

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: SEP 23 2010
07-JUL-2010
Repository:
Reference No: 103-48836-102 2010

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: SAN CLEMENTE State: CA Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SALAG2D40AA [Redacted]
Make: LAND ROVER Model: LR4 Model Year: 2010
Date Purchased: 11/6/09 Dealer's Name and Telephone Number: LAND ROVER MIRAMAR 858 693 1400 Engine: No: Cylinders: Fuel Type:
Original Owner: Dealer's City: MIRAMAR SAN DIEGO State: CA Zip Code: 92126
Transmission Type: Antilock Brakes Powertrain: Multiple Failure: Incident Date(s): 06-JUL-2010
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 050000 PARKING BRAKE
Failure Mileage: 10900 Failure Speed: 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2010 LAND ROVER LR4. WHILE DRIVING 70 MPH THE EMERGENCY BRAKE ENGAGED ON ITS OWN. THE EMERGENCY BRAKE LIGHT ILLUMINATED AFTER THE FAILURE OCCURRED. SHE WAS ABLE TO MOVE THE VEHICLE ONTO THE EMERGENCY LANE. REPORT 7424886 WAS FILED WITH THE MANUFACTURER. THE MANUFACTURER ADVISED THE CONTACT TO HAVE A DIAGNOSTIC TEST PERFORMED BY THE DEALER. THE COMPUTERS MAIN SYSTEM WAS REPROGRAMMED A COUPLE OF MONTHS AGO AFTER THE VEHICLE BEGAN TO STALL. THE CURRENT AND THE FAILURE MILEAGES WERE 10,900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.