

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received SEP 30 2010 19-JUL-2010		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10344095	
Address [REDACTED]		Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
City MANHATTAN BEACH		State CA		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1LNHM86S34Y [REDACTED]		Make LINCOLN		Model LS	
Model Year 2004		Engine: No. Cylinders		Fuel Type:	
Date Purchased 3/4/2004		Dealer's Name and Telephone Number		Engine: No. Cylinders	
Original Owner ☒		Dealer's City Manhattan Beach		State CA	
Zip Code 90266		Transmission Type ☒ Antilock Brakes ☒ Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 08-JUL-2010			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE				Failure Mileage 97153	
				Failure Speed 60	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2004 LINCOLN LS. WHILE DRIVING 60 MPH THE CHECK ENGINE LIGHT ILLUMINATED AND THE VEHICLE STALLED. THE CONTACT WAS ABLE TO DRIVE ONTO THE EMERGENCY LANE AND TURN THE VEHICLE OFF. THE DEALER STATED THAT THEY COULD NOT DUPLICATE THE FAILURE. THE VEHICLE WAS TAKEN TO ANOTHER DEALER WHO STATED THAT THE COILS FAILED. THE COILS WERE REPAIRED AT THE OWNERS EXPENSE. THE FAILURE MILEAGE WAS 97,153 AND THE CURRENT MILEAGE WAS 124,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This happened several times to me on the ~~110~~ 110 I was driving and going at a highway speed about 55 + the without notice the wrench sign would come on + the car would stall. It was very dangerous because everybody drives really fast on the 110 + I almost got rear-ended a couple of times. A lot of times I took the car to the dealer (Pasadena being an OF Den + they claimed there was nothing wrong. That I would drive the car again + it would happen. Finally Long Beach Ford was able to figure it out but it really scared me because I could have

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easily been harmed or even killed on several occasions.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration