

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received NOV 12 2010 16-JUL-2010	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
MARIETTA		NY		[Redacted]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side			Make		Model
1GTHK29171E [Redacted]			GMC		SIERRA 2500 HD
Date Purchased		Dealer's Name and Telephone Number		Engine:	
		FOX		No: Cylinders	
Original Owner		Dealer's City		Fuel Type:	
☐		Auburn NY			
Transmission Type		Powertrain		Incident Date(s)	
☒ Antilock Brakes		DIESEL		01-JUN-2001	
☒ Cruise Control		ALLISON TRANS.			
		Multiple Failure:			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 034200 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS: HOSES; LINES/PIPING, AND FITTINGS				Failure Mileage	
				29000	
				Failure Speed	
				50	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 GMC SIERRA 2500 HD. THE CONTACT WHILE DRIVING AT 50 MPH, THE BRAKES FAILED AND WOULD NOT ENGAGE. THE CONTACT PROCEEDED TO DRIVE THROUGH A BUSY INTERSECTION AND SHIFTED INTO FIRST GEAR. THE VEHICLE WOULD NOT STOP AND HE THEN PROCEEDED TO DRIVE INTO A PARKING LOT, PURPOSELY HITTING AGAINST THE CURB TO STOP THE VEHICLE. THE CONTACT FOUND THAT THE UNDERCARRIAGE, FRAME, FRONT AND REAR BRAKE LINES WERE SEVERELY CORRODED. THE DEALER ADVISED BRINGING THE VEHICLE IN FOR DIAGNOSTIC TESTING AND POSSIBLE REPAIRS. THE CONTACT STATED HE HAD EXPERIENCED FAILURES WITH THE BRAKES SINCE THE DATE OF PURCHASE. THE DEALER PREVIOUSLY REPLACED AND UNDER COATED THE REAR BRAKE LINES TO PREVENT RUSTING AND CORROSION BUT TO NO AVAIL. THE MANUFACTURER WAS CONTACTED, BUT DID NOT OFFER ANY ASSISTANCE. THE FAILURE MILEAGE WAS 29,000 AND THE CURRENT MILEAGE WAS 50,000. TOTAL COST TO REPAIR \$3000 !!					
WE WANT A TOTAL RECALL! AND REIMBURSEMENT FOR REPAIRS!					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I find this funny Toyota has a few Brake failures and a Tata Recall is immediately put out. Yet on the web 35000 Trucks Heavy duty and Light Duty Built By GM have had Brake Failure (with Deaths) and no Recall!! maybe I should have Bought a Toyota!

NHTSA isn't doing! @#\$%^&!@ 50K miles on my GMC "Professional Grade" Truck and the Brake Failure is 2X Lines Look AS if they SAT in Salt water 100 yrs -

I have Pics of trucks in Junk yards 60Yrs old with Better Lines

Than what was on my truck

ATTACH ADDITIONAL SHEETS IF NECESSARY

Where is GM getting their Lines China? DO Something!!

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

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Washington, D.C. 20077-9382

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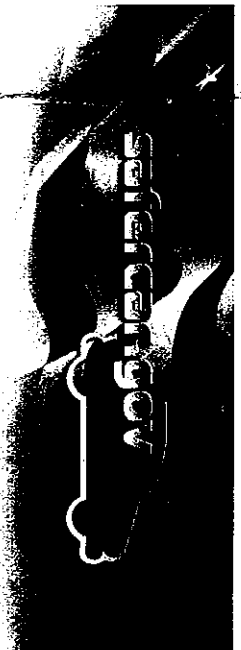
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration