

6/21/10

2

JUN 28 2010

Dear Sir/Madam

I recently received a recall letter stating there is a problem with the air bag module. Two months ago I had my car serviced at: Nemet Motors

153-12 Hillside Avenue
Jamaica NY 11432

I was told that I needed to have my air bag module replaced. Due to an internal failure (the warning light would illuminate and remain on.) Now that there is a recall regarding problems with that part I feel that I am entitled to a refund of \$792.20 which I paid for the part and also to get the work done.

Thank you in advance for your attention to this matter.

Respectfully





Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

C/088

MOTOR VEHICLE RECALL - FOLLOW-UP NOTICE

Dear 2001 Elantra Owner:

This letter is a follow-up to a recall notification letter that was sent to you previously. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that defects, which relate to motor vehicle safety, exist in certain model year 2001 Hyundai Elantra vehicles that were produced during the period beginning June 30, 2000 through April 26, 2001. This letter is a follow-up notice to owners of affected vehicles who have not yet brought their vehicles to their dealers to receive the recall service.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- The air bag control module is located under the center console, between the front seats. If a liquid is spilled in the area of the cupholder on the center console, it may seep through the console opening for the parking brake lever and then drip onto the air bag control module electrical connector. The spilled liquid may contaminate the air bag control module and its electrical connector to the air bag wiring harness and cause the supplemental restraint system (SRS) warning light to illuminate. This condition may affect the driver and passenger frontal air bags or the driver and front passenger seat mounted side impact air bags and may prevent air bag deployment during an accident where such deployment should occur.

Non-deployment of the supplemental restraint system (SRS) air bags may increase the risk of injury to the driver and front passenger under certain crash conditions.

- Additionally, movement of the side impact air bag wiring harness mounted under each front seat, possibly caused by contact from materials placed under the seat, may result in an electrical resistance that would cause supplemental restraint system (SRS) warning light illumination. This condition only relates to the driver and front passenger seat mounted side impact air bags and may prevent seat mounted side impact air bag deployment during an accident where such deployment should occur.

Non-deployment of the supplemental restraint system (SRS) side impact air bags may increase the risk of injury during an accident where side impact air bag deployment is intended.

What will Hyundai do?

- To ensure that your vehicle's supplemental restraint system (SRS) air bag system operates properly, we are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will install a protective cover over your vehicle's air bag control module connector. The Hyundai dealer will also install new side impact air bag wiring harness connector clips and revised side impact air bag wiring harness attachments under the driver's and front passenger's seats. This procedure will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

(over)

CUSTOMER #: 192585

5B038

**NEMET**

INVOICE



153-12 HILLSIDE AVE.
JAMAICA, NEW YORK 11432
PH: (718) 523-5858
FAX: (718) 943-2073
NYS - DLR - LIC. NO R6410429
Nemet Motors 150510 & 40553



ALBANY, NY

HOME: CONT: N/A

BUS: CELL:

DUPLICATE 1

PAGE 2

SERVICE ADVISOR: 7956 VARION C GIBBS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BEIGE	01	HYUNDAI ELANTRA	KMHND45D31U		39804/39805	T5037	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN01 DE			17:30 09APR10		98.00	UPHY	09APR10
R.O. OPENED		READY	OPTIONS: ENG:1975CC DOHC TRN:A				
06APR10		09APR10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
E	CUSTOMER REQUEST TO PERFORM NYSI						
	03 STATE INSPECTION						
			1307	CH		37.00	37.00
PARTS:	0.00	LABOR:	37.00	OTHER:	0.00	TOTAL LINE E:	37.00

,,, COMPLETED--2638020

F TIRE INSPECTION

CAUSE: SAFETY

55NIZYTIR TIRE INSPECTION

			1307	CH		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00

G MULTI POINT INSPECT

CAUSE: SAFETY

55NIZINSP MULTI POINT INSPECT

			1307	CH		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	0.00

H** CUSTOMER REQUEST TO PERFORM RECALL

CAUSE: RECALL #088 AIRBAG VINYL COVER

81B026R1 RECALL 088

			1307	INPH			(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	0.00

,,, RECALL COMPLETED

APR 09 2010

NEMET MOTORS**153-12 HILLSIDE AVE.****JAMAICA, NY 11432**

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY, AS PER MANUFACTURER'S SPECIFICATIONS. SELLER HEREBY LIMITS IMPLIED WARRANTIES TO THE SAME PERIOD. ANY REPAIR WORK TO BE PERFORMED PURSUANT TO THE TERMS OF THE MANUFACTURER'S EXPRESSED WARRANTY BUT NOT HONORED OR PAID FOR BY THE MANUFACTURER WITHIN 60 DAYS OF THE DATE OF THIS ORDER SHALL BE CHARGED TO THE CUSTOMER AT THE REASONABLE RATE AND CUSTOMARY RATE FOR WORK, LABOR, SERVICES AND MATERIALS.

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR HIM ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

M/C, VISA, AMEX & PERSONAL CHECKS ARE LIMITED TO \$500. CERTIFIED & BANK CHECKS ARE ACCEPTED WHEN ENDORSED AS DRAWN ONLY. NO THIRD PARTY OR INSURANCE CHECKS WILL BE ACCEPTED. UNDER ANY CONDITIONS, ALL PERSONAL CHECKS ARE SUBMITTED TO A CHECK GUARANTEE SERVICE & REQUIRE A VALID DRIVER'S LICENSE THAT MATCHES THE CREDITORS.

	TOTALS
718-523-5858	
LABOR AMOUNT	362.95
PARTS AMOUNT	596.20
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MIS. CHARGES	0.00
TOTAL CHARGES	959.15
LESS INSURANCE	100.00
SALES TAX	81.84
PLEASE PAY THIS AMOUNT	940.99

(SIGNED) DEALER: GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: 192585

58038

**NEMET**

KIA MOTORS

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JAMAICA, NEW YORK 11432
PH: (718) 523-5858
FAX: (718) 943-2073
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INVOICE

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 7956 VARION C GIBBS

ALBANY, NY
HOME: [REDACTED] CONT: N/A
BUS: [REDACTED] CELL:

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: [REDACTED] TRN: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BEIGE	01	HYUNDAI ELANTRA	KMHDN45D31U [REDACTED]	[REDACTED]	39804/39805	T5037	
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R.O. OPENED		READY	OPTIONS: ENG:1975CC DOHC TRN:A				
06APR10		09APR10					

DATE: [REDACTED] NEW: [REDACTED] TOTAL: [REDACTED]

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE AIRBAG LIGHT IS ON

CAUSE: TECH FOUND AIRBAG MODULE HAVE INTERNAL FAILURE AND NEEDS TO BE REPLACED

51 BODY ELECTRICAL

1307 CH

1 95910-2D500 MODULE ASM

PARTS:	596.20	LABOR:	196.00	OTHER:	0.00	TOTAL LINE A:	792.20
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TECH REPLACED AIRBAG MODULE TO RESOLVE CONDITITON

B CUSTOMER STATES THE CHECK ENGINE LIGHT WAS ON

50 ENGINE ELECTRICAL

1307 CH

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

TECH CHECKED AND NO CODES STORED IN SYSTEM AT THIS TIME

C CUSTOMER STATES THERE IS SOMETHING DRAINING THE BATTERY; CHECK AND REPORT

50 ENGINE ELECTRICAL

1307 CH

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
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VEHICLE WAS HERE FOR A COUPLE OF DAYS. CHECKED BATTERY AND CHARGING SYSTEM AND VEHICLE STARTED OK. NO PROBLEM AT THIS TIME

D CUSTOMER STATES THE VEHICLE FEELS LIKE ITS PULLING TO THE LEFT
CAUSE: VEHICLE NEEDS WHEEL ALIGNMENT

10 DRIVEABILITY

1307 CH

PARTS:	0.00	LABOR:	129.95	OTHER:	0.00	TOTAL LINE D:	129.95
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TECH PERFORMED WHEEL ALIGNMENT NOW OK

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GAS, OIL, LUBE	
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MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

DUPLICATE COPY



Albany NY



TRIBORO NY 11201
BKLYN-QNS-STATEN ISL
22 JUN 2010 PM 3



National Highway Safety Adm.
1200 New Jersey Avenue SE
SE Washington DC 20590

