

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received SEP 28 2010 19-JUL-2010		Repository ☐ Reference No. 10344091	
		OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City BAKERSFIELD State CA Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED] E-mail Address [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL11D35N							
Make NISSAN		Model ALTIMA		Model Year 2005			
Date Purchased April 2006		Dealer's Name and Telephone Number Nissan of Bakersfield		Engine: No: Cylinders 4			
Original Owner ☐		Dealer's City Bakersfield		State CA Zip Code 93309			
Transmission Type Auto		☐ Antilock Brakes ☒ Cruise Control		Powertrain Multiple Failure:			
				Incident Date(s) 08-JUL-2010			
FAILED COMPONENT(S)/PART(S) INFORMATION Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE							
				Failure Mileage 116864			
				Failure Speed 0			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).							
TL*THE CONTACT OWNS A 2005 NISSAN ALTIMA. WHILE APPROACHING A STOP LIGHT, THE VEHICLE STALLED. THE CONTACT HAD TO TURN THE VEHICLE OFF AND BACK ON IN ORDER FOR IT TO FUNCTION NORMALLY. THE CONTACT STATED THAT THE CHECK ENGINE LIGHT ILLUMINATED. THE FAILURE OCCURRED EIGHT TIMES. THE DEALER WAS NOTIFIED AND STATED THAT THERE WAS A RECALL AND THAT HER VEHICLE IDENTIFICATION NUMBER WAS NOT INCLUDED. THE VEHICLE WAS TAKEN TO A BODY SHOP WHO CONFIRMED THAT THE CRANKSHAFT POSITION SENSOR FAILED AND IT WAS REPAIRED AT THE OWNERS EXPENSE. THE FAILURE MILEAGE WAS 116864 AND THE CURRENT MILEAGE WAS 116907.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When I contacted dealer I was told - No known recalls. . . . I discovered later while my car was at Pep Boys there was a recall on some 05 Altimas. I called Nissan back and asked to speak to Service Manager. I was not allowed to. I think my Altima should be included in the recall of the crank shaft position sensor since it was the exact same problem. I would like to be re-imbursed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

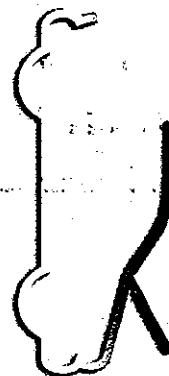
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





Pep Boys #677
4605 PLANZ ROAD
BAKERSFIELD, CA 93309
(805)834-8706
www.pepboys.com

07/16/2010 6:25:06 PM PST
Trans.: 047955 Store: 0677
Reg.: 105 Till: scott
Cashier: 286362

Service Work Order COMPLETE



067710504795520100716

Pep Rewards Number: 990024417192

DRIVEABILITY EVALUATION 76.07 N

8618382 1 @ 89.99

Store Coupon Amt. (-13.92)

0078571

Order #: 2052507

REMOVE AND REPLACE CRANK 83.58 N

9169294 1 @ 98.88

Store Coupon Amt. (-15.30)

0078571

Order #: 2052507

CRANK SENSOR 113.53 T

23731621A 1 @ 134.31

Store Coupon Amt. (-20.78)

0078571

Order #: 2052507

Total Discount (50.00)

Sub-Total 273.18

Tax 9.37

Total 282.55

Master Card (S) 282.55

Account: XXXXXXXXXXXX

Auth: 03557Z (A)

Total Tender 282.55

Change Due 0.00

* For a chance to win *

* \$5,000 *

* and INSTANTLY receive a *

* 10% OFF COUPON, *

* visit www.pepboyssurvey.com. *

* See website for complete details. *

* *

* Para una oportunidad de ganar *

* \$5,000 *

* y recibir un cupon de *

* 10% de descuento al INSTANTE, *

* visite www.pepboyssurvey.com. *

* Vea el website para detalles *

* completos. *

Service Work Order Number



PEP BOYS MANNY MOE & JACK #677
 4605 PLANZ RD.
 BAKERSFIELD, CA 93309
 (805) 834-8858
 EPA #: CAD982356651
 BAR/RS#: ARD143919

Service Manager :

Name: Address: City: BAKERSFIELD State: CA Zip: Home Phone: Contact Phone:	Year: 2005 Make: NISSAN-DATSUN Model: ALTIMA Engine: 4-2488 2.5L DOHC Vin No.: License No.: Mileage: 116864 Color: red	Date : 2010-07-16 Entered By: SCOTT ROMANO Time In: 08:25:24 Time Promised: 2010-07-16 23:00:00 Old Parts Returned: no
Storage Charges: If your car remains in our premises longer than 3 days after notification that repairs are completed, storage charges will begin at the rate of \$10.00 per day.		
I HEREBY AUTHORIZE PEP BOYS TO PERFORM THE REPAIRS ON THIS WORK ORDER AND TO FURNISH THE NECESSARY MATERIALS AND ITS EMPLOYEES TO OPERATE THE VEHICLE FOR PURPOSES OF INSPECTION, TESTING AND DELIVERY. I UNDERSTAND THAT ANY COST QUOTED IS AN ESTIMATE. I UNDERSTAND THAT UNLESS DIRECTLY CAUSED BY PEP BOYS, IT IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS; THAT THE VEHICLE MAY BE PARKED IN THE PEP BOYS PARKING LOT AND THAT VEHICLES ARE LEFT OVERNIGHT AT OWNERS RISK.		
	Parts \$: 0.00	Labor \$: 89.99
	Total \$: 89.99	Date and Time : 2010-07-16 08:25:51

I acknowledge notice and oral approval of an increase in the original estimated price

(signature or initials)

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HRLY RATE	HRS	QTY	SOURCE	EACH	TOTAL
LB		DRIVEABILITY EVALUATION	M	MICHAEL L HOLLOMON			1		89.99	76.07
		POSTTENDER							-13.92	
LB	5055	REMOVE AND REPLACE CRANK POSITION	N	MICHAEL L HOLLOMON	98.88		1		98.88	83.58
		SENSOR							-15.30	
		POSTTENDER								
PN	23731621A	CRANK SENSOR	N				1	OP	134.31	113.53
		POSTTENDER							-20.78	

Parts: 113.53 Labor: 159.65 Other: 0.00 Tax: 9.37 Total: 282.55

Tender Date : 07/16/2010
 POS Trans # : 47955
 Tender Register : 105
 Tender Cashier : JOSE A RODRIGUEZ

Tender Time : 6:25 PM
 Store : 0677
 Tender Till # : scott

General Comments

RECALL ON ECM REFER TO DEALER.

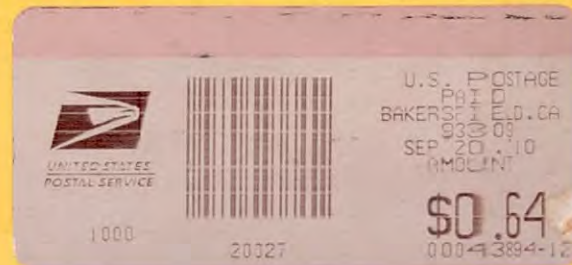
Code Descriptions

N:New
 M:Remanufactured

Invoice History

REVISION #	CONTACT	TYPE	AMOUNT	PHONE	DATE	TIME	WRITER
Initial			89.99		2010-07-16	08:25:51	SCOTT ROMANO
add		DRIVEABILITY EVALUATION			1	89.99	89.99

[REDACTED]
Bakersfield, CA. [REDACTED]



US Department of Transportation
National Highway Traffic Safety
Office of Defects Investigation
NVS - 210
1200 New Jersey Ave SE
Washington, DC [REDACTED]