


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148 Date Received AUG 26 2010 06-JUL-2010	Repository <input type="checkbox"/> Reference No. 10341590
	OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: POTEET State: TX Zip Code: [REDACTED]		Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] E-mail Address: [REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4SLG8BN23V [REDACTED]		Make HARNEY	Model RENEGADE
Model Year 2000		Date Purchased 16 Jun 2000 (LICENSE # 1514)	Dealer's Name and Telephone Number RECREATION USA 505-523-0715
Engine: No: Cylinders 6	Fuel Type: DIESEL	Original Owner <input checked="" type="checkbox"/>	Dealer's City LAS CRUCES State: NM Zip Code: 88005
Transmission Type AUTO ALLISON	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain MAGNUM CHASSIS	Multiple Failure: 12
Incident Date(s) 10-JUN-2010			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 034000 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS; SEAT BELTS X2 BUCKLE ASSEMBLY RECALL #01V097001		Failure Mileage AT TIME 2100 LAST 58,816	Failure Speed ALL SPEEDS
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2000 HARNEY COACH RENEGADE RV. THE CONTACT STATED THAT HE EXPERIENCED BRAKE FAILURE TWELVE TIMES AND HAD NUMEROUS REPAIRS MADE TO THE VEHICLE SINCE IT WAS PURCHASED. ON ONE OCCASION, WHILE DRIVING AT RELATIVELY LOW UNKNOWN SPEEDS, THE CONTACT APPLIED THE BRAKES AT A TRAFFIC LIGHT AND THEY FAILED TO ENGAGE CAUSING THE VEHICLE TO PROCEED THROUGH A BUSY INTERSECTION. HE SHIFTED INTO NEUTRAL GEAR AND UTILIZED THE JAKE BRAKE TO STOP THE VEHICLE. THE DEALER REPLACED THE GEAR OIL, WIRE TIE, HUBCAPS, BRAKE PADS, AXLE SEALS, ABS SENSOR KIT, BRAKE FLUID AND THE FRONT CALIPER KIT NUMEROUS TIMES. THE CONTACT REVIEWED NHTSA RECALL CAMPAIGN ID NUMBER: 02V278000 (SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS) AND CONTACTED THE MANUFACTURER (MONACO). THE MANUFACTURER STATED THAT MONACO WAS UNDER LIQUIDATION AND WAS PURCHASED BY A NEW COMPANY WHO STATED THAT THEY WERE NOT LIABLE FOR MONACO'S ASSETS AND WOULD NOT PROVIDE ANY ASSISTANCE. THE RECALL REPAIR WAS NOT PERFORMED. THE FAILURE MILEAGE WAS 2100 AND THE CURRENT MILEAGE WAS 58,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*Here's Copies of Receipts of All or Most Incidents Since
June of 2000*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

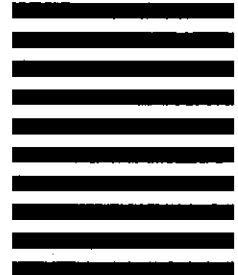


**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Kelly Superstore, Inc.
3122 West Tennessee Street
Tallahassee, Florida 32304

Date 6/30/10
Time Received 2:15 A.M. P.M.

Proposed Completion Date
2/10-7/10
Bus. 1979

Res. _____
Phone when ready
 Yes No

Cust. Order No. _____
Estimator/Writer _____

Estimate/Diagnostic Fee:
\$ _____ /or Hourly at \$ _____ Per Hour
 Cash Check Credit Card Charge

Name _____
Address _____
City Porter State Texas
Apt. No. _____
Phone _____

Name of Additional Person Who May Authorize Repair Work Renegade 374T
Year-Make-Model 2004 Honey Cash Engine Type 4 Cyl. 6 Cyl. 8 Cyl. Rot.
License Tag # _____

Vehicle I.D. No. _____
Odometer-In 58326 Odometer-Out _____

Labor Charges:
 Flat Rate _____ Hourly Rate _____
 Both Apply

Unless otherwise provided by law, the seller (above named dealership) hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

REPAIR ORDER • LABOR INSTRUCTIONS		Est. Time Hrs. 10's	Estimated Amount	Actual Amount
Serv. Tech	① ABS Light is ON. <small>FOUND BAD R.H. WHEEL C. PADS CONTAMINATED.</small>			
	② Charging System may be failing (Good) Showing only 12.0 volts (charging @ 1 1/2 under load)			42.00
	③ Starter Relay. Not working All the Time			84.00
	2.9 R & R CLEAN FRONT SPINDLE 3 SMALL ROL			210.00
	1.5 R & R FRONT BRAKE PADS & TURN ROTOR			42.00

SAVE REPLACED PARTS YES NO Estimated Cost of Repair Work _____

We guarantee our service work for _____ days or _____ miles, whichever comes first.

DAILY STORAGE CHARGES: *\$ _____ /DAY
*NO DAILY STORAGE CHARGES SHALL ACCRUE OR BE DUE AND PAYABLE FOR A PERIOD OF 3 WORKING DAYS FROM THE DAY CUSTOMER IS NOTIFIED OF WORK COMPLETION.

(E.g., the State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state (s.403.7185)). This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.

I WAIVE REASSEMBLY OF MY VEHICLE INITIAL: _____

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing

Signed _____ Date 6/30/10
Sub Total _____
Tax _____
Gas _____
TOTAL AMOUNT 698.41

PARTS CODE (CD): N-NEW U-USED R-REBUILT RC-RECONDITIONED
FW-FREE UNDER WARRANTY RW-REDUCED COST UNDER WARRANTY

QUAN.	CD	PART NO.	DESCRIPTION	UNIT	AMOUNT
		12424117	SMALL ASM		
		1242826	RELAY		110.79
		12429117	BRAKE PADS		
		12421876	90 D 6MB OIG SPT.		18.76
SPECIAL REPAIRS					
			TUNE Rotor UG3300		40.00
BROUGHT FORWARD					
TOTAL PARTS					

(Handwritten notes and signatures)
ABS RELOADED

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.

- I REQUEST A WRITTEN ESTIMATE.
- I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ _____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
- I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED _____ DATE 6/30/10

REPAIR ORDER

AROC-644-4 PRINTED IN U.S.A.

SEMINOLE SUBARU
3122 W TENNESSEE STREET
TALLAHASSEE, FL. 32304

TERMINAL I.D.: 0005560000900012931001

MERCHANT #: 0900012931

MASTERCARD

XXXXXXXXXX

SALE

RECORD #: 1

DATE: JUL 01, 18

BATCH: 459

INV:

TIME: 13:43

AUTH:

559000

TOTAL \$698.41

I AGREE TO PAY ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT
(MERCHANT AGREEMENT IF CREDIT VOUCHER)

CUSTOMER COPY

Iron Horse RV Inc.
 6414 Randolph Blvd.
 San Antonio, TX 78233
 Phone #: (210) 657-1996
 Fax #: (210) 657-3880



RO Number: 10593
 Service Advisor: WALM
 Tag Number: [REDACTED]
 Ticket Date: 6/17/2010
 Cash Out Date: 6/18/2010
 Veh Sold Date:

Status:

Warranty Cash Out Date:

Date appointment initiated: 6/17/2010
 Proposed Date - Time Completed: 6/17/2010 5:00 PM

Customer Information Number: [REDACTED] Stock Number: [REDACTED] Mileage In: 57,799
 Yr: 00 Make: HARNEY COA Serial Numbers [REDACTED] Mileage Out: 57801
 Model RENEGADE VIN: 4SLG8BBN23Y1 [REDACTED]
 Plate # [REDACTED] Type:
 Color: [REDACTED]

Mech. Rpr			Customer Pay				Item Type		Labor	
Number	Nbr	Hours	Requested Repair Description				I		\$330.00	
ARNO	2	3	- Labor and parts not covered by warranty							

Repair	Part Number	Description	P/U	S/O	B/O	Rec	Total	Selling Price	Ext Price
2	LPG	PROPANE	12.8	0	0	0	12.8	\$3.05	\$39.04
2	SS	SHOP SUPPLIES	1	0	0	0	1	\$12.00	\$12.00
2	BG75016	BG SYNTHETIC GEAR LUB 75W/90 QT.	2	0	0	0	2	\$20.94	\$41.88
2	WTL	WIRE TIE LARGE	4	0	0	0	4	\$0.39	\$1.56
2	300-4009	STEMCO HUB CAP	2	0	0	0	2	\$19.99	\$39.98
2	CP	COTTER PINS	2	0	0	0	2	\$0.60	\$1.20
2	D786SD-THIN	BRAKE PADS	1	0	0	0	1	\$159.95	\$159.95
2	10266	STEMCO FRONT AXLE OIL SEAL	2	0	0	0	2	\$59.95	\$119.90

Mech. Rpr			Warranty				Item Type	
Number	Nbr	Hours	Requested Repair Description				M	
ARNO	1		Warranty Company: CSPC : CSP CLAIMS/WARR. DEPT Claim Number : TB160136 - Check ABS light on. Customer smells brakes. CORRECTION: Brakes locked up in front, needs 2 inner seals and 2 hub caps, pads and calipers. R/R front hub cpas, inner seals, calipers and pads, and new oil, 2 ABS sensors, bled brakes and test drove OK. NOTE: IRONHORSE RV- 90 DAYS PARTS AND LABOR AND 1 YR WARRANTY ON CALIPERS FROM MANUFACTURE.					

Repair	Part Number	Description	P/U	S/O	B/O	Rec	Total
1	67873	6 ABS SENSOR	1	0	0	0	1
1	R955337	ABS SENSOR KITS	1	0	0	0	1
1	35-012	BRAKE FLUID DOT 3	2	0	0	0	2
1	10301	FRONT CALIPER KIT	2	0	0	0	2

IRON HORSE RV
 6414 RANDOLPH BLVD.
 SAN ANTONIO, TX 78233
 (210) 657-1996

Merchant ID: 248208058
 Term ID: 2255

Sale

MASTERCARD
 XXXXXXXXXXXX
 Entry Method: Swiped
 Approved: Online Batch#: 000000
 06/18/10 15:00:37
 Inv#: 00000008 Appr Code: 504219
 Total: \$ 1,275.12

Customer Copy
 THANK YOU
 FOR VISITING!

Repair Order Printed



LA QUINTA INN TALLAHASSEE NORTH
 2905 NORTH MONROE
 TALLAHASSEE, FL 32303
 850-385-7172

██████████
 OTEET, TX ██████████
 Company: N

Folio#: 0538108901
 Room: 201
 Arrival: 06/30/10
 Departure: 07/01/10
 Returns Club No : P05100800
 Voucher/Ship/PO:

Trans #	Date	Description	Charges	Payments	Balance
444849	6/30/2010	Rm: 201 BAR - Best Available Rate	\$72.00	\$0.00	\$72.00
444850	6/30/2010	TAX - OCCUPANCY - COUNTY	\$3.60	\$0.00	\$75.60
444851	6/30/2010	TAX - OCCUPANCY - STATE	\$5.40	\$0.00	\$81.00
445136	7/1/2010	CC PMT - MASTER CARD	\$0.00	\$81.00	\$0.00
				Balance:	\$0.00



#11/34 Tallahassee, FL

*** \$1,000 WINNER EVERY DAY ***
 Take our online survey at
 www.goldencorral.com
 CODE: 4708-0007E-3306J
 Disponible en Espanol

F-0387 #Party 1
 SvrChk:129 9:18p 06/30/10
 TERM 1 POSDRVR

DINNER BUFFET 9.99
 DINNER BUFFET 9.99
 DINNER BUFFET 9.99
 32 OZ BEVERAGE 2.39
 32 OZ BEVERAGE 2.39
 SOFT DRINK 1.89
 CHILD BUFFET 4-8 YRS 3.99

Sub Total: 40.63
 Tax : 3.05
 06/30 9:18p TOTAL: 43.68

Join us
 for Sunrise Breakfast
 Steak & Egg

MASTERCARD AMT - TEND CHANGE TALLY
 43.68 43.68
 43.68

1048657
 N. Monroe St.
 Tallahassee, FL 32303
 850-385-2167

Ver: Term 1 PM
 15 PM
 le 17/1
 DOB: 07/01/2010
 07/01/2010
 3/30173

TERCARD 1048657
 d #XXXXXXXXXX
 netic card present: GLENN KATHY D
 roval: 629271

Amount: 32.24
 + Tip: 10.00
 = Total: 42.24

It's my pleasure to insure
 you receive the Finest Bar-B-Q
 Please feel free to ask for me
 or one of my Asst. Managers if
 you have any Questions
 Josh Phillips, M.

Customer Copy

Iron Horse RV Inc.
 6414 Randolph Blvd.
 San Antonio TX 78233
 Phone #:(210) 657-1996
 Fax #: (210) 657-3880



RO Number: 10593
 Service Advisor: WALM
 Tag Number: [REDACTED]
 Ticket Date: 6/17/2010
 Cash Out Date: 6/18/2010
 Veh Sold Date:
 Warranty Cash Out Date:

Status:

Date appointment initiated: 6/17/2010
 Proposed Date - Time Completed: 6/17/2010 5:00 PM

<u>Customer Information</u>	Number: [REDACTED]	<u>Stock Number:</u>	<u>Mileage In</u>
[REDACTED]	[REDACTED]	Yr: 00 Make: HARNEY COA <u>Serial Numbers</u>	57,799
Fort Sam Houston TX [REDACTED]	[REDACTED]	Model RENEGADE VIN: 4SLG8BBN23Y1 [REDACTED]	<u>Mileage Out</u>
W [REDACTED]	[REDACTED]	Plate #	57801
		Color:	
		Type:	

Customer Pay Totals

Discount Amount: \$0.00	Freight Total: \$0.00	Sales Tax: \$29.61	Total Deduct: \$500.00
Parts Total: \$403.51	Sublet Total: \$0.00	Second Sales Tax: \$0.00	Total: \$1,275.12
Labor Total: \$330.00	** Other Charges: \$12.00	Deposit: \$0.00	

- 1: M/C \$1,275.12
- 2: \$0.00
- 3: \$0.00

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty.

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of looking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs hereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

A \$25.00 PER DAY STORAGE FEE WILL BE CHARGED TO CUSTOMER IF COACH IS NOT PICKED UP WITHIN 5 DAYS FROM COMPLETION OF REPAIRS, WITHOUT PRIOR AUTHORIZATION.

Signed: _____

D.O.D.

MASSEY'S DIESEL REPAIR, INC.

76338

1417 South 59th Ave. • Phoenix, AZ 85043-7905

(602) 233-1700 • Fax (602) 272-8776

8-8-08

8-8-08

DATE OPENED

DATE CLOSED

CUSTOMER NAME

BILL TO

ADDRESS

ADDRESS

CITY POFFET

STATE TX

ZIP CODE

CITY

STATE

ZIP CODE

CHARGE
 CASH
 WARR.

TERMS: BY INVOICE
NO STATEMENT
WILL BE SENT

CUSTOMER P.O. NO.

CUSTOMER PHONE NO.

CONTACT NAME

MAKE OR MODEL

YEAR

SERIAL #

MILEAGE

HRS.

ENGINE NO.

LICENSE NO.

EQUIP. NO.

PRINAGADE

00

4SLC88M23

51980

3126 CAT

① NO PARKING BRAKE WON'T HOLD

② CHECK ALL BRAKES + ADVISE

① PULL DRIVE LINE BRAKE DRUM + SHOES MAKE DRUM
TURNED + RELINE SHOES REINSTALL DRIVE LINE
+ LUBE ADJUST TO SPECS.

② INSERT ALL ROLLERS + PAD ALL OIL

PAID

CK. NO. MC TK

DATE 8-8-08

MASSEY'S DIESEL REPAIR
1417 SOUTH 59TH AVENUE
PHOENIX, AZ 85043
(602) 233-1700

ACCOUNT # [REDACTED]
DEF # [REDACTED]
ITEM # [REDACTED]
ITEM # [REDACTED]
FILE # [REDACTED]

AMOUNT \$ [REDACTED]
DATE [REDACTED]

LABOR

	270 00
	7827
	493
	353 20

PLEASE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE TERMS OF AGREEMENT

Massey's Diesel Repair
1417 S. 59th Avenue
Phoenix, AZ 85043

Invoice No. 76398
Date: 08/08/08
Page No. 1

Old To [REDACTED]
[REDACTED]
POTEET TEXAS
[REDACTED]

Ship To [REDACTED]
To [REDACTED]
POTEET TEXAS
[REDACTED]

Buyer *MASSEY Ship date 08/08/08 Ship via
Salesman REG

QTY	Item Number	Description	List	Net	Extension
1	ABC2085-NAO	BRAKE SHOE SET	54.48	58.02	58.02
1	MISC	MISC SHOP COSTS	.00	20.25	20.25

finance charge of 1.5% per mo. will be charged on
accounts 30 days past due. This represents an APR of 18%.
credit not allowed w/out invoice. 10% handling charge on
parts returned after 30 days. Special order parts are non-
refundable. Only warranties offered by manufacturers will
be honored.

Sale Amt	78.27
Sales Tax	4.93
Total	83.20

Signature: _____

W.W. Williams

MONTGOMERY, AL 36110
 PHONE: (334)279-6083
 FAX: 334-279-6184
 FEDERAL ID 57-0694428

2212060

INVOICE DATE

08/15/07

POTEET, TX

POTEET, TX

CUSTOMER NO	PURCHASE ORDER NO	ORDER DATE	TERMS	REPAIR ORDER NO
800527		08/15/07	COD	2205754-000
		RECV DATE	WORK LOCATION	CUSTOMER CONTACT/AUTH
		08/15/07	SHOP	

LN #	QUANTITY ORDERED	PART NUMBER	DESCRIPTION	QUANTITY		UNIT PRICE	EXTENDED PRICE
				SHIPPED	B/O		
* * * * * REPAIR ORDER * * * * *							
*		EQUIPMENT-----	-----				
		OEM: MONACO	COMPONENT-----				
		FLEET#: RV	MFR: BUMPER-TO-BUMPER				
		MODEL: SIGNATURE	DESC: RV				
		SERIAL: 4SLG8BN23Y1	MODEL: RENEGADE(RV)				
		MLS/HRS: 43958 CAB	SERIAL: 102010				
		PARTS	25.20				
		LABOR	150.20				
COMPLAINT:		STEER AXLE OIL LEAK, ABS LIGHT ON					
CAUSE:		STEER AXLE BEARING HUBS LEAKING					
CORRECTION:		CHECKED OIL LEAK AND FOUND THAT HUB CAPS WERE LEAKING					
		REPLACED BOTH HUB CAPS.					
		CHECKED ALL ABS SENSORS AND WIRING ALL WERE POSITIONED RIGHT					
		AND WIRING CHECKED FINE COULD NOT GET HOOKED UP TO ABS					
		SYSTEM WITH READER CUSTOMER WILL HAVE TO TAKE TO DEALER FOR					
		FURTHER ABS CHECK.					

ART
Ext 4133

pd card 8/15/07

21502351792
 WILLIAMS DETROIT DIESEL
 1350 EMORY FOLMAR BLVD
 MONTGOMERY, AL 36110
 3342796083

10:35:26

Sale

ID: 00292980
 08/15/07
 Batch #: 000625

XXXXXXXXXX
 Appr Code: 041672 Inv#: 000001
 Total: \$ 182.66

PLEASE REMIT IN U.S. DOLLARS TO:
 W. W. WILLIAMS
 DEPT L- 303
 COLUMBUS, OH 43260-9303

ORDER SUBTOTAL	175.40
EPA CHARGE	2.52
MISC SUPPLIES	2.02
SALES TAX	2.72
INVOICE TOTAL	182.66
PAYMENT	0.00

TOTAL DUE 182.66



Iron Horse RV Inc.
 6414 Randolph Blvd.
 San Antonio TX 78233
 Phone #:(210) 657-1996
 Fax #: (210) 657-3880

RO Number: 6502
 Service Advisor: HENR
 Tag Number: 6841
 Ticket Date: 8/29/2007
 Cash Out Date:

Vehicle Sold Date:

Proposed Date - Time Completed: 8/29/2007 - 5:00 PM

Customer Information	Number: [REDACTED]	Contact Person:	Mileage In
[REDACTED]	[REDACTED]	Stock Number:	45373
Poteet TX [REDACTED]	[REDACTED]	Yr 00 Make: Harney Coach VIN: 4SLG8BN23Y1 [REDACTED]	Mileage Out
Home [REDACTED] Wk [REDACTED]	[REDACTED]	Model Renegade	45373
Cell [REDACTED]	[REDACTED]	Plate #	Type:
		Color:	

Discount Amount: \$0.00	Sublet Total: \$0.00	Sales Tax: \$5.12	Total Deduct: \$0.00
Parts Total: \$62.99	Freight Total: \$25.00	Second Sales Tax: \$0.00	
Labor Total: \$104.50	Other Charges: \$1.95	Deposit: \$0.00	Retail Total: \$199.56

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty.

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of looking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs hereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

A \$25.00 PER DAY STORAGE FEE WILL BE CHARGED TO CUSTOMER IF COACH IS NOT PICKED UP WITHIN 5 DAYS FROM COMPLETION OF REPAIRS, WITHOUT PRIOR AUTHORIZATION.

Signed: _____



PAID

W.W. Williams

1350 EMORY FOLMAR BLVD
 MONTGOMERY, AL 36110
 PHONE: (334)279-6083
 FAX: 334-279-6184
 FEDERAL ID 57-0694428

INVOICE NUMBER
2212060

INVOICE DATE
08/15/07

S
H
I
P
T
O

[REDACTED]
 POTEET, TX

S
H
I
P
T
O

[REDACTED]
 POTEET, TX

CUSTOMER NO	PURCHASE ORDER NO	ORDER DATE	TERMS	REPAIR ORDER NO
800527		08/15/07	COD	2205754-000
		RECV DATE	WORK LOCATTON	CUSTOMER CONTACT/AUTH
		08/15/07	SHOP	[REDACTED]

LN #	QUANTITY ORDERED	PART NUMBER	DESCRIPTION	QUANTITY		UNIT PRICE	EXTENDED PRICE
				SHIPPED	B/O		
	2	chr 1644	***** PARTS CONTENT ***** HUB CAP	2		12.60	25.20

Iron Horse RV Inc.
 6414 Randolph Blvd.
 San Antonio TX 78233
 Phone #: (210) 657-1996
 Fax #: (210) 657-3880

RO Number: 6235
 Service Advisor: HENR
 Tag Number: 6493
 Ticket Date: 7/6/2007
 Cash Out Date: 7/18/2007
 Veh Sold Date:
 Warranty Cash Out Date:

Status:

Proposed Date - Time Completed: 7/6/2007 5:00 PM

Customer Information

Number: [REDACTED]

Stock Number:

Mileage In

Yr: 00 Make: Harney Coach Serial Numbers
 Model Renegade VIN: 4SLG8BN23Y [REDACTED]
 Plate #
 Color: Type:

42097

Mileage Out

42097

Poteet TX

Home ([REDACTED])

Wk [REDACTED]

Cell [REDACTED]

and compressor not coming on. Checked fuses and wiring, found bad pressure switch.
 Evacuated system to remove pressure switch. Installed new pressure switch, recharged system.
 Cooling fan found defective. R/R cooling fan. Tested OK. Blowing at 48 degrees.

MCCA 7

Warranty Company: AMEG : AMERICAN GUARDIAN WARRANTY Claim Number : - M
 ABS light is on - check all brakes CORRECTION: R/R ABS Sensor.

Repair Part Number	Description	P/U	S/O	B/O	Rec	Total
4 174606	A/C PRESURE SWITCH LOW SIDE	1	0	0	0	1
4 3700	HAYDEN AUX. COOLING FAN 12 VOLT	1	0	0	0	1
7 R955349	ABS SENSOR 6' LEAD	2	0	0	0	2

Customer Pay Totals

Discount Amount: \$0.00	Freight Total: \$0.00	Sales Tax: \$69.53	Total Deduct: \$50.00
Parts Total: \$899.72	Sublet Total: \$0.00	Second Sales Tax: \$0.00	Total: \$1,842.73
Labor Total: \$760.00	** Other Charges: \$63.48	Deposit: \$0.00	

1: M/C \$1,842.73
 2: \$0.00
 3: \$0.00

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty.
 I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of looking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs hereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.
 A \$25.00 PER DAY STORAGE FEE WILL BE CHARGED TO CUSTOMER IF COACH IS NOT PICKED UP WITHIN 5 DAYS FROM COMPLETION OF REPAIRS, WITHOUT PRIOR AUTHORIZATION.

Signed: _____

IRON HORSE RV
 6414 RANDOLPH BLVD.
 SAN ANTONIO, TX 78233

Ref #: 01041

00093500849
 229965

Sale

Entry Method: Swiped

Total: \$ 1,842.73

07/18/07 13:21:57

Inv #: 000004 Appr Code: 014093

Approved: Online Batch#: 000260

Customer Copy

THANK YOU!

Iron Horse RV Inc.
 6414 Randolph Blvd.
 San Antonio TX 78233
 Phone #:(210) 657-1996
 Fax #: (210) 657-3880



RO Number: 6235
 Service Advisor: HENR
 Tag Number: 6493
 Ticket Date: 7/6/2007
 Cash Out Date: 7/18/2007
 Veh Sold Date:
 Warranty Cash Out Date:

Status:

Proposed Date - Time Completed: 7/6/2007 5:00 PM

Customer Information

Number: [REDACTED]

Stock Number:

Mileage In

42097

Yr: 00 Make: Harney Coach Serial Numbers

Model Renegade

VIN: 4SLG8BN23Y [REDACTED]

Mileage Out

42097

Plate #

Color:

Type:

Potect TX [REDACTED]

Home ([REDACTED] Wk [REDACTED] Cell [REDACTED])

Mech. Rpr Number Nbr	Hours	Requested Repair Description	Customer Pay	Item Type	Labor
MCCA 1	1.5	- Change all fuel filters on main engine and gen. engine and genset.	CORRECTION: Changed all fuel filters at engine and genset.	I	\$142.50
MCCA 2	0.5	- LOF main engine and gen has synthetic filters and top off. at genset and topped off.	CORRECTION: Change filter	I	\$47.50
MCCA 3	2	- Service roof A/Cs fan motors.	CORRECTION: Service both roof A/C. Installed new filter and cubed	I	\$190.00
MCCA 5	1.5	- Change air filters on main engine and gen genset, installed new air filter at engine.	CORRECTION: Installed new air filter at	I	\$142.50
MCCA 6	2	- Service transmission filters and top off.	CORRECTION: Serviced transmission and topped off.	I	\$190.00
MCCA 8	0.5	- Check and top off all fluids and top off. reservoir. Windshield washer fluid and brake fluid OK.	CORRECTION: Topped off coolant and hydraulic	I	\$47.50

Repair Part Number	Description	P/U	S/O	B/O	Rec	Total	Selling Price	Ext Price
1 EABP110	AMSOIL BY PASS FILTER	2	0	0	0	2	\$71.96	\$143.92
1 FP236	FUEL FILTER	1	0	0	0	1	\$22.28	\$22.28
1 EAO70	AMSOIL OIL FILTER	1	0	0	0	1	\$27.15	\$27.15
1 FF5321	FLEETGUARD FUEL FILTER	1	0	0	0	1	\$15.95	\$15.95
1 FS1287	FUEL WATER SEPARATAOR CAT.	1	0	0	0	1	\$39.95	\$39.95
1 55-9070	ONAN AIR FILTER - QUITE DIESEL	1	0	0	0	1	\$29.36	\$29.36
1 AME55	SYN OIL 15W40 BULK QT	10	0	0	0	10	\$7.25	\$72.50
1 29540494	ALLISON FILTER LONG	1	0	0	0	1	\$163.99	\$163.99
1 ATF55	SYN ATF BULK QT	7	0	0	0	7	\$10.10	\$70.70
1 EAO20	AMSOIL OIL FILTER	1	0	0	0	1	\$26.96	\$26.96
1 6857	AIR CLEANER 330 CAT	1	0	0	0	1	\$189.95	\$189.95
1 SS	SHOP SUPPLIES	1	0	0	0	1	\$63.48	\$63.48
1 LF3379	LUBEFILTER	1	0	0	0	1	\$26.63	\$26.63
1 CC2825	ES COMP ANTIFREEZE 50/50	1	0	0	0	1	\$21.09	\$21.09
1 EC	ELECT CONECTOR	10	0	0	0	10	\$0.33	\$3.30
1 LPG	LPG GAS	1	0	0	0	1	\$29.50	\$29.50
1 SI	1 YEAR STATE INSPECTION	1	0	0	0	1	\$14.50	\$14.50
1 471002	A/C FILTER 15" X 24"	1	0	0	0	1	\$1.99	\$1.99

Warranty

Mech. Rpr Number Nbr	Requested Repair Description	Item Type
MCCA 4	Warranty Company: AMEG : AMERICAN GUARDIAN WARRANTY Claim Number : - Check dash A/C CORRECTION: Checked dash A/C and found condensor fan not working	M

Iron Horse RV Inc.
6414 Randolph Blvd.
San Antonio TX 78233
Phone #:(210) 657-1996
Fax #: (210) 657-3880

RO Number: WAR 855
Service Advisor: 001
Tag Number: 689
Ticket Date: 6/16/2004
Cash Out Date:
Ticket Type: Service Ext Warra
Vehicle Sold Date:
Date and Time In: 6/16/2004 7:39:33 AM

Proposed Date - Time Completed: 6/16/2004 - 5:00 PM

Warranty Company Information

DFS ADVANTAGE
PO BOX 21666
ST. PETERSBURG, FL 33742-1666

Customer Information

Number: [REDACTED]
Fort Sam Houston TX [REDACTED],
Work [REDACTED]

Stock Number	Year	Make	Model	Serial Number	Mileage In	Mileage Out
	00	SAFARI	RENEGADE	4SLG8BBN23Y1 [REDACTED]	35959	35959

Licence Plate:

DISCLAIMER OF WARRANTIES - Any warranties on the products sold under this repair order are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty.

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of looking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs hereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

Signed: _____

Auth # [REDACTED]

PAID

CK.NO. _____
DATE 6/18/04

deduct
50.00

Discount Amount: \$0.00
Parts Total: \$568.90
Labor Total: \$280.00
Sublet Total: \$0.00
Freight Total: \$0.00
Other Charges: \$0.00
Total Deductible: \$0.00
Deposit: \$0.00
Sales Tax: \$44.80
Secondary Sales Tax: \$0.00

Total: \$893.70

<u>Payment Types</u>	
1:	\$0.00
2:	\$0.00
3:	\$0.00

THE ABOVE WORK STATED HAS BEEN COMPLETED!

SIGNED X _____



Iron Horse RV Inc.
 6414 Randolph Blvd.
 San Antonio TX 78233
 Phone #:(210) 657-1996
 Fax #: (210) 657-3880

RO Number: WAR 855
 Service Advisor: 001
 Tag Number: 689
 Ticket Date: 6/16/2004
 Cash Out Date:
 Ticket Type: Service Ext Warra
 Vehicle Sold Date:
 Date and Time In: 6/16/2004 7:39:33 AM

Proposed Date - Time Completed: 6/16/2004 .. 5:00 PM

Warranty Company Information	Customer Information	Number:
DFS ADVANTAGE	[REDACTED]	[REDACTED]
PO BOX 21666	[REDACTED]	
ST. PETERSBURG, FL 33742-1666	Fort Sam Houston TX [REDACTED]	
	Work [REDACTED]	

Stock Number	Year	Make	Model	Serial Number	Mileage In	Mileage Out
	00	SAFARI	RENEGADE	4SLG8BBN23Y [REDACTED]	35959	35959

Licence Plate:

Mech. Number	Rpr Nbr	Hours	Requested Repair Description	Labor
BAKE	1	1.5	- Step inop. CAUSE: Motor and module shorted out motor and module Warranty Company: DFSA	CORRECTION: R&R \$120.00
BAKE	2	2	- ABS lite on CAUSE: Left and right ABS sensor bad R&R sensors Warranty Company: DFSA	CORRECTION: \$160.00

Rpr Nbr	Part Number	Description	Picked				Tot Qty	Selling Price	Ext Price
			Up	S/O	B/O	Rec			
1	S4410325760	ABS SENSOR	2	0	0	0	2	\$109.95	\$219.90
1	44-8041	CONVERSION KIT	1	0	0	0	1	\$349.00	\$349.00

Iron Horse RV, INC.
6414 Randolph Blvd.
San Antonio, TX 78233
(210) 657-1996

Invoice

DATE	INVOICE #
4/17/2003	18281

BILL TO

Fort Sam Houston, Tx

Iron Horse RV, INC.
6414 Randolph Blvd.
San Antonio, TX 78233
(210) 657-1996

Invoice

DATE	INVOICE #
4/17/2003	18281

BILL TO
[REDACTED]
Fort Sam Houston, Tx [REDACTED]
[REDACTED]

YEAR	MAKE	TECH	MILEAGE	WO #	VIN #	
2000	Renegade	JW	35905	8788	4SLG88N23Y1 [REDACTED]	
QTY	ITEM	DESCRIPTION			PRICE EACH	AMOUNT
0.7	Labor	Ck ignition switch			75.00	52.50
4	Labor	Repair pipe under sink			75.00	300.00
1	Part	Ignition swith KS6608			42.50	42.50T
1	Part	1 1/2 ELBOW			1.99	1.99T
1	Part	1 1/2 SLIP ADAPTER			1.89	1.89T
2	Part	FEET 1 1/2 ABS PIP			1.50	3.00T
1	Part	ABS GLUE			2.90	2.90T
		EXTENDED WARRANTY				
		\$50.00 DEDUCTIBLE				

Thank you for your business!	Subtotal	\$404.78
	Sales Tax (7.875%)	\$4.12
	Total	\$408.90

3H	4 5 L 6 8	1 2 3 1 1 0 2 0 1 0	00/SAFARI/RENEGADE/WH	CUSTOMER NO.	COLOR	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE
EDIT CARD <input type="checkbox"/>	[REDACTED]			6707		06/16/00			08/16/01
ECK <input type="checkbox"/>				SERVICE CONTRACT	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	ADVISOR	
OR APPROVAL <input type="checkbox"/>				DF3		48061370	06/16/07	75000	755
IER <input checked="" type="checkbox"/>				SERVICE AUTHORIZATION				WE GUARANTEE OUR LABOR 90 DAYS OR 4000 MILES WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT.	
CALL WHEN READY <input type="checkbox"/>				I, the Registered Owner, authorize you to perform the above repairs and furnish necessary materials. I understand any cost quoted heretofore is an estimate only. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. I agree to my reasonable storage of vehicle for more than 48 hrs. after notification that repairs are completed. I AGREE THAT YOU HAVE AN EXPRESS LIEN ON THE ABOVE DESCRIBED VEHICLE FOR PARTS AND LABOR FURNISHED UNDER THIS REPAIR ORDER INCLUDING THOSE FROM ANY PRIOR REPAIR ORDER ON THIS VEHICLE IF I FAIL TO PAY SUCH CHARGES. I AGREE THAT THE VEHICLE MAY BE SOLD AS PROVIDED BY LAW. In the event an attorney is retained to foreclose this lien or to bring suit for collection of any sums due, I agree to pay costs of collection and reasonable attorney fees.				CAR NO. 735	
YES <input type="checkbox"/> NO <input type="checkbox"/>	EL PASO, TX			REVERSE SIDE				MILEAGE 28800	
VE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/>								TRANS.	
YES <input type="checkbox"/> NO <input type="checkbox"/>								AIR COND.	
POINTMENT <input type="checkbox"/>	TIME RECEIVED	DATE/TIME PROMISED	PRIORITY					TURBO	
YES <input type="checkbox"/> NO <input type="checkbox"/>	03:12pm	08/16/01	08:00pm					P.S.	
	LABOR RATE			65.00					

LABOR INSTRUCTIONS

C 34FLMICROWAVE ACCESSORIES
LOOSE AND RATTLES 2ND TIME

C 39FLPANELINOP MONITOR PANEL
NOTHING READING PROPERLY LP, FRESH WATER, GRAY WATER OR
BLACK WATER

C 04FLZ STEERING
BOUNCING WHEN DRIVING

C 06FLZ BRAKES
LOOSING AIR

FUEL GAUGE E N 1/4 1/2 3/4 F

DAMAGE REPORT
SHOW DAMAGE LOCATION AT LEFT USING CODES LISTED BELOW

STONE DAMAGE DENT
 SCRATCH COLLISION DAMAGE
 UNDERCOATING DAMAGE (EXPLAIN IN REMARKS)

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

CREDIT CARD <input type="checkbox"/> CHECK <input type="checkbox"/> (FOR APPROVAL) HER <input type="checkbox"/> CALL WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO HAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input type="checkbox"/> NO APPOINTMENT <input type="checkbox"/> YES <input type="checkbox"/> NO	[REDACTED] EL PASO, TX [REDACTED]	CUSTOMER NO. 3787 COLOR [REDACTED] SERVICE CONTRACT IFS CONTRACT NO. 46061378 DELIVERY DATE 06/16/00 DELIVERY MILES [REDACTED] EXPIRATION DATE 06/16/07 EXPIRATION MILES 75000	SELLING DEALER NO. [REDACTED] R.O. DATE 08/18/01 ADVISOR 755 CAR NO. 735 MILEAGE 22800 TRANS. [REDACTED] AIR COND. [REDACTED] TURBO [REDACTED] P.S. [REDACTED]
TIME RECEIVED 05:12pm DATE/TIME PROMISED 08/16/01 08:00pm PRIORITY [REDACTED] LABOR RATE 65.00		SERVICE AUTHORIZATION I, the Registered Owner, authorize you to perform the above repairs and furnish necessary materials. I understand my cost quoted heretofore is an estimate only. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. I agree to pay reasonable storage on vehicle left more than 48 hrs. after notification that repairs are completed. I AGREE THAT YOU HAVE AN EXPRESS LIEN ON THE ABOVE DESCRIBED VEHICLE FOR THE CHARGES FOR PARTS AND LABOR FURNISHED UNDER THIS REPAIR ORDER INCLUDING THOSE FROM ANY PRIOR REPAIR ORDER ON THIS VEHICLE IF I FAIL TO PAY SUCH CHARGES. I AGREE THAT THE VEHICLE MAY BE SOLD AS PROVIDED BY LAW. In the event an attorney is retained to foreclose this lien or to bring suit for collection of any sums due, I agree to pay costs of collection and reasonable attorney fees.	
ORIGINAL ESTIMATE \$ [REDACTED] REVISED ESTIMATE \$ [REDACTED] 2ND REV. EST. \$ [REDACTED]		DATE / / TIME [REDACTED] CONTACTED BY PHONE [REDACTED] IN PERSON <input type="checkbox"/> PERSON CONTACTED [REDACTED] CONTACTED BY [REDACTED]	

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 50.00

X C 28FLZ LIVING AREA
CAN WE GET A SCREEN FOR THE PASSANGER SIDE WINDOW?

C 31FLZ BEDROOM
BEDROOM SLIDE CLICKS WHEN GOING OUT STOPS AND STARTS WHEN CLICKING

C 28FLZSLD0T SLIDE OUT
CAN SEE LIGHT AT THE BOTTOM 2ND TIME IN

IF THIS WORK OR REPAIR INVOICE IS FOR WARRANTY REPAIR SERVICE FOR THIS VEHICLE

FUEL GAUGE	E 1/4 1/2 3/4 F
DAMAGE REPORT SHOW DAMAGE LOCATION AT LEFT USING CODES LISTED BELOW.	
<input checked="" type="checkbox"/> STONE DAMAGE <input type="checkbox"/> SCRATCH <input type="checkbox"/> UNDERCOATING DAMAGE (EXPLAIN IN REMARKS)	<input type="checkbox"/> DENT <input checked="" type="checkbox"/> COLLISION DAMAGE
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	

CREDIT CARD <input type="checkbox"/>	CUSTOMER NO. 6707	COLOR	DELIVERY DATE 06/16/00	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE 08/16/01
CHECK <input type="checkbox"/>	SERVICE CONTRACT DPS	CONTRACT NO. 48961378	EXPIRATION DATE 06/16/07	EXPIRATION MILES 75000	ADVISOR 759	CAR NO. 735
(PRIOR APPROVAL) <input type="checkbox"/>	SERVICE AUTHORIZATION			WE GUARANTEE OUR LABOR 90 DAYS OR 4000 MILES, WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT.		
OTHER <input checked="" type="checkbox"/>	I, the Registered Owner, authorize you to perform the above repairs and furnish necessary materials. I understand any cost quoted heretofore is an estimate only. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. I agree to pay reasonable storage on vehicle left more than 48 hrs. after notification that repairs are completed. I AGREE THAT YOU HAVE AN EXPRESS LIEN ON THE ABOVE DESCRIBED VEHICLE FOR THE CHARGES FOR PARTS AND LABOR FURNISHED UNDER THIS REPAIR ORDER INCLUDING THOSE FROM ANY PRIOR REPAIR ORDER ON THIS VEHICLE IF I FAIL TO PAY SUCH CHARGES. I AGREE THAT THE VEHICLE MAY BE SOLD AS PROVIDED BY LAW. In the event an attorney is retained to foreclose this lien or to bring suit for collection of any sums due, I agree to pay costs of collection and reasonable attorney fees.			*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary.*		
CALL WHEN READY <input type="checkbox"/>	EL PASO, TX	RECEIVED	DATE / TIME PROMISED 08/16/01 08:00pm	PRIORITY	ORIGINAL ESTIMATE \$	REVISSED ESTIMATE \$
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/>		LABOR RATE 65.00			2ND REV. EST. \$	MILEAGE 20800
<input type="checkbox"/> YES <input type="checkbox"/> NO					DATE	TIME
APPOINTMENT <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO					CONTACTED <input type="checkbox"/> BY PHONE <input type="checkbox"/> IN PERSON <input type="checkbox"/>	TURBO
					PERSON CONTACTED	CONTACTED BY
						P.S.

JOB	LABOR INSTRUCTIONS
8	<p>23FLZNS SUSPENSION NOISE SQUEALS WHEN TURNING CORNERS</p>
9	<p>20FLZ CHASSIS ELEC SYSTEM WIPER SWITCH WOULD NOT SHUT OFF TILL UNIT WAS PULLED OFF AND STOPPED AND TURNED BACK OFF</p>
10	<p>54FLZACCE82 ACCESSORIES STEPS COME OUT WHEN DRIVE AND DOOR IS OPENED AND CONTRACT WHEN STOPPE</p>
11	<p>24FLZWEC5 ENTRY DOOR HARD TO OPEN INSIDE AND OUTSIDE</p>

FUEL GAUGE	E M 1/2 3/4 F
DAMAGE REPORT	
SHOW DAMAGE LOCATION AT LEFT USING CODES LISTED BELOW	
<input checked="" type="checkbox"/> STONE DAMAGE	<input type="checkbox"/> DENT
<input type="checkbox"/> SCRATCH	<input checked="" type="checkbox"/> COLLISION DAMAGE
<input type="checkbox"/> UNDERCOATING DAMAGE (EXPLAIN IN REMARKS)	
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	

<input type="checkbox"/> CREDIT CARD <input type="checkbox"/> CHECK <input type="checkbox"/> (PRIOR APPROVAL) <input type="checkbox"/> OTHER <input type="checkbox"/> CALL WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> APPOINTMENT <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	[REDACTED] EL PASO, TX [REDACTED] [REDACTED]	CUSTOMER NO. 16707 SERVICE CONTRACT: DPS COLOR DELIVERY DATE 08/16/00 CONTRACT NO. 48061378 EXPIRATION DATE 06/16/07 EXPIRATION MILES 75000 SELLING DEALER NO. R.O. DATE 08/16/01 ADVISOR 755 CAR NO. 735 MILEAGE 29800 TRANS. AIR COND.	SERVICE AUTHORIZATION I, the Registered Owner, authorize you to perform the above repairs and furnish necessary materials. I understand any cost quoted heretofore is an estimate only. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. I agree to pay reasonable storage on vehicle left more than 48 hrs. after notification that repairs are completed. I AGREE THAT YOU HAVE AN EXPRESS LIEN ON THE ABOVE DESCRIBED VEHICLE FOR THE CHARGES FOR PARTS AND LABOR FURNISHED UNDER THIS REPAIR ORDER INCLUDING THOSE FROM ANY PRIOR REPAIR ORDER ON THIS VEHICLE. IF I FAIL TO PAY SUCH CHARGES, I AGREE THAT THE VEHICLE MAY BE SOLD AS PROVIDED BY LAW. In the event an attorney is retained to foreclose this lien or to bring suit for collection of any sum due, I agree to pay costs of collection and reasonable attorney fees. [REDACTED]	WE GUARANTEE OUR LABOR 90 DAYS OR 4000 MILES WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT. *By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary.* ORIGINAL ESTIMATE \$ REVISED ESTIMATE \$ 2ND REV. EST. \$ DATE / / TIME / CONTACTED BY PHONE / IN PERSON / PERSON CONTACTED / CONTACTED BY / P.S.
---	--	---	--	---

JOB	LABOR INSTRUCTIONS
12	C 10FLZ ENGINE WOULD NOT START TWICE TIGHTENED IGNITION ONCE STARTED HAPPENED AGAIN AFTER THAT
13	C 53FLZ BOACH 12V SYSTEM CHECK BATTERY CONDITION
14	C 54FLZACCESS3 ACCESSORIES ESTIMATE ON SPOT LIGHT, AND

FUEL GAUGE	E X 1/4 3/4 F
DAMAGE REPORT	
SHOW DAMAGE LOCATION AT LEFT USING CODES LISTED BELOW	
<input checked="" type="checkbox"/> STONE DAMAGE	<input type="checkbox"/> DENT
<input type="checkbox"/> SCRATCH	<input checked="" type="checkbox"/> COLLISION DAMAGE
<input type="checkbox"/> UNDERCOATING DAMAGE (EXPLAIN IN REMARKS)	
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	

CREDIT CARD <input type="checkbox"/>	CHECK <input type="checkbox"/>	OTHER <input type="checkbox"/>	CALL WHEN READY <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	APPOINTMENT YES <input type="checkbox"/> NO <input type="checkbox"/>				
CUSTOMER NO. 4707	COLOR	DELIVERY DATE 04/16/00	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE 10/05/00	SERVICE CONTRACT DES	CONTRACT NO. 0041378	EXPIRATION DATE 10/14/07	EXPIRATION MILES 75000	ADVISOR 2460	
SERVICE AUTHORIZATION I, the Registered Owner, authorize you to perform the above repairs and furnish necessary materials. I understand any cost quoted heretofore is an estimate only. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. I agree to pay reasonable storage on vehicle for more than 48 hrs after notification that repairs are completed. I AGREE THAT YOU HAVE AN EXPRESS LIEN ON THE ABOVE DESCRIBED VEHICLE FOR THE CHARGES FOR PARTS AND LABOR FURNISHED UNDER THIS REPAIR ORDER INCLUDING THOSE FROM ANY PRIOR REPAIR ORDER ON THIS VEHICLE. I AGREE TO PAY SUCH CHARGES. I AGREE THAT THE VEHICLE MAY BE SOLD AS PROVIDED BY LAW. In the event an attorney is retained to foreclose this lien or to bring suit for collection of any sums due, I agree to pay costs of collection and reasonable attorney fees.						WE GUARANTEE OUR LABOR 90 DAYS OR 4000 MILES WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT. *By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary.		CAR NO. 299	MILEAGE 14305	TRANS.	AIR COND.
EL PASO, TX	RESIDENCE PHONE	BUSINESS PHONE	TIME RECEIVED 07:05am	DATE / TIME PROMISED 10/19/00 05:00pm	PRIORITY	LABOR RATE 65.00	ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	2ND REV. EST. \$		
LABOR INSTRUCTIONS						TIME	CONTACTED BY PHONE <input type="checkbox"/>	CONTACTED BY IN PERSON <input type="checkbox"/>	TURBO	P.S.	

JOB	ORIGINAL CUSTOMER ESTIMATE	TOTAL	LABOR INSTRUCTIONS
1	W 06FLZ	BRAKES ABS LIGHT ON BRAKE SYSTEM STAYS ON	COMMENTS: CHECK, ON GOOD SAN'S DISCOUNT CREDIT.
2	W 36FLZ	MICROWAVE MICROWAVE RATTLES	
3	W 26FLZRTL	WINDOW RATTLES DRIVERS SIDE WINDOW HAS WIND NOISE	

DAMAGE REPORT	
SHOW DAMAGE LOCATION AT LEFT USING CODES LISTED BELOW	
<input checked="" type="checkbox"/> STONE DAMAGE	<input type="checkbox"/> DENT
<input type="checkbox"/> SCRATCH	<input type="checkbox"/> COLLISION DAMAGE
<input type="checkbox"/> UNDERCOATING DAMAGE (EXPLAIN IN REMARKS)	
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	

Recreation USA

HOLIDAY RV SUPERSTORES INC. IS NOT RESPONSIBLE FOR ANY FREEZE DAMAGE TO THE RV OR ITS EQUIPMENT DUE TO FAILURE TO PROPERLY WINTERIZE. *"Where America Shops for RVs & Boats"*

HOLIDAY RV SUPERSTORES INC. & SUBSIDIARIES

HOLIDAY RV SUPERSTORES, INC.
 1285 AVENIDA DE MEXICO PH 505-323-0715
 LAS CRUCES, NEW MEXICO 88005-3904 FAX 505-323-4787
 HOURS: MONDAY - FRIDAY 9:00 - 5:00

HOLIDAY RV SUPERSTORES CAN NOT BE RESPONSIBLE FOR ANY FREEZE DAMAGES DUE TO THE STATE OF CALIFORNIA REG. BAR #AA-181803-BK10017AA-181803-ROS VEHICLES. STATE OF FLORIDA REGISTRATION # MV-01889-DRL / (MV-10042-TPA / MV-07472-FTM)

CUSTOMER NO.	ADVISOR	UNIT NO.	INVOICE DATE	INVOICE NO.
16707	WALTER GOETZ	14305	11/20/00	1185120
	LABOR RATE 85.00	LICENSE NO. [REDACTED]	COLOR	STOCK NO.
	YEAR / MAKE / MODEL	14305	DELIVERY DATE	DELIVERY MILES
	VEHICLE ID. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO. [REDACTED]		R.O. DATE	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]		10/05/00	MILEAGE OUT

LABOR & PARTS
 JOB # 1 06FLZ BRAKES TECH(S):2479 WARRAN
 ABS LIGHT ON BRAKE SYSTEM STAYS ON
 REPLACED ABS BOX, PER REFEQABE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	446-044-084-0	HYDRAULIC ABS		

JOB # 1 TOTAL PARTS
 JOB # 1 TOTAL LABOR & PARTS 0.

JOB # 2 36FLZ MICROWAVE TECH(S):2479 WARRAN
 MICROWAVE RATTLES
 REMOVED MICROWAVE, INSTALLED FOAM ON BACK OF MICROWAVE,
 REINSTALLED, ALSO REMOVED VENTURE-INSTALLED SCREEN AND VENT

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 2					0.

JOB # 2 TOTAL PARTS
 JOB # 2 TOTAL LABOR & PARTS 0.

JOB # 3 28FLZRTL WINDOW RATTLES TECH(S):2479 WARRAN
 DRIVERS SIDE WINDOW HAS WIND NOISE
 TREATED THE SEALS WITH SOFTNER TO SOFTEN SEALS, AND PREVENT
 THE WIND NOISE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 3					0.

JOB # 3 TOTAL PARTS
 JOB # 3 TOTAL LABOR & PARTS 0.

JOB # 4 64FLZSTEP ENTRY STEP TECH(S):2479 WARRAN
 ENTRY STEP DOES NOT WORK SOME OF THE TIME
 FOUND THAT MAIN HARNESS CONNECTION HAD COME LOOSE,
 AND NOT MAKING GOOD CONTACT.

LAS CRUCES, NEW MEXICO 88005-3904 FAX 505-523-4787

HOURS: MONDAY - FRIDAY 9:00 - 3:00

HOLIDAY RV SUPERSTORES CAN NOT BE RESPONSIBLE FOR ANY FRETZE DAMAGES
 DUE TO THE CLUSTATE OF CALIFORNIA REG. BAR #AA:181893-BAK / BAR #AA:181804-CROS-HTILES.
 STATE OF FLORIDA REGISTRATION # MV-01983-ORL / MV-13942-TPA / MV-07472-FTM

CUSTOMER NO.	ADVISOR	UNIT NO.	INVOICE DATE	INVOICE NO.
16707	LABOR RATE DEAN M BOETZ	LICENSE NO.	11/26/00	STOCK NO. PES1203
	YEAR/MAKE/MODEL 85.00	MILEAGE 299	DELIVERY DATE	DELIVERY MILES 14305
	VEHICLE ID NO. 0075R	RT/ENCLAVE/PH	SELLING DEALER NO. 08718/00	PRODUCTION DATE
	FILE NO. B L G B * N 2 3 Y 1		R.O. DATE 10/05/00	MILEAGE OUT
RESIDENCE PHONE CL PASO, TX	BUSINESS PHONE			

LABOR & PARTS
 JOB # 1 06FLZ BRAKES TECH(S):2479 WARRANT
 ABS LIGHT ON BRAKE SYSTEM STAYS ON
 REPAID ABS BOX, PER RENEGADE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	446-044-084-0	HYDRAULIC ABS		

JOB # 1 TOTAL PARTS 0.0
 JOB # 1 TOTAL LABOR & PARTS 0.0

JOB # 2 36FLZ MICROWAVE TECH(S):2479 WARRANT
 MICROWAVE RATTLES
 REMOVED MICROWAVE, INSTALLED FOAM ON BACK OF MICROWAVE,
 REINSTALLED, ALSO REMOVED VENTURE-INSTALLED SCREEN AND VENT

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 2					0.0

JOB # 2 TOTAL LABOR & PARTS 0.0

JOB # 3 26FLZRTL WINDOW RATTLES TECH(S):2479 WARRANT
 DRIVERS SIDE WINDOW HAS WIND NOISE
 TREATED THE SEALS WITH SOFTNER TO SOFTEN SEALS, AND PREVENT
 THE WIND NOISE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 3					0.0

JOB # 3 TOTAL LABOR & PARTS 0.0

JOB # 4 64FLZSTEP ENTRY STEP TECH(S):2479 WARRANT
 ENTRY STEP DOES NOT WORK SOME OF THE TIME
 FOUND THAT BAIN HARNESS CONNECTION HAD COME LOOSE,
 AND NOT MAKING GOOD CONTACT.
 REMOVED PLUG CLEANED INSIDE, AND RE-INSTALLED

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 4					0.0

JOB # 4 TOTAL LABOR & PARTS 0.0

JOB # 5 36FLZ ROOF A/C PROBLEM TECH(S):2479 WARRANT
 DESCRIBE PROBLEM ON A/C IN DETAIL
 BUSHINGS ON AC MOTOR WERE LOOSE,
 ALONG WITH THE MOTOR MOUNTS
 REMOVED MOUNTS AND MOTOR, CRACKED AND CLEANED BUSHINGS,
 RE-INSTALLED MOUNTS AND MOTOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 5					0.0

JOB # 5 TOTAL LABOR & PARTS 0.0

JOB # 6 24FLZWLC ENTRY DOOR TECH(S):2479 WARRANT
 ENTRY DOOR HAS WIND NOISE
 INSTALLED NEW WEATHER STRIPPING

X

Recreation USA

HOLIDAY RV SUPERSTORES INC. RESPONSIBLE FOR ANY
 FREEZE DAMAGES DUE TO FAILURE TO
 PROPERLY WINTERIZE *Where America Shops for RVs & Boats*

HOLIDAY RV SUPERSTORES INC., & SUBSIDIARIES

HOLIDAY R V SUPERSTORES, INC. PH 505-523-0715
 1285 AVENIDA DE MEXILIA

HOURS: MONDAY - FRIDAY 9:00 - 5:00

HOLIDAY RV SUPERSTORES CAN NOT BE RESPONSIBLE FOR ANY FREEZE DAMAGES
 DUE TO THE CILSTATE OF CALIFORNIA REG. BAR #AA-181803-BAN / BAR #AA-181804-FOS HICIF9.
 STATE OF FLORIDA REGISTRATION # MV-01983-ORL / MV-18042-TPA / MV-07472-FTM

CUSTOMER NO. 14707	ADVISOR BOETZ	UNIT NO. 299	INVOICE DATE 01/20/00	INVOICE NO.
	LABOR RATE	LICENSE NO.	COLOR	STOCK NO. 51203
	YEAR / MAKE / MODEL	14305	DELIVERY DATE	DELIVERY MILES 01
	YEAR / PART / RENEWAL / NH		SELLER'S DELIVER REC	PRODUCTION DATE
	REF. NO. 688H23Y1		R.O. DATE	
RESIDENCE PHONE	BUSINESS PHONE		10/05/00	MILEAGE OUT

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	TOTAL
				JOB # 6 TOTAL PARTS		0.0
				JOB # 6 TOTAL LABOR & PARTS		0.0

COMMENTS
 CHECK ON GOOD SAM'S DISCOUNT CREDIT

TOTALS

*****	TOTAL LABOR	0.0
*****	TOTAL PARTS	0.0
*****	TOTAL SUBJECT	0.0
* CASH []	TOTAL S.O.G.	0.0
* MASTERCARD []	TOTAL MISC CHG.	0.0
* VISA []	TOTAL MISC DISC	0.0
* CHECK# []	TOTAL TAX	0.0
* CHARGE# []		
* CHECK APPROVAL AUTHORIZATION #		
*****	TOTAL INVOICE \$	0.0

<input type="checkbox"/> CREDIT CARD <input type="checkbox"/> CHECK <input type="checkbox"/> CASH APPROVAL <input type="checkbox"/> OTHER	CUSTOMER NO. 4737 SERVICE CONTRACT ES	COLOR DELIVERY DATE 6/16/00 CONTRACT NO. 041878	DELIVERY MILES EXPIRATION DATE 06/16/07	SELLING DEALER NO. 75000 EXPIRATION MILES	F.O. DATE 01/02/01 ADVISOR 2460
<input type="checkbox"/> YES <input type="checkbox"/> NO HAVE REMOVED PARTS FOR CUSTOMER	EL PASO, TX RESIDENCE PHONE BUSINESS PHONE	SERVICE AUTHORIZATION I, the Registered Owner, authorize you to perform the above repairs and furnish necessary materials. I understand any cost quoted heretofore is an estimate only. Your employees may operate vehicles for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. I agree to pay reasonable storage on vehicle left more than 48 hrs. after notification that repairs are completed. I AGREE THAT YOU HAVE AN EXPRESS LIEN ON THE ABOVE DESCRIBED VEHICLE FOR THE CHARGES FOR PARTS AND LABOR FURNISHED UNDER THIS REPAIR ORDER INCLUDING THOSE FROM ANY SUBSEQUENT REPAIR ORDER ON THIS VEHICLE. I FAIL TO PAY SUCH CHARGES, I AGREE THAT THE VEHICLE MAY BE SOLD AS PROVIDED BY LAW. In the event an attorney is retained to foreclose this lien or to bring suit for collection of any sums due, I agree to pay costs of collection and reasonable attorney fees.		WE GUARANTEE OUR LABOR 90 DAYS OR 4000 MILES, WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT. By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary.	
<input type="checkbox"/> YES <input type="checkbox"/> NO	TIME RECEIVED 12:09pm DATE/TIME PROMISED 01/05/01 05:00pm PRIORITY	LABOR RATE 65.00	ORIGINAL ESTIMATE \$ REVISED ESTIMATE \$ 2ND REV. EST. \$	CAR NO. 868 MILEAGE 16013 TRANS. AIR COND.	RECEIPT OF A COPY OF THIS ORDER IS HEREBY ACKNOWLEDGED.
<input type="checkbox"/> YES <input type="checkbox"/> NO	APPOINTMENT	LABOR INSTRUCTIONS	DATE / / TIME CONTACTED BY PHONE <input type="checkbox"/> IN PERSON <input type="checkbox"/>	PERSON CONTACTED CONTACTED BY	TURBO P.S.

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 50.00

W 06FLZPKG PARKING BRAKE PARKING BRAKE INOP.

W 04FLZ STEERING UNIT MAKES A BAD CLUNGING NOISE WHEN TURNING

W 05FLZ IF THIS WORK ORDER OR REPAIR INVOICE IS SENT TO SERVICE LEFT FRONT WHEEL SQUEAKS THE FOLLOWING STATEMENT IS APPLICABLE

W 31FLZ BEDROOM CENTER BRACKET FOR BEDROOM CLOSET ROD IS LOOSE

FUEL GAUGE E 3/4 1/2 1/4 F

DAMAGE REPORT
SHOW DAMAGE LOCATION AT LEFT USING CODES LISTED BELOW

STONE DAMAGE DENT
 SCRATCH COLLISION DAMAGE
 UNDERCOATING DAMAGE (EXPLAIN IN REMARKS)

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

CREDIT CARD <input type="checkbox"/> CHECK <input type="checkbox"/> PRIOR APPROVAL <input type="checkbox"/> OTHER <input type="checkbox"/> CALL WHEN READY <input type="checkbox"/> YES <input type="checkbox"/> NO SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input type="checkbox"/> NO APPOINTMENT <input type="checkbox"/> YES <input type="checkbox"/> NO	CUSTOMER NO. 6707 SERVICE CONTRACT DFS RESIDENCE PHONE BUSINESS PHONE TIME RECEIVED 12:33pm DATE / TIME PROMISED 08/08/00 08:00pm PRIORITY LABOR RATE 45.00	COLOR DELIVERY DATE 08/16/00 CONTRACT NO. 88031378 SERVICE AUTHORIZATION WE GUARANTEE OUR LABOR 90 DAYS OR 4000 MILES, WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT. "By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary." ORIGINAL ESTIMATE \$ REVISED ESTIMATE \$ 2ND REV. EST. \$ DATE / TIME PERSON CONTACTED CONTACTED BY	DELIVERY MILES SELLING DEALER NO. R.O. DATE 08/03/00 EXPIRATION DATE 06/16/07 EXPIRATION MILES 75000 ADVISOR CAR NO. 201 MILEAGE 11934 TRANS. AIR COND. TURBO P.S.
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LABOR INSTRUCTIONS	
W 03FLZN08	SUSPENSION NOISY THUMPING NOISE WHEN TURNING
W 34FLZNICK	MICROWAVE MICRO WAVE IS VERY LOOSE
W 03FLZSUC	SUSPENSION DRIVERS SIDE WHEEL SQUEAKS FOR WARRANTY REPAIRS OF BERRS THE FOLLOWING STATEMENT IS A PART OF THE WARRANTY STATEMENT AND IS NOT TO BE CONSIDERED AS A SEPARATE STATEMENT OF WORK.
W 37FLZHRCLDRLL	REFRIGERATOR CHECK OPERATION OF REFR

FUEL GAUGE	E M K N F
DAMAGE REPORT	
SHOW DAMAGE LOCATION AT LEFT USING CODES LISTED BELOW	
<input checked="" type="checkbox"/> STONE DAMAGE	<input type="checkbox"/> DENT
<input type="checkbox"/> SCRATCH	<input checked="" type="checkbox"/> COLLISION DAMAGE
<input type="checkbox"/> UNDERCOATING DAMAGE (EXPLAIN IN REMARKS)	
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	



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of DEFECTS INVESTIGATION, NNS-210
New Jersey Avenue SE.
Washington, D.C. ~~20007~~ 9302