

<p style="text-align: center;"><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET:www.nhtsa.dot.gov/hotline</b></p>	FOR AGENCY USE ONLY 100148	
	Date Received <p style="text-align: center; font-size: 1.2em;">AUG 25 2010</p> 09-JUL-2010	Repository <input type="checkbox"/>  Reference No. 10342183

<b>OWNER INFORMATION (Type or Print)</b>			
Name	[REDACTED]		
Address	[REDACTED]		
City	SILVER SPRING	State	MD
Zip Code	[REDACTED]		
Daytime Telephone Number	[REDACTED]		E-mail Address
Evening Telephone Number	[REDACTED]		[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1LNFM92V6WY [REDACTED]	Make LINCOLN	Model MARK VIII	Model Year 1998
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders 8
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: ABS & TRACTION CONTROL
			Incident Date(s) 01-JUL-2010

<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>		
Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 036000 SERVICE BRAKES, HYDRAULIC: ANTILOCK <b>BRAKES &amp; TRACTION CONTROL SYSTEMS INOPERATIVE</b>	Failure Mileage 88000	Failure Speed 5

<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1998 LINCOLN MARK VIII. WHILE DRIVING AT A LOW SPEED THE CONTACT STATED THAT THE REAR ABS FAILED. THE DEALER COULD REPAIR THE VEHICLE BECAUSE THE REAR WHEEL ABS SENSOR WAS NO LONGER AVAILABLE. REPORT 238373 WAS FILED WITH THE MANUFACTURER. THE MANUFACTURER ATTEMPTED TO LOCATE THE PART, BUT THE PART WAS NO LONGER IN PRODUCTION; THEREFORE; THEY COULD NOT OFFER ANY ASSISTANCE. THE DEALER DISCONNECTED THE REAR ABS SENSOR TO ENSURE THAT THE REAR BRAKES WOULD FUNCTION PROPERLY; YET, IT CAUSED THE VEHICLE TO VIBRATE AND THE ABS LIGHT TO ILLUMINATE CONSTANTLY. THE FAILURE AND THE CURRENT MILEAGES WERE 88,000. **THE VEHICLE NOW HAS NO ABS NOR TRACTION CONTROL.**

**NOT MANY 1997/1998 LINCOLN MARK 8S HAVE THIS PROBLEM. THERE IS A WEBSITE LISTING THE MANY THAT NO LONGER HAVE USE OF THEIR ABS. REPLACEMENT PART NO LONGER AVAILABLE ANYWHERE!!**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Complete failure of ABS/Traction Control systems. Manufacture does not desire to make parts available. None available worldwide Parts are near left/right ABS wheel sensors for 1997/1998 Lincoln Mark 8. Lincoln web-site (Lincoln of Distinction) show many Mark 8's have this problem - early failure (under 100K) and part not available. This is an important part of braking system - ABS !! Manufacture should be compelled to resupply the parts.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration