

H/US-200
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VIN #: 5FNRL3H52AB [REDACTED]

JUN 29 2010

Dealership Service Department:

Jeff Wyler Honda
8950 Colerain Avenue
Cincinnati, OH 45251
(513) 741-3700

Date of Lease: 11/11/2009**Odometer Reading:** 8,000 Miles**Owner Information:**

[REDACTED]
Cincinnati, OH [REDACTED]

Problem Description

To Whom It May Concern:

I'm writing to you today to make you aware of a defect in my 2010 Honda Odyssey that could cause a crash, cause injury, or death. Since the lease of my vehicle on November 11th 2009, my vehicle has experienced repeated problems including the following:

1. Stalling Out while driving.
2. VSA light, Drive light, Emergency Break light all flashing or staying on consistently while driving the vehicle.
3. Vehicle making grinding noises and engine revving

The vehicle has been serviced by Jeff Wyler Honda service department on 3 separate occasions. I've also spoken with the service department on 2 additional occasions regarding the problems and potential dangers. On Tuesday June 15th 2010, my wife and 6 year old daughter were driving to a store when the vehicles VSA, Emergency break, and drive shaft lights began to flash and the van began making a grinding noise. At this point, a severe thunderstorm began which left my family stranded on the side of the road.

I'm a lifetime Honda customer. This 2010 Honda Odyssey is our 3rd Odyssey Van. We also own a 2002 Honda Accord, and my wife has owned a Honda Prelude. This vehicle is unsafe to drive and is not safe for the road.

We would like to have all of our monthly payments returned including our down payment.

Please provide a written response to my above address by no later than June 30th 2010.

Thank you,
[REDACTED]

EXECUTIVE SECRETARIAT
2010 JUN 25 P 2:05
RECEIVED - WITSN

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070610
TGW

Cin, OH

CERTIFIED MAIL™



7007 2680 0000 2972 5843

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45258
JUN 21, 10
AMOUNT
\$5.54
00031549-02

JUN 25 2010
X-RAYED

Administrator, NHTSA
1200 New Jersey Ave, S.E.
Washington, DC 20590

RETURN RECEIPT
REQUESTED

W40-304

