



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

SEP - 7 2010

09-JUL-2010

Repository ☐

Reference No.

10342328

OWNER INFORMATION (Type or Print)

Name

Address

City

ARLINGTON

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Same

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield on driver's side

SAJHY174XMC

Make

JAGUAR

Model

XJ6

Model Year

1991

Date Purchased

Dealer's Name and Telephone Number

Overseas Motors

Engine:

No: Cylinders

6

Fuel Type:

Gasoline

Original Owner

☐

Dealer's City

DALLAS

State TX

Zip Code

75220

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

22-MAY-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 150000 SEAT BELTS

Failure Mileage

184000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1991 JAGUAR XJ6. THE CONTACT STATED THAT NHTSA RECALL CAMPAIGN ID NUMBER: 93V179000, SEAT BELTS WAS RELATED TO HIS VIN. THE DEALER STATED THAT THEY DON'T HAVE THE PART TO REPAIR THE SEAT BELT. THE CONTACT WAS WAITING ON THE PART FOR ONE YEAR. THE FAILURE MILEAGE WAS 184000 AND THE CURRENT MILEAGE WAS 191000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

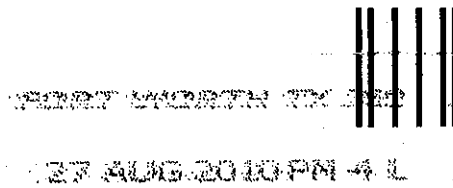
WE HAVE BEEN TRYING TO GET JAGUAR NORTH AMERICA
TO FIX THIS RECALLED SEAT BELT SYSTEM ON THE DRIVERS
AND PASSANGER SIDE FIXED FOR TWO YEARS. UNDER THE
NHTSA RECALL / REPAIR. JAGUAR NORTH AMERICA IN PHONE
CALL SAID THEY DON'T KNOW WHEN OR IF THEY WILL
HAVE PART TO FIX THIS CAR. HOWEVER, THEY ARE REQUIRED
TO REPAIR IT. WE GET QUESTIONED BY POLICE AND RIDERS
WHY WE CANNOT GET IT FIXED. IT IS A SAFETY ISSUE THAT
THEY (JAGUAR) IS REQUIRED TO MAKE RIGHT. WHAT CAN WE DO?

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

7/9/10 1-877-382-4357

National Highway Traf. Safety 1-800 424-9393

ETC Ref. # 26982670

OVERSEAS MOTORS
*luxury · style · tradition*2425 WEST NORTHWEST HIGHWAY · DALLAS, TX 75220
(214) 350-9171 · www.overseasdallas.comInvoice #: **126994**

Page 1 of 1

Tag #

Customer #: **MC648026**Service
Advisor: **410 ANA LUCAS**

ARLINGTON, TX

HOME:

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
BLUE	91	JAGUAR XJ 6	SAJHY174X MC		186482	186482
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	H.O. OPENED	READY	INV. DATE
26AUG91		26AUG1994	16:18 28MAY09	14:12 27MAY09	07:11 29MAY09	29MAY09
OPTIONS: ENG 145210 1RADIO CODE 6481 2IRENT CAR PROG 3JMC 5417 122109003127 4EXP 3-94						

A C/S DRIVER SEAT BELT WON'T RETRACT
JS10 NEC. TO SPECIAL ORDER
383 CJ 0.00 hrs.
...186482 NC NEC. TO SPECIAL ORDER

0.00

B C/S PASSENGER SEATBELT WON'T RETRACT
JS10 NEC. TO SPECIAL ORDER.
383 CJ 0.00 hrs.
...186482 NEC. TO SPECIAL ORDER.

0.00

C CUST IS AWARE THAT WE CANNOT PERFORM ANY OTHER REPAIRS/DIAGNOSTICS DUE TO AGE/MILEAGE OF VEHICLE
INFO INFORMATION/MESSAGE
383 CJ 0.00 hrs.
...186482

0.00

JAGUAR

06-03-09P02:35 PAID

*** THANK FOR YOUR BUSINESS ***
*** SHOULD YOU HAVE ANY QUESTIONS ***
*** REGARDING YOUR REPAIRS, PLEASE ***
*** CONSULT YOUR PERSONAL SERVICE ***
*** ADVISOR BEFORE YOU LEAVE. ***

OVERSEAS MOTORS

Service Department Hours

Monday - Friday

7:30 AM to 6:00 PM

Saturday

9:00 AM to 5:00 PM

NOTICE PURSUANT TO §70.001,
TEXAS PROPERTY CODE

I AM THE PERSON OR AN AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR CONTRACT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH §9.809, TEXAS BUSINESS AND COMMERCE CODE, IF A CHECK OR MONEY ORDER FOR REPAIR ON THE VEHICLE IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE DRAWER OR MAKER OF THE CHECK OR MONEY ORDER HAS NO ACCOUNT ON WHICH IT IS DRAWN HAS BEEN CLOSED.

(SIGNED)

CUSTOMER SIGNATURE

(DATE)

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer make no warranties of any kind, express or implied and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Customer Copy