

 U.S. Department of Transportation National Highway Traffic Safety Administration			DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148 Date Received OCT 05 2010 09-JUL-2010			Repository ☐ Reference No. 10342161		
OWNER INFORMATION (Type or Print)						Daytime Telephone Number			E-mail Address		
Name						Evening Telephone Number					
Address											
City ROANOKE			State VA		Zip Code						
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).											
VEHICLE INFORMATION											
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTEHT05J262						Make TOYOTA		Model LAND CRUISER		Model Year 2006	
Date Purchased 2009		Dealer's Name and Telephone Number HALEY TOYOTA				Engine: No. Cylinders 8		Fuel Type: GAS			
Original Owner ☐		Dealer's City ROANOKE		State VA		Zip Code 24018					
Transmission Type AUTO		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 08-JUL-2010			
FAILED COMPONENT(S)/PART(S) INFORMATION											
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL								Failure Mileage 38940		Failure Speed 20	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE											
Tire Make			Tire Model (Name or Number)				Tire Size (Example P215/65R15)				
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment ☐ Prior Repair		Failure Location:						
Tire Component Code							Tire Failure Type:				
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE											
Make:			Date Manufactured:			Model No./Name:					
Seat Type:			Installation System:								
Child Seat Component Code:			Failed Part:								
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)											
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).											
TL*THE CONTACT OWNS A 2006 TOYOTA LAND CRUISER. THE CONTACT WAS DRIVING APPROXIMATELY 20 MPH WHEN THE ACCELERATOR PEDAL WAS DEPRESSED AND THERE WAS FRICTION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE TECHNICIAN LUBRICATED THE ACCELERATOR PEDAL AND STATED THAT THE ACCELERATOR PEDAL MAY NEED TO BE REPLACED. THE FAILURE CONTINUED TO OCCUR AFTER THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED REGARDING THE FAILURE; HOWEVER, THE MANUFACTURER HAD NOT RETURNED THE CONTACTS CALL WHEN THE COMPLAINT WAS FILED. THE FAILURE MILEAGE WAS 38,940.											
THE MANUFACTURER AND DEALER AGREED TO REPLACE THE ACCELERATOR PEDAL. THE COST OF THE REPAIR WAS \$560. I PAID \$120 FOR THE REPAIR AND THE DEALER TOOK CARE OF THE REST.											
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY											
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.											