

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
SEP 14 2010
19-JUL-2010

Repository ☐

Reference No.
10344026

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City NORTH LITTLE ROCK State AR Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side Make NISSAN Model MAXIMA Model Year 2006
Date Purchased Dealer's Name and Telephone Number Engine: Fuel Type:
Original Owner Dealer's City State Zip Code No: Cylinders
Transmission Type ☐ Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
☐ Cruise Control 16-JUN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION Failure Mileage 89000 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM49ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available):

TL*THE CONTACT OWNS A 2006 NISSAN MAXIMA. WHILE DRIVING 10 MPH , THE VEHICLE SLIPPED OUT OF GEAR CAUSING THE VEHICLE TO LUNGE FORWARD. THE DEALER WAS CONTACTED AND STATED THAT THEY WERE UNABLE TO OFFER HER ASSISTANCE. THE TRANSMISSION FAILURE HAD BECOME PROGRESSIVELY WORSE OVER TIME. THE VEHICLE IDENTIFICATION NUMBER WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 89,000 AND THE CURRENT MILEAGE WAS 89,009.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VIN# 1N4BA41E66C [REDACTED]

The vehicle began to jump upon changing gears. I began to research the problem on the internet only to find hundreds of people complaining of early transmission failure.

I spoke to the repair supervisor who shook his head in agreement with the description above and agreed that it was a Nissan defect, stating that he gets 2003-2007

ATTACH ADDITIONAL SHEETS IF NECESSARY

Nissan Maximas by the dozen through his shop every month. I would like Nissan to recall the part or back repairs.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

LITTLE ROCK AR 722

07 SEP 2010 PM 5 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

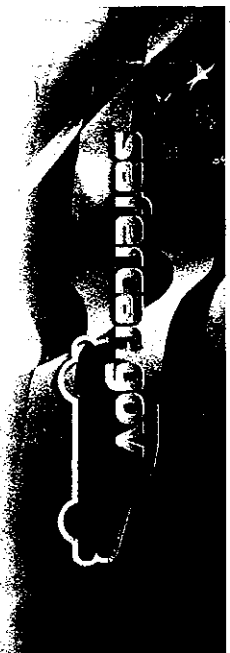
www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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Order Date 07/20/10 04:05 pm

Closed/Paid: 07/30/10 04:21 pm

(Signature)

BUDGET TRANSMISSION INC.**Invoice No.****Page 2**

5401 MACARTHUR DRIVE

200720011

Order Date 07/20/10 04:05 pm

NLR, ar 72118

Closed/Paid: 07/30/10 04:21 pm

Phone: 501-758-3565 FAX: 501-758-2320

EXCLUSIONS: ANY ELECTRICAL OR MECHANICAL COMPONENTS THAT WERE NOT ORIGINALLY INVOICED, INCLUDING CONSEQUENTIAL DAMAGE TO THE COVERED COMPONENTS. CONTINUED OPERATION OF A KNOWN PROBLEM, ANY COLLISION OR ACTS OF GOD RENDERING THE REPAIRS INOPERABLE, UNAUTHORIZED REPAIRS TO THE COVERED COMPONENTS BY ANOTHER FACILITY, ANY DAMAGE TO THE COVERED COMPONENTS CAUSED BY NEGLIGENCE, ABUSE OR WILLFUL DAMAGE, ANY CONSEQUENTIAL LOSSES DUE TO A COVERED REPAIR REGARDING, RENTAL CARS, LOSS OF INCOME, AND HOTEL BILLS, ARE SPECIFICALLY EXCLUDED.

DATE _____ SIGNATURE _____

BUDGET TRANSMISSION, INC

Payments to BUDGET TRANSMISSION INC.

Status: Closed Work Order

Payments: \$2,770.66

1 07/30/10 2300.00 MCard

2 07/30/10 470.66 Visa

Cost Summary

Labor	803.00
Parts	1,658.21
Sublet	95.00
Haz Waste	1.71
shop supplies	7.50
Tax	205.24
Total	\$2,770.66
Payments	2,770.66
Bal Due	0.00

Thank you for choosing BUDGET TRANSMISSION INC.