTING: TAIL LIGHTS

Failure Mileage
46578Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 BMW 330. THE CONTACT STATED THAT THE BRAKE LIGHT ASSEMBLY HAD MELTED. THE CONTACT TOOK THE VEHICLE TO THE DEALER TO HAVE THE BRAKE ASSEMBLY REPLACED SINCE BOTH LIGHTS HAVE FAILED. TSB ACTION NUMBER 10025585 WAS RELATED TO THE TAIL LIGHT FAILURE. THE CONTACT CALLED THE MANUFACTURER REGARDING A RECALL AND WAS TOLD THAT THERE WAS NO FURTHER ESCALATION PROCESS TO FOLLOW REGARDING REIMBURSEMENT. THE CONTACT WAS CONCERNED THAT THERE WAS NO RECALL RELATED TO THE TAIL LIGHTS SINCE A FIRE COULD POTENTIALLY OCCUR. THE FAILURE MILEAGE WAS 46,578.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Subject: FW: FW: NHTSA: Follow up to ODI Complaint: 10344935
Date: Tuesday, October 19, 2010 10:48:46 AM
Attachments: [EVOQ EMAIL RESPONSE.doc](#)
[10344935.pdf](#)

ODI Complaint: 10344935

Oris Younger, PMP
BLF Technologies Inc.
on assignment with National Highway Traffic Safety Administration, Dept. Of Transportation -----Original Message-----

From: [REDACTED]
Sent: Monday, October 18, 2010 10:34 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Fwd: FW: NHTSA: Follow up to ODI Complaint: 10344935

The only corrections needed is to the owner information:

[REDACTED]
[REDACTED]
Omaha, NE
[REDACTED]

Subject: FW: NHTSA: Follow up to ODI Complaint: 10344935
Date: Tue, 5 Oct 2010 13:07:18 -0400
From: <EVOQ@dot.gov>
To: [REDACTED]

Please see the attached copy of your recent complaint and instructions.
Please make any necessary edits and return via email to dataquality@dot.gov
<<mailto:dataquality@dot.gov>> or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation

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